

**Systems Improvement Committee –
Proposed Annual Work Plan
(Work Group suspended April – August 2023)**

The following goals will be achieved by the committee through the creation and delegation of workgroups intended to meet these goals. The creation, delegation, direction, and disbanding of all workgroups is at the discretion of the committee.

2022/2023 Priority: Provide SOAR Best Practices for services within the Austin/Travis County Homelessness Response System.

Key Activities and Action Steps	Key Dates of movement / Completion Date	Name of Work Group Lead(s)
SOAR Work Group began	August 2022	LaShandraia Dwyer
Best Practices submitted to Committee	March 2023	
Approved at Committee Level	October 2023	
Submitted for Vote to Leadership Council	November 2023	
Present Measurable Outcomes for Success to Leadership Counsel	TBD	

Measurable Outcomes for Success:

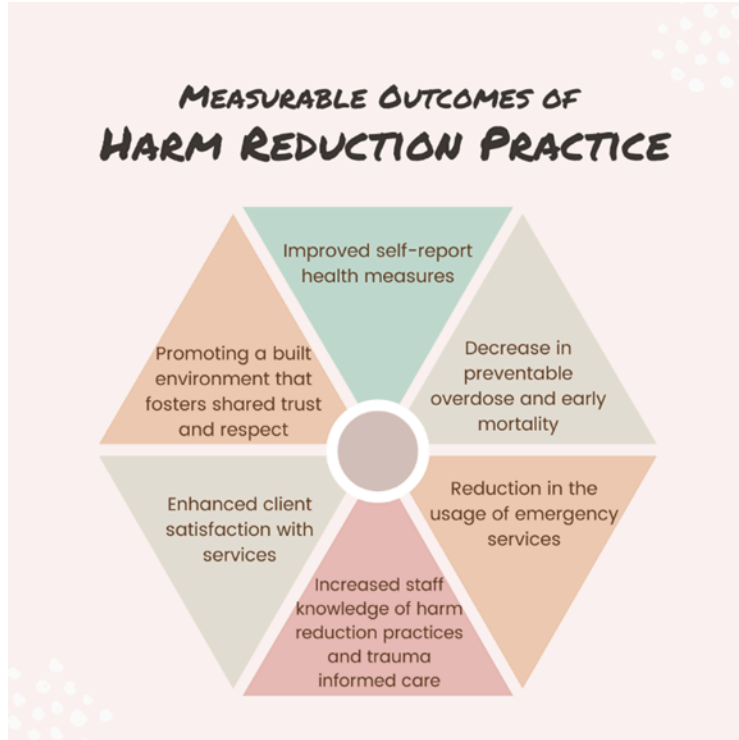
2023/2024 Road Map Priority 1: Complete the creation of a Best Practices for Harm Reduction guide by December 2023.

Key Activities and Action Steps	Key Dates of movement / Completion Date	Name of Work Group Lead(s)
Harm Reduction Work Group began	October 2022	Danica Fraher / Moe Lujan
Began working on draft best practices, approved continuation of work group to 2024 and appointed Moe Lujan and Jess Nairns as Co-Leads of group	October 2023	added Jess Nairns
Request to LC extension of time ¹	November 2023	
<i>Road Map Due Date for Best Practices</i>	<i>December 2023</i>	
<i>Best Practices/Written Standards submitted to Committee AND approved at Committee Level</i>	<i>March 2024</i>	
<i>Submitted for Vote to Leadership Council - APPROVED</i>	<i>May 2024</i>	
Asses additions and clarifying questions from LC	<i>May 2024</i>	

Measurable Outcomes for Success:

Regularly evaluate the effectiveness of harm reduction strategies and services through data collection, client feedback/satisfaction surveys, and outcome assessments. Use this information to identify areas for improvement and adjust as needed. The figure to the right highlights some of the measurable outcomes that an organization can expect to see by utilizing harm reduction practices.[\[1\]](#) [\[2\]](#)

¹ Present options around Best Practices, education/training (need now and can potentially still have done by December 2023) and Written Standards/KPIs (will need through April 2024).



[1] <https://nida.nih.gov/research-topics/harm-reduction>

[2] <https://www.samhsa.gov/find-help/harm-reduction>

2023/2024 Road Map Priority 2: Complete the creation of a Best Practices for Peer Support guide by February 2024 (including best practices for compensation, career advancement opportunities, and certification).

Key Activities and Action Steps	Key Dates of movement / Completion Date	Name of Work Group Lead(s)
Peer Support Work Group formed	October 2023	TBD
Workgroup begins meeting	November 2023	
Begin working on draft / Voting Members in place	December 2023	Anna Maul, Pamela Bryant
<i>Road Map Due Date for Best Practices</i>	<i>February 2024</i>	
<i>[PROPOSED] Best Practices submitted to Committee</i>	<i>June 2024</i>	
<i>[PROPOSED] Approved at Committee Level</i>	<i>July 2024</i>	
<i>[PROPOSED] Submitted for Vote to Leadership Council</i>	<i>August 2024*</i>	

Measurable Outcomes for Success:

Other Priorities (to be completed at the description of the Leadership Council and Committee if all above goals have been completed)

- 1. Engage Austin’s medical respite program around potential projects**
- 2. Create a draft DFPS Transfer Policy for youth exiting foster care into the Homelessness Response System.**
- 3. Work with ECHO staff to draft recommendations on how to get stronger data on exits to justice and medical systems.**

ALSO WORKING ON:

SOAR and educational system