Austin/Travis County CoC HMIS Overview

ECHO Presentation
January 18th, 2022

Today's Presentation

- Brief overview of HMIS
- HMIS Demo
- Q & A

HMIS - Partner Organizations

- A New Entry
- Any Baby Can
- ASHwell
- Caritas of Austin
- Casa Marianella
- Capital Metropolitan Transportation Authority
- Catholic Charities of Central Texas
- City of Austin – APL, CDU, DACC, EMS, CIT, APH
- CommUnity Care
- Ending Community Homelessness Coalition (ECHO)
- Family Eldercare

- First Baptist Church Austin
- Foundation Communities
- Foundation for the Homeless
- Front Steps
- Goodwill Industries of Central Texas
- Green Doors
- Housing Authority – City (HACA)
- Housing Authority of Travis County (HATC)
- Integral Care
- LifeWorks
- LINC Austin

HMIS - Partner Organizations

- Maximizing Hope
- Meals on Wheels and More
- Mobile Loaves and Fishes
- Mosaic Church Austin
- Refugee Services of Texas
- Roslyn's Novel
- SAFE Alliance
- Saint Louise House
- Sunrise Homeless Navigation Center
- The Salvation Army

- Sobering Center
- The Other Ones Foundation
- Travis County – Health & Human Services & Veteran Services
- Travis County – Mental Health Public Defenders
- Travis County Public Defender's Office
- Travis County Sheriff's Department
- Trinity Center
- U.S. Department of Veteran Affairs
- Vivent Health

Homeless Management Information System - HMIS

- Homeless Management Information System (HMIS)

- Collects, stores, and reports information on the Continuum of Care services, outcomes, and clients.

  - System-level
  - Program-level
  - Client-level

- Shared database in Austin / Travis County called ServicePoint

- What is open sharing?

WellSky's ServicePoint Platform - HMIS

CLIENTS

Easily search and track clients through ID or PII

Document and review services, shelter stays, needs, assessments, and project entries/exits

Store and view release of information for referrals

Group clients by households to track and service families

SHELTERS

Create and manage bed & unit inventories

Shelter management functions such as ID cards and check-out lists

Document and track shelter stays for reporting and client service support

PROJECTS

Parent-child organization allows providers to maintain multiple distinct projects

Track services/shelter stays for provider as a whole or by individual projects

Run reports for by projects and parent provider

REPORTING

Easily view and download a variety of pre-programmed reports in the browser

Manage internal provider targets as well as maintain data quality among users

Report options for services, needs, and referrals outside of large reports

HMIS - How is the database currently used?

- Approved Service Providers obtain an HMIS license and receive user and ethics training
- HMIS Team sets up projects in the database appropriate to Service Provider needs and requirements
- Approved Service Providers can access client data to assess need, monitor and update progress, and collaborate with other providers
- HMIS data are used for HUD regulatory reporting such as the housing inventory count (HIC), annual performance report (APR), longitudinal systems analysis (LSA)
- HMIS data are also used for the Homelessness Response System Performance Dashboard which is updated monthly and quarterly and provides essential data for decision-making and planning

HMIS - Universal Data Elements

3.01 Name

3.02 Social Security Number

3.03 Date of Birth

3.04 Race

3.05 Ethnicity

3.06 Gender

3.07 Veteran Status

3.08 Disabling Condition

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3.10 Project Start Date

3.11 Project Exit Date

3.12 Destination

3.15 Relationship to Head of Household

3.16 Client Location

3.20 Housing Move-In Date

3.917 Prior Living Situation

HMIS - Program Specific Data Elements

4.02   Income and Sources

4.03   Non-Cash Benefits

4.04   Health Insurance

4.05   Physical Disability

4.06   Developmental Disability

4.07   Chronic Health Condition

4.08   HIV/AIDS

4.09   Mental Health Disorder

4.10   Substance Use Disorder

4.11   Domestic Violence

HMIS - System Performance Measures

- **Measure 1:** Length of Time Persons Remain Homeless
- **Measure 2:** The Extent to Which Persons Who Exit Homelessness Return to Homelessness
- **Measure 3:** Number of Homeless Persons
- **Measure 4:** Employment and Income Growth for Homeless Persons in CoC Program-funded Projects
- **Measure 5:** Number of Persons who Become Homeless for the First Time
- **Measure 7:** Successful Placement from Street Outreach and Successful Placement in Retention of Permanent Housing

U.S. Department of Housing and Urban - HMIS Documents

- [2022 HMIS Data Standards Manual](#)

- [2022 HMIS Data Dictionary](#)

HMIS - How is the data protected?

- New User Training
- HMIS New User Agreement
- Ethics training (annual)
- Release of Information
- WellSky's secure ServicePoint platform
- Data firewalls for HIPAA covered entities
- Cybersecurity Insurance

HMIS - Demonstration

- Summary page

- Client profile

- Case notes

Q & A

HMIS - How can the data be shared?

- WellSky data sharing services
  - Open referral API - allows provider info to be shared with third parties based on HSDS standards
  - Client API - allows client info to be shared to third parties providing demographic, status, service, referral and information
  - Export - costs vary for quarterly, monthly, weekly, and daily exports
  - Import - costs vary for quarterly, monthly, weekly, and daily imports
- Each service has specifications on file format, set up, and resources which are available for review
- Data sharing services involve additional costs: license, setup, maintenance fees