



HRS Leadership Council Public Minutes

Duration: 12 pm – 2 pm

Date: 9/9/2024

Meeting Place: VIRTUAL MEETING

Meeting ID: ZOOM INFO

P = Present
A = Absent

Leadership Council Members							
P	David Gray	P	Candace McGary	P	Ashley Jones		
P	Coni Stogner	P	Dylan Shubitz	P	Paola Silvestre		
P	Jacob Emerson	P	Amanda Jasso				
P	Linda Jackson	P	Liz Baker				
P	Nathan Fernandes	P	Chase Wright				
Committee Chairs							
P	Sasha Rose						
Guest Attendees							
Guest attendance is recorded.							
ECHO (Collaborative Applicant)							
P	Alesandra Dominguez	P	Kyle Walker	P	Quiana Fisher		
P	Anthony Curtis	P	Jason Phillips	P	Danica Fraher		
P	Nina Gutierrez	P	Matthew Mollica	P	Angel Romero		
P	Perla Carranza	P	Eri Gregory	P	Dominique Peevy		
P	Kate Moore	P	Dylan Lowery	P	Chris Davis		

AGENDA	PRESENTER	DISCUSSION	ACTION ITEMS
Quick Business	Dylan Shubitz	<ul style="list-style-type: none"> ▪ Approval of the August 2024 Leadership Council minutes with no suggested edits or amendments. 	Consent to approve August 2024 minutes.
Emergency Shelter Written Standards	Dylan Lowery	<p>Presented by Dylan Lowery, Governance Manager at ECHO.</p> <p>Overview</p> <ul style="list-style-type: none"> ▪ Leadership Council directed the Crisis Response Committee to develop Written Standards for Emergency Shelter and Best Practices for Inclement Weather Shelter. ▪ Written standards are the minimum services required to classify any project as an emergency shelter project in the homelessness response system. Whereas best practices are data informed initiatives used in service delivery. ▪ Lessons learned from the governance process including: <ul style="list-style-type: none"> ▪ Several strategies were used to brainstorm, draft, revise the standards with varying levels of success in larger groups; the committee agreed to convene a smaller working group which included key Homeless Strategy Office staff to identify which elements would be in the range of tolerance for funders ▪ Presenting decision points proved to be a more efficient use of time versus real-time drafting ▪ Proven facilitation approaches included reframing the issue, intentional involvement, recognition of a shared power environment, getting people to believe in and commit to the process ▪ There has not been a revision to emergency shelter written standards since 2020; approved by the committee July 2024. 	

		<p>Highlighted Changes</p> <ul style="list-style-type: none"> ▪ Reaffirm low barrier access, and expand standards for on-site facilities, safety, and environment (e.g., food, storage, sanitation) ▪ List the types of supportive services provided on-site and those provided through partnership agreements or community referral ▪ Build on training requirements to now include CPR and First Aid, opioid poisoning reversal, cultural competency and anti-racism, and harm reduction ▪ Highlights from Inclement Weather Shelter Best Practices include timely advertisement through multiple modes, decentralized registration and entry points, and linkage to community resources and services including coordinated assessment. <p>Discussion</p> <ul style="list-style-type: none"> ▪ The board considers a request to table a vote on the Emergency Shelter Written Standards until additional emergency shelter feedback can be obtained; David Gray commits to leverage HSO staff to engage shelter providers in additional feedback. 	
<p>PSH Healthcare Collaborative</p>	<p>Dr. Tim Mercer, Dr. Ashley Trust</p>	<p>Overview</p> <ul style="list-style-type: none"> ▪ Planning process that was a collaboration between ECHO and Dell Med so that everyone in Austin’s PSH is offered the opportunity to receive highly coordinated and integrated medical, behavioral, and social care from a patient-centered team. ▪ The PSH Healthcare Collaborative (PSH HCC) is a 5 phased approach including building the model, implementation for new PSH sites opening in 24-25, evaluation and expansion, and monitoring and to improve as needed for the City and County’s population growth. ▪ PSH HCC will bring complementing services to support PSH services including clinical oversight and supervision, primary care, psychiatry, licensed counselors, community health workers, etc. ▪ Commitments of healthcare partners include Central Health responsible for administrative and fiscal management; CommUnity Care responsible for medical service delivery; Integral Care for behavioral health delivery; and Dell Med responsible for planning and evaluation. ▪ Project goals include housing stability, increased service use to reduce unnecessary ER visits, improved individual and population-level health, mental health, substance use, quality of life, health equity, integration across care systems, and finally, reduce staff turnover and promote staff satisfaction. ▪ Seed funding raised by ECHO, and Central Health, Travis County and the City of Austin will develop sustainable funding model. 	

		<p>Discussion</p> <ul style="list-style-type: none"> ▪ How much in seed funding is secured and how long is that funding projected to stretch? ECHO has committed \$2.5 million, and the length of funding is dependent upon in-kind match and other factors. It is unclear at this time, but early operations will help to inform the implementation, scaling and funding needs for the future. ▪ At what phase for an individual does care begin? At qualification for PSH unit or at move-in? The referral into the PSH HCC will be paired with coordinated entry referral – the design is that upon approval or move-in services will begin. There is still a need to build out a system of care that meets people on the street, or prior to move-in that is synergistic will existing on the ground care teams. ▪ What is the standard for client to staff ratios? This was a point of discussion during the planning and operations phase. We have some ideas based on evidenced-based practices, but because each PSH site looks different we want to be able to flex PSH HCC services to compliment what exists. <p>You can view a link to the slide presentation at this link: PSH Healthcare Collaborative</p>	
Public Comment		<ul style="list-style-type: none"> ▪ Eri Gregory provides an update on the Round 8 YHDP application submission. 	

<p>Actions taken by Leadership Council during the meeting on Monday September 9th, 2024.</p>
<ul style="list-style-type: none"> I. Approve the August 2024 Leadership Council minutes. Approved on consent. II. Approve the Emergency Shelter Written Standards. Tabled, Crisis Response Committee to consider additional feedback from shelter providers.