

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.

- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: TX-503 - Austin/Travis County CoC

1A-2. Collaborative Applicant Name: Ending Community Homelessness Coalition, Inc.

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Ending Community Homelessness Coalition, Inc.

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
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- Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2022 to April 30, 2023:	
	1. select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
	2. select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	No	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	No	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	No	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	
	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

(limit 2,500 characters)

1. Our CoC maintains an open invitation for new members throughout the year and has increased solicitation of new membership in the last year. The majority of new members participating in CoC governance self-identify as people with lived experience of homelessness and/or Black, Indigenous, People of Color (BIPOC). ECHO staff collaborates with service providers, community stakeholders, and elected officials to solicit membership to those that have lived experience of homelessness, provide direct services/support to people experiencing homelessness, and Black-led service providers that serve individuals and families experiencing homelessness in our community. Our CoC uses the following strategies to solicit new members to join the CoC: 1) ECHO website, 2) ECHO social media (Facebook, Twitter, Instagram, LinkedIn), and 3) Publicly announced at our CoC Board meetings. ECHO publishes a public calendar of all CoC meetings on our website, with links to meetings and contact information to learn more.

2. Our CoC has prioritized authentic engagement (through a variety of project based focus groups, qualitative research, community outreach efforts) and communication with people with lived experience, communities overrepresented in the homeless population, and individuals with disabilities during the last year. ECHO staff ensures that all information posted on the ECHO website is accessible to those with disabilities. All Governance (committees and workgroups) meetings and CoC trainings are held virtually with live transcription available, and recordings of trainings are all posted on the ECHO website with closed captions.

3. ECHO has led the CoC's intentional engagement and collaboration with organizations that serve culturally specific communities. Through a partnership with the Black Leaders Collective's Homelessness Consortium, our CoC has offered peer learning opportunities, formal partnerships, and technical assistance regarding local funding opportunities for Black-led service providers in our geographic area. The CoC continues to intentionally engage equity advocates that serve BIPOC communities, LGBTQ+ individuals and families, and persons with disabilities with resource linkage and strategic partnership/planning. The CoC Board has voting seats allocated to community advocates, a disability advocate, and the City's Equity Office, and compensates equity advocates for their work in CoC Governance (Board, Committees, and Workgroups).

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	
	Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;	
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;	
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.	

(limit 2,500 characters)

1. Our CoC schedules bi-annual Community Stakeholder Meetings which are widely publicized on the ECHO website, social media, and CoC governance meetings. Our CoC Board also has monthly virtual meetings that are open to the public (and link posted on the website). Each monthly meeting has a 15 minute period for open public comment period, allowing for any community stakeholders to provide real time feedback or ask questions about CoC policies, practices, and CoC Board recommendations on preventing and ending homelessness. Our CoC has also restructured the governance committees and implemented a compensation policy to equitably compensate and ensure people with lived experience and equity advocates are part of the decision making of the CoC. Our CoC Board has an agenda request form on the ECHO website available to all community members to request an item be added to the monthly CoC Board meeting agenda.

2. Our CoC Board’s monthly virtual meetings are heavily attended by community stakeholders. Scheduling and agendas are available on ECHO’s website with 15 minutes of each meeting dedicated to public comment. ECHO staff collaborate with the CoC Board to ensure that meeting agendas and minutes are posted to the ECHO website. All committee and workgroup meetings within the CoC Governance are open to the public and a calendar of all governance meetings, including meeting links, is publicly posted on the ECHO website.

3. ECHO staff works diligently to ensure that all information posted on the ECHO website is accessible to those with disabilities. All Governance (committees and workgroups) meetings and CoC trainings are held virtually with live transcription available, and recordings of trainings are all posted on the ECHO website with closed captions.

4. With the restructuring of the CoC governance, equitably compensating people with lived experience of homelessness and equity advocates in all committees and workgroups, we have seen an increase in innovative feedback to the CoC for preventing and ending homelessness. The ECHO website has a form for agenda requests by community members to be taken into consideration by the CoC Board, which has resulted in new approaches to the coordinated assessor training curriculum, feedback on allocation of the stability vouchers, and other improvements brought forward by community stakeholders.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	
	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	
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(limit 2,500 characters)

1. Our CoC notified the public by posting on the ECHO website and social media platforms, making announcements in public CoC Board meetings, and sending email notifications through multiple community listservs. ECHO staff collaborated with the Black Leaders Collective Homelessness Services Consortium to provide additional information regarding the CoC Program funding opportunities. ECHO staff also facilitated a public CoC Program Bidders Conference for New Applicants, which was attended by current CoC funded organizations and non-CoC funded organizations, including Black-led service providers and culturally-specific organizations. The recording for the Bidder's Conference is publicly posted on the ECHO website.

2. ECHO staff hosted the 2023 CoC Program Bidders Conferences on August 2nd and 3rd 2023, outlining how project applications must be submitted. A recording of that Conference was posted on the ECHO website along with the 2023 Funding Priorities, and Review, Scoring, and Ranking Policy and Procedure. ECHO Staff also offered weekly office hours for applicants and prospective applicants, and met individually with organizations not previously funded through the CoC prior to the opening of the local competition. The ECHO website prominently displayed an "Apply Here" button that linked directly to the Local Application and all supporting documents.

3. ECHO staff publicly posted the Community Funding Priorities and Review, Scoring, and Ranking Policy and Procedure to the ECHO website before opening the local competition. The Review, Scoring, and Ranking Policy outlines the strategy that the CoC Board has determined for how project applications are submitted to HUD for funding through the Priority Listings. ECHO staff publicly posted to the website projects submitted to HUD in both Tier 1 and Tier 2.

4. Our CoC contracts with a transcription company to provide human-transcribed captions for community training videos uploaded to ECHO's YouTube channel and practices alternative text in new social media and website uploads. ECHO staff is also redesigning our website to be more user-friendly with a systematic approach to ensuring compliance with Web Content Accessibility Guidelines (WCAG) 2.1 and subsequent revisions, including ensuring alt text for all visual content, eliminating low-contrast text, and clearly defining link properties. The website redesign will be completed by October 2023.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	No
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	No
	Other:(limit 50 characters)	

18.		
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1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.

(limit 2,500 characters)

1. Our CoC incorporates two direct recipients of ESG funding, the City of Austin and Texas Department of Health and Community Affairs. The co-chairs of our CoC Board and ECHO staff collaborate with both recipients by facilitating a community presentation at the monthly Leadership Council Meeting and/ or bi-annual Stakeholder Meetings. ECHO staff also apply to participate on the Independent Review Team (IRT) for each solicitation annually.

2. Our CoC evaluates and reports performance data of all the ESG program recipients and subrecipients on the publicly posted Community Performance Dashboard. Our CoC continues to partner with community stakeholders, ESG recipients, people with lived experience of homelessness, and service providers, through the Homelessness Response System Performance Monitoring Committee, to develop a Standard Performance Scorecard to quarterly evaluate all permanent housing projects, regardless of funding sources.

3. The City and the County are both appointed seats on our CoC board and therefore are part of the policy decisions for PIT and are directly informed of HIC, PIT, and other HUD required reporting. We also share HUD reports and data directly to City and County staff and collaborate closely with those agencies on the needed response from our community based on that information.

4. The CoC collaborates closely with the City of Austin to draft homelessness information for the Consolidated Plan, including narrative descriptions of the homelessness system and data analysis regarding the needs and gaps. The CoC partnered with CoA to host several presentations at CoC committees and workgroups during the comment period and emphasized ways to collect feedback from people with lived experience advisory groups. The CoC also collaborates with Travis County to provide data and information for their Consolidated Plan, participates in planning focus groups, and disseminates opportunities for the CoC stakeholders to provide feedback.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	Yes

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	No
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

Our Governance Charter outlines one CoC Board seat for an Education or Workforce Development Seat and one for an individual with lived experience of homelessness as a youth. While our CoC does not currently have a formal partnership with the Austin Independent School District (AISD), we collaborate on the following projects; 1) Cross System Staff Training, 2) Access to community based Coordinated Entry Assessors, 3) Access to SOAR Resources. Staff turnover within both systems have contributed to the slow process of formalizing the partnership between the CoC and the AISD. We have also been working closely with Austin Community College who have a large number of students who are homeless to gain access to HMIS and become assessors. Our CoC also has a formal partnership with Lifeworks, which has various youth education programs. Lifeworks has a High School Equivalency Program and Life Skills Training available to youth in the CoC. The co-chair of the CoC Board works for Lifeworks, and has lived experience of homelessness as a youth.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

The Austin/Travis County Homelessness Response System (HRS) Education Services Policy is publicly posted to ECHO's website. HRS Education Service Policy was approved by the CoC's Board and outlines the 1) educational responsibility homeless service providers have to serve families with children and young adults, 2) agency/program processes for informing families with children and young adults of their Education Service Rights, 3) collaboration with McKinney-Vento Local Education Liaisons, 4) requirement for students experiencing homelessness to be enrolled promptly and properly in a learning environment, 5) Homeless Student School Determination, 6) the dispute resolution process, and 6) Ongoing System Improvement strategies.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	Yes	Yes
2.	Child Care and Development Fund	Yes	Yes
3.	Early Childhood Providers	No	No
4.	Early Head Start	Yes	Yes

5.	Federal Home Visiting Program—(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	Yes	Yes
7.	Healthy Start	Yes	Yes
8.	Public Pre-K	Yes	Yes
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors—Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	No
2.	state sexual assault coalitions	No
3.	other organizations that help this population	Yes

1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.
	NOFO Section V.B.1.e.

Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. The CoC regularly collaborates with organizations that provide housing and services to survivors of domestic violence, dating violence, sexual assault, and stalking to update CoC wide policies through the Homelessness Response System (HRS) Permanent Housing Committee. This Committee was launched in 2021 and leads the CoC review and revision to update community wide policies that guide service delivery in permanent housing programs. The committee is supported by ECHO staff and relies on the subject matter expertise of multiple organizations that provide direct service to survivors, including SAFE Alliance, the CoC-funded VSP, for guidance related to policies and procedures, workflows, instructional guides, and other technical assistance and program support needed for a system-wide update to CoC wide policies.

2. Policies and protocols ensure all persons are screened for victimization, offered information about VAWA protections, and provided safety planning as a service or offered a warm handoff referral. Safety Plans are used to navigate housing options. Local Emergency Transfer Plan informs survivors of housing options, offers immediate safe units, and coordinates internal and external transfers when needed. Internal transfers are used as the first step in the emergency transfer process. Our CoC requires all permanent housing projects to sign a Commitment to CoC Program Expectations and adhere to Austin/Travis County Homelessness Response System (HRS) Written Standards of Service Delivery. Both CoC documents (posted on the ECHO website) outline the commitment to trauma informed care and legal protections for survivors of family and domestic violence. Additionally, our CoC launched a Community Training Program in May 2022 to better support housing and services providers with training and professional development. ECHO staff hosted virtual community training opportunities on Trauma Informed Service Delivery, Motivational Interviewing and VAWA Protections 101, in addition to the HUD required CoC Trainings.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC coordinates to provide training for:	
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and	
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).	

(limit 2,500 characters)

1. ECHO staff hosts community trainings, in collaboration with SAFE Alliance the CoC-funded VSP, on VAWA protections, safety planning, centering client-choice, trauma-informed practice, procedures for internal and external emergency transfers, and confidentiality. These trainings are conducted on a semi-annual basis, most recently on 6/20/23. Protocols ensure all persons are screened for victimization, individual safety needs are identified and assessed, individuals are offered information about VAWA protections and provided safety planning as a service or offered a warm handoff referral. Local Emergency Transfer Plan informs survivors of housing options, offers immediate safe units, and coordinates internal and external transfers when needed. Internal transfers are used as the first step in the emergency transfer process.

2. ECHO staff hosts community trainings on best practices including trauma-informed care, motivational interviewing, and safety planning, on a semi-annual basis. These trainings are free, open to the public and recordings with closed captioning are available on the ECHO website. CE Assessors are required to provide a safe and confidential location for assessments of victims of abuse/violence. Survivors are prioritized for housing through the By Name List (BNL). SAFE (local victim service provider) staff facilitate training for the public and community providers in response to the rate of domestic violence in the population entering homelessness. SAFE manages a de-identified BNL that is integrated into the CE BNL. Survivors are informed of their options for confidentiality and decide how to be prioritized through the BNL. Survivors are informed of all potential safety concerns of choosing the CoC's shared HMIS CA system. De-identified information is collected and sent to the CE Director to place on the BNL for immediate prioritization.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry includes:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1. The Coordinated Entry System (CES) prioritizes safety through integrated referral and assessment processes with our largest victim services partner (VSP), SAFE. Participants entering the CES who express a need or desire for victims' services are offered the option to complete intake and assessment with SAFE staff at initial contact and are referred to SAFE and our other VSPs for safety planning when in crisis. The VAWA Housing Protections workgroup meets monthly to discuss and iterate upon CES policies as they pertain to meeting the needs of victims of domestic violence, ensuring all policy iteration is person-centered and trauma informed. Our VAWA Housing Protections workgroup has redesigned our CoC's Emergency Transfer (ET) Policy to better prioritize clients' safety and confidentiality. ET due to fleeing/experiencing domestic violence, dating violence, sexual assault, stalking and/or human trafficking are prioritized and resolved following our Violence Against Women Act (VAWA) Policies & Procedures. In accordance with VAWA, programs providing permanent housing or transitional housing within our CoC must allow tenants who are fleeing domestic violence, dating violence, sexual assault, stalking and/or human trafficking to request an ET. Within our CES policies and procedures, ET requests take priority over all other community transfers demonstrating our community's commitment to prioritizing participants' safety.

2. By standard practice, participants are notified of their ability to enter our HMIS database anonymously to ensure confidentiality and prioritize client safety. Participants that would prefer to engage with the CES via our VSP are automatically deidentified within our HMIS. All ETs are also held to a high standard of confidentiality, and only information necessary to determine eligibility for potential transfer options is shared, ensuring client choice in housing services availability.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
NOFO Section V.B.1.e.		
Describe in the field below:		
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and	
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.	

(limit 2,500 characters)

1. The CoC coordinates with SAFE (local victim service provider) to ensure that all data (including information gathered from comparable databases) is used in system planning. Ensuring that victim service providers' stakeholders play an active role on the CoC committees guarantees their experiences, expertise, and voices are included in decision making.

2. The CoC uses de-identified aggregate data from comparable databases to enumerate how many people need housing, what their specific needs are, household composition, vulnerability factors, and recommended housing interventions. The CoC integrates this information in the Needs & Gaps data, the Annual Point in Time and Housing Inventory Count Reports, and Quarterly Performance Scorecards for monitoring project performance (includes data on the number served, exits to and retentions of permanent housing, increases in income, and prioritization for services). All of such reports inform CoC strategic planning. About half of all clients who completed a Coordinated Assessment (CA) in 2022 reported a history of domestic violence, and about half of that group reported actively fleeing. Because of the system-wide high prevalence of domestic violence survivorship, our Coordinated Entry System has built out programming in partnership with SAFE so that any client interested in taking a CA has the option to take a confidential CA. A confidential CA follows the same process as all other CAs in the CoC Coordinated Entry System, but is completed by a SAFE assessor who is specifically trained to work with people who have experienced domestic violence, including those in actively violent situations. Confidential CAs are documented anonymously in HMIS. This data can be pulled into any aggregate reports run at the project or system level.

** **

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:

1.	whether your CoC has policies and procedures that include an emergency transfer plan;
2.	the process for individuals and families to request an emergency transfer; and
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

(limit 2,500 characters)

1. Yes, our CoC has within our policies and procedures an emergency transfer plan.

2. Our CoC communicates to all individuals and families information about the emergency transfer policy and the process to request an emergency transfer utilizing multiple strategies. First, the CoC Emergency Transfer Policy and the process for requesting an Emergency Transfer is posted to the ECHO website on the Violence Against Women Act (VAWA) tab. Second, our CoC also distributes VAWA Summary Sheets to all Homelessness Response System (HRS) permanent housing programs introducing VAWA Rights and up-to-date program handouts and brochures to be distributed and included in enrollment/intake paperwork. Finally, ECHO staff provides monthly technical assistance and program support for all CoC funded projects, reinforces the VAWA requirements, and discusses any challenges. Clients requesting an Emergency Transfer coordinate with their case managers to submit requests to ECHO's Coordinated Entry team.

3. Emergency Transfer requests are processed by ECHO's Coordinated Entry team who coordinate the referrals to permanent housing interventions. Emergency Transfers take priority over any other community referrals to programming, and Coordinated Entry staff affirmatively offer any available community capacity to Emergency Transfer clients and their case managers as soon as programming is available.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC:	
	1. ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and	
	2. proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.	

(limit 2,500 characters)

1. SAFE (local VSP) conducts confidential Coordinated Entry for survivors in partnership with ECHO, the community CE organization. Participants who complete CE are incorporated into the By-Name List without Personally Identifying Information (de-identified). In addition, community assessors throughout the system are trained to ensure that abuse survivors' information is entered in the same way. All households are prioritized for housing and services per CoC Written Standards. SAFE prioritizes services and housing to participants who are fleeing or attempting to flee domestic violence, sexual abuse, child abuse, or human trafficking, regardless of their entry point into the HRS. Potential referrals are identified as survivors who are actively fleeing abuse & have expressed interest in working with a victim service provider. Eligible households are prioritized based on vulnerability, and safety/risk information.

2. ECHO Coordinated Entry staff meet with SAFE staff on a monthly basis to discuss system access for survivors of domestic violence, dating violence, sexual assault, or stalking and check in regarding the efficacy of current policies and procedures. In addition, within our CoC's Governance, the VAWA Workgroup convenes (currently on an ad hoc basis) to address systemic barriers and expand upon/revise community policies.

1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC:	
	1. ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and	
	2. accounted for the unique and complex needs of survivors.	

(limit 2,500 characters)

1. Our CoC has an ongoing intentional recruitment strategy for increasing the representation and authentic engagement of survivors with a diversity of lived expertise in decision-making. We include individuals who are currently housed in programs, have moved on to independent housing, those currently in transitional housing or shelter, and those who are currently unsheltered. We provide onboarding training to survivors with lived expertise to ensure they are sufficiently prepared to participate in the development of CoC-wide policies and programs, and we provide competitive compensation for their expertise. Survivors with lived expertise also serve on the Independent Review Team for the CoC NOFO, and are equally compensated for the work in reviewing and scoring NOFO applications.

2. We compensate individuals with lived expertise at competitive rates (\$160/mo per workgroup or committee), and provide ongoing support through monthly facilitated support spaces, ongoing professional development opportunities and training, and support to the co-chairs of committees and workgroups in fostering trauma-informed community meeting spaces. We facilitate ongoing forums to receive feedback on additional support or improvements that can be made to ensure the continued integration of survivors with a range of lived expertise to participate in the development of CoC-wide policies and programs. No individual is required to disclose lived expertise of homelessness, DV, stalking, or sexual assault; nor is anyone required to disclose their location or current services or housing provider. All CoC governance meetings are held remotely which allow for participants to join with their cameras off to further ensure safety. Individuals are also welcome to identify themselves however they choose, and are not required to use their legal names or any other identifying characteristics. The CoC Board also accepts written feedback via an agenda request form publicly posted on the ECHO website for individuals to be able to provide anonymous or non-verbal feedback on any CoC-wide policy or program.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+--Anti-Discrimination Policy and Training.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy--Updating Policies--Assisting Providers--Evaluating Compliance--Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:

1. how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;

2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1. Our CoC regularly collaborates with LGBTQ+ and other organizations through CoC governance, in which individuals with lived experience and equity advocates are compensated for their participation. The CoC Equity Committee recently launched a new workgroup to develop policies and best practices for service providers working with LGBTQ+ clients. The Performance Monitoring Committee recently created a new Quarterly Performance Scorecard which will include client feedback as part of ongoing performance monitoring of housing and services provided in the CoC.

2. Our CoC has supported providers in several ways this year to develop anti-discrimination, anti-racist, and person-centered policies. ECHO staff launched the Community Training Program in April 2022. This program brought national subject matter experts to the community for virtual specialized training in Anti-racist Service Delivery, Equal Access, and Trauma Informed Care. ECHO staff also supports project-level anti-discrimination/ anti-racist service delivery through monthly technical assistance and program support. This program's focus areas are policy (and practice) review, performance and racial disparities review, and direct staff and participant surveying.

3. ECHO staff evaluates project compliance with our CoC's anti-discrimination policy through monthly technical assistance and program support, beginning with reviewing the Quarterly Performance Scorecard and Community Data Dashboard with attention to racial/ethnic disparities in outcomes. ECHO staff work collaboratively with program staff to co-create an improvement plan to increase compliance and program performance.

4. Our CoC addresses noncompliance with the CoC's anti-discrimination policy through monthly technical assistance and program support. We have found that building anti-racist service delivery skills is more productive with a collaborative learning approach instead of a punitive Performance Improvement Plan (PIP) approach. The collaborative learning approach includes developing and tracking practical implementation of shared anti-racist values and co-creating opportunities to review and revise policies/practices that reinforce systems of oppression.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	
	You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.	
	Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:	

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Housing Authority of the City of Austin	25%	Yes-Both	Yes
Housing Authority of Travis County	38%	Yes-Both	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	
	Describe in the field below:	
	1. steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or	
	2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.	

(limit 2,500 characters)

The CoC maintains collaborative relationships with both PHAs within the CoC's geographic area. The CoC Board is required to maintain a seat for one PHA and both PHAs are actively engaged in the governance committees and workgroups. Both PHAs have continued to maintain an allocation of 25% of their overall HCV programs to the homeless preference, as documented in their administrative plans and in MoUs with the CoC lead agency. These partnerships include collaborative communication to support individuals served in their housing placement process and housing stability support services, all while adhering to a Housing First/Harm Reduction philosophy. The CoC and both PHAs meet regularly to identify strategies to strengthen partnerships to bring low-barrier housing resources to Austin. Both PHAs and the CoC lead agency are committed to partnering with social service agencies that use Housing First and Harm Reduction practices when delivering care to people experiencing homelessness in Austin. The CoC worked well with both PHAs to execute a strategic plan rolling out Emergency Housing Vouchers that created new Permanent Supportive Housing and Rapid Re-Housing.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes

	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. NOFO Section V.B.1.g.	
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In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	No
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	No
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	No
8.	Other Units from PHAs:	
	Foster Youth to Independence (FYI) Vouchers	Yes

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. NOFO Section V.B.1.g.	
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1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	EHV, FUP, FYI, HCV, HUD-VASH

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). NOFO Section V.B.1.g.	
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	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored—For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
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If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.

PHA
Housing Authority...
Housing Authority...

1C-7e.1. List of PHAs with MOUs

Name of PHA: Housing Authority of the City of Austin

1C-7e.1. List of PHAs with MOUs

Name of PHA: Housing Authority of Travis County

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	No
3. Mental Health Care	No
4. Correctional Facilities	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	9
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	9
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

	Describe in the field below:
1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1. Our CoC utilizes two strategies to ensure compliance with the Housing First approach. First, ECHO staff has incorporated a question in both the new and renewal project applications for the 2023 CoC Program Local Competition related to Housing First policies/practices and data to prove the implementation and impact of the Housing First approach. Second, ECHO staff requires project applicants to sign and comply with a Program Expectation form outlining the requirements of Housing First as a condition of funding. We also provide an annual training on Housing First as a best practice and meet monthly with all CoC-funded agencies to monitor performance, ensure adherence to Housing First and other required best practices, and address any gaps.

2. Our CoC uses the following factors and performance indicators in evaluating renewal applications in the 2023 Local Competition: 1) HMIS Data Quality, and 2) Project Performance, including successful exits, returns to homelessness, income growth for both leavers and stayers, bed utilization, coordinated assessment, and adherence to Housing First. Our CoC requires projects to confirm quarterly through the Performance Scorecard that participants are not screened out because they make too little income or because of active or past substance use, a criminal record, or a history of domestic violence. In addition, all applicants were scored in the Local Competition in the following areas: 1) adherence to Housing First, 2) Furthering Racial Equity, 3) Addressing Racial and Ethnic Disparities, 4) Addressing Safety for LGBTQ+ Clients, and 5) Commitment to Serving Those with the Most Barriers to Housing.

3. Our CoC regularly evaluates projects for compliance to a Housing First approach through Quarterly Performance Scorecards utilizing data and reporting capacity of HMIS, and through monthly technical assistance and program support. We also provide annual community trainings on Housing First which are free to attend; recorded trainings are also posted on the ECHO website. ECHO's Coordinated Entry team maintains compliance with Housing First through the referral process to ensure agencies do not put undue burden for documentation or any additional barriers to entry on individuals eligible for referrals to their programs.

1D-3.	Street Outreach—Scope.	
	NOFO Section V.B.1.j.	

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1. Street Outreach (SO) teams coordinate schedules through the Austin/Travis County CoC governance structure. An Outreach Workgroup meets twice monthly. Part of those meetings is the maintenance of a shared outreach schedule that lets individual outreach teams identify areas of intended service coverage so that the group can identify potential coverage gaps (either in time or location) and close them. SO teams record their contacts (dates and locations) in the HMIS system, and then the CoC analyzes those contacts to ensure that documented dates, times, and locations match up with the advertised efforts. Austin also uses an open HMIS system so that different teams engaging the same client at different times or locations can communicate directly and confidentially on case progress and potential needs. The CoC also has a completely mobile CE System (CES) in which SO teams can take the assessment directly to where people are currently experiencing homelessness. Resources are prioritized through a Housing First philosophy towards the highest needs, so people hardest to engage and serve are prioritized for resources, regardless of physical location barriers.

2. SO covers 100% of the CoC's geographic area. One SO team (HOST) is dedicated to the downtown area, & two outreach teams (PATH & LINC) are dedicated to the suburban & rural areas of the CoC. The CoC also led the creation of a street outreach partnership called Austin Street Outreach Collaborative (ASOC) specifically dedicated to covering under-served areas or populations of the CoC (such as near the largest parks).

3. These combined SO teams conduct outreach daily, including on weekends and evening hours.

4. The CES is integrated into SO efforts, and the CoC employs staff fluent in Spanish and provides trained community assessors access to a virtual interpretation service in American Sign Language. Many of the CoC's SO teams are dedicated to specific challenging geographic areas or populations least likely to request assistance, such as unsheltered families, chronically homeless veterans, unaccompanied youth, HIV/AIDS positive individuals, & those with mental illness or SUD. There are currently 24 Street Outreach assessors across 10 programs trained to administer the assessment. The CoC also has an Equity Committee with a workgroup dedicated to written standards designed to ensure culturally appropriate engagement and communication strategies across all intervention types.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes
4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		
	Our CoC has worked closely with community partners to ensure that people who have been actively harmed by criminalization policies have feedback loops to the CoC lead agency and to local policy makers, including City Councilmembers and the Mayor's office. People who have lived in encampments raided by police are able to provide the most tangible and actionable testimony needed to ensure that the impacts of policies that criminalize homelessness are felt and understood by policy makers.	Yes	Yes

1D-5.	Rapid Rehousing--RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.i.	

		HIC Longitudinal HMIS Data	2022	2023
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	1,570	1,168

1D-6.	Mainstream Benefits--CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	No
2.	SSI--Supplemental Security Income	Yes
3.	SSDI--Social Security Disability Insurance	Yes
4.	TANF--Temporary Assistance for Needy Families	No
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	No
7.	Other (limit 150 characters)	
	Medical Access Program (MAP)	Yes

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	
	Describe in the field below how your CoC:	
	1. systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;	
	2. works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and	
	3. works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.	

(limit 2,500 characters)

1. ECHO staff provide up-to-date information on mainstream benefits (SNAP, TANF, SSI, substance use treatment, food pantries, etc.) on the ECHO website under the "Get Help" tab. ECHO staff also advertises community resources on social media and through the CoC governance committees and workgroups.

2. ECHO staff work with project staff to collaborate with healthcare organizations utilizing two strategies. First, ECHO staff is able to facilitate a "warm hand off" for cross system collaboration and resource sharing through monthly technical assistance and program support;. Second, through the Community Training Program, ECHO staff facilitate virtual learning opportunities for direct service providers within our system to learn about community-based healthcare resources and programming and develop relationships with subject matter experts and direct service providers in the healthcare, mental health treatment, and substance abuse treatment systems. Our CoC also facilitates an Affinity Group through CoC governance to develop and implement practices and workflows at the intersection of homelessness response and the healthcare systems. ECHO staff are also working with organizational partners to create a healthcare collaborative to provide primary healthcare, medication management, mental health treatment, and substance use treatment services to site-based housing programs in the HRS. This collaborative is expected to launch in 2024.

3. ECHO staff serve as the SOAR local lead for the Austin/Travis County community. ECHO staff provide one-on-one training for all SOAR specialists in the community, monthly technical assistance, and SOAR monitoring and compliance. They also facilitate virtual training with subject matter experts from SAMHSA and SSA. ECHO staff have created a standardized SOAR workflow and are working with the CoC Systems Improvement Committee to develop, adopt, and implement SOAR Written Standards. Additionally, ECHO staff facilitate biannual (Fall/Spring) Understanding SOAR 101 trainings to promote SOAR certification for new and community-based service providers.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.	

(limit 2,500 characters)

The CoC has worked diligently to expand the use of Non-Congregate Shelter (NCS) as the standard for Emergency Shelter (ES) in our CoC. As Austin/Travis County began to emerge from the height of the COVID-19 pandemic, two NCS hotel sites totalling approximately 300 beds used for the pandemic response were preserved as NCS and have since been used to decommission encampments impacted by the criminalization of homelessness. All people referred to these NCS sites are offered Permanent Housing through our CoC. Our CoC continues to advocate with local policy makers for greater access to NCS through the use of hotel conversions.

Our CoC’s NCS strategy also includes the use of Tiny Homes at a site called Esperanza Community. Esperanza includes 200 units of NCS with a signed MOU to accept referrals through our Coordinated Entry System for 100 units. The Esperanza Community recently received an award from the Texas Department of Housing and Community Affairs (TDHCA) of \$58 million dollars in HOME ARPA funding to more than triple their capacity in NCS over the next 3 years. Our CoC will continue to partner with the operator of Esperanza Community to ensure that the expanded NCS site is coordinated closely through our CoC. Individuals seeking emergency shelter in Austin/Travis County have complete choice in selecting NCS or alternative shelter options.

Our CoC’s efforts to provide expanded NCS have helped COVID-19 case counts down among people experiencing homelessness and provide more coordinated access to healthcare and services for those enrolled.

The NCS opportunities in our CoC allow for enrollees to stay at the sites 24/7, which makes the delivery of integrated health services, connection to benefits and employment, and housing navigation at the sites much more effective than in typical congregate shelter settings. Our CoC is better equipped to prevent surges in COVID-19 or other viral infections in the future because of these investments.

ID-8.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:	
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

1. Our CoC policies and procedures on infectious disease are built upon the actions taken at the onset of the COVID-19 pandemic. During this time, the ECHO Housing for Health (HFH) team directly coordinated with state and local health agencies, such as Austin Public Health (APH), various hospital systems, community paramedics, and local Federally Qualified Health Clinics (FQHCs) to serve our unhoused community. The HFH team managed a CV-19 Support Request referral form. The purpose of submitting a support request was to provide a direct route for hospital and healthcare partners to identify people experiencing homelessness who meet the CDC High Risk Criteria. In addition to referral, the CoC HFH team convened a multidisciplinary team of medical and social services providers to review new submissions, determine risk factors, and coordinate service needs. This included, but was not limited to, protective and isolation shelter, Coordinated Assessment, and housing interventions. The CoC HFH team led monthly unsheltered HFH meetings where we convened healthcare partners and outreach providers for strategic planning, capacity building, and technical assistance specifically related to the pandemic. Moving forward, we will implement a similar response structure and procedure for any infectious diseases that present a danger to our unhoused community.

2. In addition to these efforts, the CoC HFH team developed support materials, such as the Housing for Healthcare Resource Guide and the Emergency Shelter Guidance for Prevention and Management of CV-19 (based on CDC guidance), along with hosting a monthly education series to connect and support our healthcare and HRS service providers and partners. In response to the monkeypox outbreak, HFH worked with APH to promote awareness and education resources to service providers and our unhoused community through flyers and connection to clinics who were providing vaccines for those at high risk. The HFH team also works with APH, the Travis County Medical Examiner, and community harm reduction organizations to gather data on overdoses and mortality rates of people experiencing homelessness in our community in an effort to develop preventative measures and streamline naloxone delivery across the HRS to save lives. Our CoC prioritizes efforts in preventing infectious disease outbreaks among people experiencing homelessness by maintaining close communication with APH for updates on potential outbreaks within our community.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC:	
1.	shared information related to public health measures and homelessness, and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1. Information on limiting disease outbreaks and promoting public health is shared online through the ECHO website, social media campaigns, and in the community through CoC governance, flyers, a community email and resource listserv, and word of mouth (outreach providers, community health workers, clinics, hospitals, homelessness service providers, and more).

2. The CoC response to a public health crisis is elevated through CoC governance and ECHO’s ongoing technical assistance. The HFH team works alongside APH and the Homeless Strategy Division of the City of Austin for ongoing guidance and best practices surrounding potential infectious disease outbreaks. This information is disseminated through social media campaigns, online correspondence, and the CoC governance. Governance consists of multi-disciplinary community stakeholders that actively contribute to different workgroups, such as the Systems Improvement Committee or the People Living with HIV Affinity group. These workgroups share information gathered from the CoC and distribute to their organizations and unhoused clients. In addition to governance and HRS systems coordination practices, ECHO provides ongoing technical assistance to healthcare and homelessness service providers by providing the Housing for Health resource guide, a resource for discharge planning for people experiencing homelessness, and trainings on the Homelessness Response System (HRS 101) and health insurance resources (MAP).

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC’s coordinated entry system:	
1.	covers 100 percent of your CoC’s geographic area;	
2.	uses a standardized assessment process; and	
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.	

(limit 2,500 characters)

1. The CoC’s Coordinated Entry System (CES) covers 100% of the CoC’s geographic area. The CoC uses five methods to ensure complete geographic coverage: 1) physical drop-in locations located in separate geographic areas, 2) physical street outreach (SO) teams who cover the full geographic area of the CoC & are capable of completing the assessment in the field, 3) community education partnerships with geographically dispersed organizations such as libraries, community centers, schools, clinics, & the Local Mental Health Authority, 4) a real-time web portal advertising all current assessment locations, and 5) mobile CE offered over the phone.

2. The CoC prioritizes all permanent housing resources based on a locally-developed tool called the Austin Prioritization Assessment Tool (APAT). This tool was developed by a coalition of local stakeholders, including equity advocates and people with lived expertise, to capture vulnerabilities associated with the risk of continued homelessness, including those vulnerabilities most often seen in populations who are primarily transgender or people of color. The CoC has an assessor training certification process that requires a demonstrated progression of skills to ensure consistency and accuracy across different assessors and assessment agencies. Resources are assigned based on a client-centered dynamic prioritization process by which clients can identify a series of potential housing needs that can then be matched to a variety of different housing interventions to meet those needs. The APAT score is then used as the prioritization factor across all clients interested and presumed eligible. Case conferencing sessions are then utilized to double-check information for accuracy and to ease communication between housing programs and clients during the referral steps.

3. Within our governance structure, the APAT (Austin Prioritization Assessment Tool) Development Workgroup under the Equity Committee is tasked with revising and updating our community’s Coordinated Entry assessment tool. Throughout the year, pilot questions are developed in that space to test in our assessment process, and a formal update to the assessment is made annually based on results of community piloting. The APAT Development Workgroup is open to the full community and allows for feedback from providers as well as people with lived experience.

1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC's coordinated entry system:	
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
2.	prioritizes people most in need of assistance;	
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and	
4.	takes steps to reduce burdens on people using coordinated entry.	

(limit 2,500 characters)

1. The CoC has developed an affirmative outreach system that actively engages & assesses individuals in the greatest need, then proactively documents eligibility & keeps households engaged. To ensure the system reaches people least likely to apply, drop-in locations are co-located with complementary services such as medical services, food pantries, & other drop-in day resources. Many partner organizations are dedicated to hard-to-reach populations such as unsheltered families, chronically homeless veterans, unaccompanied youth, people with HIV/AIDS, & people with mental healthcare needs. The CoC also provides coordinated assessments over the phone for people with transportation or accessibility barriers to attending drop-in locations.
2. CES resources are prioritized through a Housing First philosophy towards the highest needs. The CoC prioritizes all Permanent Housing resources based on a locally-developed assessment tool (APAT). This tool was developed by a coalition of local stakeholders, including equity advocates and people with lived expertise, to capture risks associated with homelessness, including those vulnerabilities most often seen in populations who are primarily transgender or people of color.
3. CES uses a client-centered dynamic prioritization process in which clients can identify housing needs that can then be matched to a variety of different housing interventions to meet those needs. APAT score is used as the prioritization factor for all clients interested and presumed eligible. Case conferencing sessions are used to double-check information for accuracy and to ease communication between housing programs and clients during the referral steps. This process ensures that clients can see all possible resources that can meet their needs to make an informed decision about what resources they would like to be connected with.
4. The CoC has a completely mobile CES so outreach teams can take the assessment directly to where people are currently experiencing homelessness. The CoC also publishes a list of drop-in locations and access points for clients to choose the assessment pathway they prefer. The CoC operates an affirmative outreach system in which permanent housing resources are expected to affirmatively engage CES referrals in their preferred location and time. The APAT was developed with a trauma-informed lens in partnership with people with lived experience to ensure unnecessarily invasive or complicated questions are not asked.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC through its centralized or coordinated entry:	
	1. affirmatively markets housing and services provided within the CoC’s geographic area and ensures it reaches all persons experiencing homelessness;	
	2. informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
	3. reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

1. ECHO affirmatively markets housing and services in the CoC’s geographic area through a series of efforts: a) ECHO’s website has a “Get Help” page that outlines CES access and services that are available through the community’s assessment and prioritization process. The page is designed to provide information to people seeking housing and community providers on services available, eligibility, and how to access them. b) Our CoC intentionally trains and coordinates outreach teams to provide CES services to our full geographic area and proactively advertise and market services to people seeking housing. c) CoC partner agencies, drop-in centers, outreach teams, and system-adjacent community providers are provided trainings facilitated by ECHO on available services and given informational flyers to advertise CES programs, services, and eligibility. d) ECHO actively continues to engage new, diverse community partners to expand our network of providers, enhancing community capacity and knowledge of available services with the aim of reaching all potentially eligible participants.

2. ECHO’s Community Housing team provides our CoC program partners with tailored and specific on-site and remote training in the area of tenant rights. These trainings focus on tenant rights as described in the U.S. Fair Housing Act, Texas Fair Housing Act, Texas Property Code, and Municipal Code of the City of Austin. In daily consultation with our CoC program partners, we provide direct ongoing support and intervention for program participants where their rights are at stake. This support includes on-demand mediation between landlords and program participants via their assigned CoC supportive case management staff; fielding rights violations complaints; convening multi-party dispute resolution conferences; providing guidance and resources for developing strength in tenant self-advocacy; and making referrals to local, state, and federal authorities.

3. The ECHO Community Housing team reports observed conditions or actions that impede fair housing choice by first reviewing all complaints to assess if it may be justly resolved “in-house.” If the complaint warrants a referral to a jurisdictional authority, we collect all relevant facts and typically make the referral to a local agency with a long-standing mandate to field such complaints. Reports may also be made directly to the jurisdictions responsible for certifying consistency with the Consolidated Plan.

1D-10.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	08/21/2023

1D-10a.	Process for Analyzing Racial Disparities—Identified Racial Disparities in Provision or Outcomes of Homeless Assistance.	
	NOFO Section V.B.1.q.	

Describe in the field below:	
1.	your CoC’s process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

1. Annually, our CoC publishes a Racial Disparities Report to our website, available to the public. This report includes metrics on overall racial disparities in the population experiencing homelessness, program entry data by program type by race and ethnicity, and exit destinations by race and ethnicity, among other metrics. These metrics are all analyzed based on data taken from HMIS. We also track and monitor system-wide performance on many key metrics in our Homelessness Response System dashboard, which can be filtered by race/ethnicity and compared across racial and ethnic groups.

2. In the 2023 Racial Disparities Report, data revealed a disproportionate representation of the Black population among the population experiencing homelessness, consistent with prior years’ analyses. In Travis County, a Black person is six times as likely as a white person to experience homelessness. Black clients are also less likely than white clients to be referred to or enroll in Permanent Supportive Housing programs. Because of the glaring disparities in homelessness specifically within the Black community in Austin/Travis County, ECHO conducted a qualitative research project in 2022 and published the associated report in 2023, entitled “The Art of the Heart is to Hear with the Ear.” This report revealed the barriers to Homelessness Response System engagement experienced by the Black unhoused community, with a particular focus on the need for service providers to build trust with clients grounded in lived experience and compassion. Our CoC governance has committed to monitoring racial disparities in system-wide data and forming strategies to address such disparities. The Equity Committee, which reports to the Leadership Council (CoC Board), defines its purpose as: “To Eliminate racial disparities within the Homelessness Response System, to increase the safety and accessibility of the [system] to LGBTQ clients, and to address intersections of marginalization of groups that would not be served equitably without explicit focus.” The Equity Committee was formed in 2021 and meets monthly, with some workgroups reporting to the Committee meeting more frequently.

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

Our CoC is utilizing the following strategies to address disparities identified in the provisions or outcomes of homelessness assistance: 1) HRS governance committees and workgroups are representative of the population served within the CoC, 2) the CoC is expanding outreach efforts in geographic areas with higher concentrations of Black unsheltered people, 3) the CoC is training program staff regarding racism specific to the HRS, 4) the CoC continues to engage Black-led service providers in data analysis and thought partnership to prevent and end homelessness, 5) the CoC actively advocates for low-barrier funding for Black-led organizations, and 6) the CoC conducts additional qualitative research to better understand the unique needs of Black unsheltered people in the community. The Governance Charter requires Leadership Council (CoC Board) and governance committee representation to mirror the demographic population served within the geographic area. This has been supported by the CoC's Compensation Policy, ensuring compensation for people with lived experience and equity advocates to participate in HRS governance at \$160/mo for each committee and workgroup, with a higher rate for co-chairing a committee or leading a workgroup. Additionally, our CoC has invested in community-based outreach efforts to intentionally engage Black unsheltered people through the Austin Street Outreach Collaborative (ASOC). ASOC provides funding for staff positions (Street Outreach Workers, Community Assessors, and SOAR Specialists) and direct financial assistance to community-based service providers to collaborate to ensure racially-responsive outreach efforts through the geographic area. Our CoC's Community Training Program has provided trainings on Housing First and Racial Equity, and Trauma-Informed Practice with a lens on racialized trauma. An ECHO staff member also serves as a subject matter expert on the Black Leaders Collective (BLC) Homelessness Consortium. These monthly coalition and capacity building meetings allow ECHO staff to share system data and participate in thought partnerships with direct service providers to prevent and end homelessness. The CoC has also revised the Performance Scorecard to more comprehensively evaluate disparate outcomes of HRS programming.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities. NOFO Section V.B.1.q.	
Describe in the field below:		
1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC uses.	

(limit 2,500 characters)

1. The Austin/Travis County Homelessness Response System Dashboard is publicly available on the ECHO website. Many charts in the dashboard can be filtered by race/ethnicity and compared across racial and ethnic groups, including permanent housing move-ins over time, unsheltered and sheltered homelessness estimates over time, and annual enrollments and returns to homelessness over time. The number of days between Coordinated Assessment, program referral, program enrollment, and move-in date can also be viewed by race/ethnicity in the Dashboard. As progress is made toward preventing or eliminating racial disparities in provision or outcomes of homelessness assistance in our CoC, such progress can be tracked in these charts over the months and years to come.

2. In an effort to incentivize projects to address racial disparities in their program delivery, in August 2023, the CoC Board approved a set of new Quarterly Performance Scorecard metrics for CoC RRH and PSH projects, which includes 5 racial equity metrics that disaggregate performance on performance metrics like time from referral to move-in, successful exit rates and returns to homelessness rates at the race/ethnicity level. These metrics reward CoC projects for serving BIPOC clients at the same caliber that they serve white clients.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC’s Outreach Efforts.	
	NOFO Section V.B.1.r.	

Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

Our CoC has utilized several outreach strategies to engage people with lived experience in leadership roles and decision-making processes within our Homelessness Response System. In 2021, Leadership Council approved the CoC Governance Charter requiring people with lived experience homelessness and equity advocates to participate as voting members of each of the five governance committees. ECHO staff supports these efforts by leading the CoC’s intentional outreach efforts (flyering and tabling) at emergency shelters, community kitchens, libraries, and day centers. ECHO also posted Interest Forms to its website and launched a social media campaign (Facebook, Twitter, Instagram and LinkedIn). The Leadership Council approved the Homelessness Response System Compensation Policy to ensure equitable compensation for people with lived experience and equity advocates who are not otherwise compensated who engage in CoC governance (board, committees and workgroups). ECHO continues to support this essential system work through fundraising and staff support. Additionally, ECHO staff manages and supports the Austin Youth Collective’s (AYC) advocacy and system change and works closely with the Austin Homelessness Advisory Council (AHAC) regarding evaluating project-based initiatives. ECHO staff has restructured technical assistance and program support to include CoC-facilitated participant surveying and interviewing as part of the Performance Improvement Plans for CoC-funded projects. The Performance Monitoring Committee in the CoC governance has created a new Quarterly Performance Scorecard, authorized by the CoC board, which includes client feedback in the monitoring of a CoC program’s performance.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	30	10
2.	Participate on CoC committees, subcommittees, or workgroups.	30	10
3.	Included in the development or revision of your CoC’s local competition rating factors.	3	3
4.	Included in the development or revision of your CoC’s coordinated entry process.	8	2

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

Our CoC utilizes multiple strategies to provide professional development and employment opportunities to individuals with lived experience of homelessness. First, in 2021 our CoC adopted the Austin/Travis County Homelessness Response System (HRS) Compensation Policy which compensates people with lived experience of homelessness and equity advocates \$160/mo for each committee and workgroup, with a higher rate for co-chairing a committee or leading a workgroup. This experience allows people with lived expertise of homelessness to deepen their system understanding of the HRS, evaluate the current policies and practices of the HRS, and work collaboratively to improve these policies and practices. We also provide onboarding trainings and ongoing skill-based trainings to members of governance through the Community Training Program. Second, ECHO manages the Austin Youth Collective (AYC). This group of 18-25 year olds with lived experience supports the HRS on multiple projects related to CoC governance and community engagement. ECHO staff work with AYC members to support their employment and education goals as they participate in project-based improvement initiatives throughout the HRS. ECHO continues to prioritize people with lived experience and BIPOC candidates for staff positions within the organization, including counting lived experience as relevant experience towards required qualifications in job postings and salary calculations. Third, in the face of a system-wide staff shortage, ECHO staff continue to lead community conversations with service providers regarding strategies to incentivize peer support programming and prioritizing people with lived experience of homelessness for full-time staff positions.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	
	Describe in the field below:	
1.	how your CoC routinely gathers feedback from people experiencing homelessness;	
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and	
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.	

(limit 2,500 characters)

1. Feedback from people experiencing homelessness and engaging in homelessness services in our CoC is routinely gathered in multiple ways. First, our CoC facilitates and supports groups of people with lived experience of homelessness, such as the Austin Homelessness Advisory Council (AHAC), the Austin Youth Collective (AYC), and the CoC’s People With Lived Experience Affinity Group. The latter reports to the CoC Equity Committee and advises the committee as well as other groups in the CoC governance structure regarding meaningful engagement with people with lived experience. Second, feedback will be gathered on an annual basis through the Client Feedback Survey that has been piloted with a number of CoC partners and will be launched across all CoC-funded permanent housing programs. Third, ECHO conducted a qualitative research project in 2023 and will continue to conduct additional qualitative research projects into the experiences of individuals experiencing homelessness.

2. In 2023, ECHO piloted a Client Feedback Survey with clients of multiple CoC-funded programs. The survey is scheduled to launch later in 2023 and will be conducted on an annual basis for participants of CoC-funded Permanent Housing programs. This survey allows for programs to maintain a continuous feedback loop with their clients, and projects are rewarded for higher client participation in the survey in the Quarterly Performance Scorecard, where higher client participation rates are awarded with more points.

3. In 2023, ECHO published the findings of its first qualitative research project and has now built qualitative research into the job descriptions of several staff on the Research & Evaluation team. The findings of such projects are and will continue to be valuable sources of information for the work of CoC committees and workgroups. For example, the “Art of the Heart” report is being used to inform the work of the Coordinated Entry Workgroup regarding the accessibility of the Coordinated Assessment to the unsheltered population. Additionally, AHAC and AYC were both consulted on the FY22 Special NOFO for Austin/Travis County and helped formulate the community priorities that shaped the Local Competition. Because people with lived experience are included across all levels of CoC Governance in compensated positions, their ongoing feedback is embedded in all governance decisions, including updates to policies and procedures.

1D-12.	Increasing Affordable Housing Supply. NOFO Section V.B.1.t.	
Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC’s geographic area regarding the following:		
1.	reforming zoning and land use policies to permit more housing development; and	
2.	reducing regulatory barriers to housing development.	

(limit 2,500 characters)

1. Our CoC has engaged aggressively with local elected officials, including Austin’s Mayor, City Councilmembers, and Travis County Commissioners, to increase access to affordable housing options within Austin/Travis County. ECHO staff and Leadership Council collaborated with grassroots and community-based organizations to advocate and prioritize funding for affordable housing bonds and changes in land use and zoning codes. Our CoC was successful in advocating for density efforts, and additional advocacy efforts are planned to equitably and comprehensively impact the zoning and land use code. Advocacy efforts included meeting with elected officials, coordinating speakers at City Council and Planning Commission hearings on zoning and land use policy decisions, and sending advocacy letters from the CoC Board to City Council, the Mayor, and the City Manager’s Office.

2. Our CoC had success partnering with the city of Austin to incentivize the development of affordable housing units dedicated to ending homelessness through the Rental Housing Development Assistance (RHDA) process. This process allows developers to increase their projects’ competitiveness for city funding by dedicating units to the Homelessness Response System. ECHO staff is also supporting Travis County’s Supportive Housing Collaborative, a series of development contracts and capital funding to service providers within the CoC to create 1000+ units of supportive housing, through technical assistance and strategic planning for each of the site-based developments. We were able to make this partnership successful through meeting with elected officials and coalitions of community advocates and providing written and verbal testimony at City Council and County Commissioner Court hearings. Our CoC participated in the Texas Homeless Network (THN) Homelessness Advocacy Day along with other CoCs across the state to reduce regulatory barriers for the development of affordable housing and improve collaboration with the private housing market.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Your CoC’s Local Competition Deadline–Advance Public Notice. NOFO Section V.B.2.a. and 2.g. You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	
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1.	Enter your CoC’s local competition submission deadline date for New Project applicants to submit their project applications to your CoC—meaning the date your CoC published the deadline.	07/28/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC’s local competition—meaning the date your CoC published the deadline.	07/28/2023

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below. NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e. You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen. Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	
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1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
 Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	100
2.	How many renewal projects did your CoC submit?	12
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	

Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1. The CoC establishes performance based contracting measures to track clients exiting to permanent housing for all projects dedicated to serving those experiencing homelessness within the CoC. Data is collected through the updated Coordinated Entry assessment tool and analyzed quarterly through the Performance Scorecards for each CoC-funded project. This includes a metric that tracks successful housing retention. The average score from the past 4 quarters is used to make up 65% of a renewal project's score.
2. The CoC similarly scores CoC-funded projects on bed utilization rates and coordinated assessment utilization in the quarterly Performance Scorecards for each project. These metrics allow us to quantify barriers to housing people quickly into permanent housing placements. The average score from the past 4 quarters is used to make up 65% of a renewal project's score. Additionally, our CoC tracks length of time from Coordinated Assessment to referral to move-in on our publicly posted Homelessness Response System Dashboard.
3. The 2023 local NOFO application required projects to submit a narrative describing their policies and practices used to address the barriers experienced by program participants in attaining rapid placement in permanent housing or the ability to maintain permanent housing in Austin's competitive housing market. The IRT scored this based on a project's ability to support clients with multiple barriers with demonstrated support in place. Our CoC asked and scored new applicants in identifying how their proposed project and service delivery model would support participating households that have severe barriers such as: 1) having a history of trauma/ abuse, 2) having criminal justice involvement, 2) having no income, 3) active or recent substance use, 4) having experienced chronic homelessness.
4. These scores are weighed alongside performance metrics to ensure a balanced approach to considering applications from projects that provide housing and services to the hardest to serve populations.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
	1. how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
	2. how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and	
	3. how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	

(limit 2,500 characters)

1. Our CoC’s Board and governance committees require representation to reflect the population experiencing homelessness within our community. The HRS Equity Committee continues to lead the CoC's equity projects, including continued evaluation of the Coordinated Assessment Tool (APAT) and the creation of best practice guides to serve Trans clients and other overrepresented populations. ECHO received feedback from members of the HRS Equity Committee regarding racial/ethnic representation in agency leadership. In response, ECHO staff incorporated a scored question in the 2023 CoC Program Local Competition for both new and renewal projects, asking the applicant what percentage of agency staff, leadership, and board of directors identify as non-white. Full points were awarded to applicants that demonstrated that at least 72% of agency staff, agency leadership, and the board of directors identify as non-white, reflecting the current population of BIPOC people experiencing homelessness. Due to feedback from the CoC Board, ECHO incorporated scored questions on the local application asking applicants how their agency: 1) demonstrates efforts to identify and reduce ethnic and racial disparities, 2) addresses safety for LGBTQ+ clients, and 3) supports clients with severe barriers to quickly attaining and maintaining housing.

2. When recruiting for the Independent Review Team (IRT) for the 2023 Local Competition, ECHO staff intentionally outreached to non-conflicted, Black-led, community based service providers to ensure proportional racial and ethnic representation. ECHO staff also prioritized IRT applicants that identified as non-white and/or had lived experience of homelessness. The IRT had 50% BIPOC members, and 44% Black/African American members.

3. The local application included a question that required applicants to detail the services, policies, partnerships, and practices they have in place to: 1) support program participants with severe barriers, 2) to reduce racial and ethnic disparities within their agencies and program outcomes, and to 3) incorporate feedback from program participants in the continuous improvement of programs.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

Describe in the field below:	
1.	your CoC’s reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC’s local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1. Our CoC reallocation process is outlined in the 2023 Reallocation and Deobligation Policy approved by the CoC Board and posted to the ECHO website on 7/28/23. CoC project funding is eligible for voluntary reallocation if the project determines they are unable or unwilling to spend down the allocated HUD funding. Involuntarily reallocation can occur if the project deobligated more than 10% of their total project award, or in the following instances: 1) Projects which do not demonstrate adequate performance or administrative progress as determined by the Leadership Council, or its representative, after 12 months on a Performance Improvement Plan; 2) Renewal projects, which are not first-time renewals, which deobligate more than 10% of grant funds during a grant term may be involuntarily reallocated the difference of 10% and the total deobligated amount during the subsequent CoC Program NOFO; 3) Projects which do not demonstrate adequate management of the program, including but not limited to: inadequate demonstration of fiscal responsibility (including timely use of funds and timely spending drawdowns), organizational capacity (including appropriate staffing structures to support project), satisfying all statutory and regulatory requirements; 4) Projects undergoing HUD monitoring which have one or more open finding related to financial management, or who will be required to submit repayment following a HUD monitoring; 5) Projects which have demonstrated activities, behaviors, or determinations that could be perceived as grossly negligent or egregious, and/or could cause risk to the reputation or performance of the rest of the CoC. Any decisions to involuntarily reallocate are made by, at minimum, a 2/3 majority of non-conflicted members of the CoC Board or their designated representatives.

2. Our CoC identified one low performing project during the local competition this year.

3. Our CoC reallocated one low performing project during the local competition this year.

4. N/A

1E-4a.	Reallocation Between FY 2018 and FY 2023. NOFO Section V.B.2.f.	
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	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023?	No
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps. NOFO Section V.B.2.g. You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	
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1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	Yes
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	Yes

3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/13/2023

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/13/2023
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project accepted or rejected status; 4. Project Rank–if accepted; 5. Requested Funding Amounts; and 6. Reallocated funds.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/26/2023
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1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/26/2023
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2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Well Sky
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC’s HMIS coverage area.	Single CoC
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/27/2023
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2A-4.	Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2022 HMIS Data Standards; and	

3. state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

1. There is one CoC funded VSP that shares de-identified aggregate data from comparable databases: The SAFE Alliance. The CoC coordinates with SAFE to ensure that all data (including information gathered from comparable databases) is used in system planning. Having VSP stakeholders play an active role on the CoC board and committees ensures their experiences, expertise, and voices are included in decision making. The CoC uses de-identified aggregate data from comparable databases to enumerate how many people are in need of housing, what their specific needs are, household composition, vulnerability factors, and recommended housing interventions. The CoC integrates this information in the Needs & Gaps data, the Annual Point in Time and Housing Inventory Count Reports, and Quarterly Performance Scorecards for monitoring project performance (includes data on the number served, exits to and retentions of permanent housing, increases in income, and prioritization for services). The HMIS Lead meets frequently with SAFE to discuss strategies for improving data sharing and support surrounding comparable database use and reporting needs. The HMIS Lead participates in community wide training about HMIS, client privacy and confidentiality, and comparable databases with SAFE. The VAWA Housing Protections workgroup has created policies and has ongoing planning to integrate de-identified program data into system reporting to better understand the needs and outcomes beyond UDS while protecting vulnerable households. The CoC is continuing to develop comprehensive procedures which include protocols on safely recording and reporting data related to Emergency Transfers (approved/denied requests and request outcomes). This includes working toward reporting de-identified aggregate data to the HMIS Lead on a semi-annual basis.

2. The comparable database operated by SAFE is compliant with FY 2022 HMIS Data Standards.

3. Our CoC's HMIS is also compliant with the 2022 HMIS Data Standards.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	1,020	106	914	100.00%
2. Safe Haven (SH) beds	15	0	15	100.00%
3. Transitional Housing (TH) beds	346	121	225	100.00%
4. Rapid Re-Housing (RRH) beds	1,168	278	890	100.00%
5. Permanent Supportive Housing (PSH) beds	1,718	0	1,718	100.00%
6. Other Permanent Housing (OPH) beds	359	0	359	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	
	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:	
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and	
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.	

(limit 2,500 characters)

Not Applicable. All projects met threshold.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes
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2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/28/2023
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/27/2023
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2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
	1. engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
	2. worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
	3. included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

1. The Austin Youth Collective (AYC) is a lived experience youth advisory board for the Austin/Travis County Homelessness Response System. The AYC was invited to participate in the CoC’s PIT Count Planning Workgroup, a subcommittee of the CoC Performance Monitoring Committee reporting to the Leadership Council (CoC Board). The PIT Count Planning Workgroup planned the methodology and operations of the 2023 PIT Count. Several members of the AYC were involved in developing communications to the unsheltered community prior to the PIT Count, including the design of scouting materials informing the unsheltered community of the timing and intention of the event.

2. Lifeworks, the CoC’s primary youth services provider, dedicated several staff to leading and participating in groups enumerating the unsheltered community in the 2023 PIT Count. Lifeworks took initiative in scouting areas in which unsheltered people reside in advance of the unsheltered count, dedicating their specific skill set for providing homeless services to youth.

3. Members of AYC, who are youth with lived experience of homelessness, participated as counters during the 2023 unsheltered PIT count. Members of AYC also supported recruitment efforts to encourage the inclusion of additional youth experiencing homelessness to volunteer as counters during the PIT count.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

In the field below:	
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and
3.	describe how the changes affected your CoC’s PIT count results; or
4.	state “Not Applicable” if there were no changes or if you did not conduct an unsheltered PIT count in 2023.

(limit 2,500 characters)

We did not make any changes to our sheltered PIT Count implementation between 2022 and 2023. Our methodology and data quality practices remained the same. We conducted an unsheltered PIT Count in January 2023, our community’s first in person unsheltered count since January 2020, due to the pandemic. Our 2023 unsheltered PIT Count used the same methodology and data quality practices as the 2020 count.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
	1. describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
	2. describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

1. Our CoC determines risk factors of first time homelessness by engaging service providers that support individuals and families at risk of homelessness with homelessness prevention programming, time limited financial assistance and support services. This collaborative meets quarterly to evaluate trends in program enrollment, track program spending patterns, and ensure adherence to service delivery best practices. ECHO staff collaborates with funding entities (Austin Public Health and Travis County Housing and Community Affairs) to ensure financial resources (direct financial assistance and staffing) are available for community based service providers to prevent or divert individuals and families from entering literal homelessness.

2. Our CoC has also increased the funding for diversion services through both public grants and philanthropic funding. This year, our CoC has braided diversion funding and staff capacity with Emergency Shelter, Navigation Center, and Street Outreach services. This shift in strategy allows our CoC to decrease the number of people experiencing first time homelessness in Austin/ Travis County.

3. Our CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time is overseen by ECHO’s Associate Director of Crisis Response.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

	1. natural disasters?	No
	2. having recently arrived in your CoCs' geographic area?	No

2C-2.	Length of Time Homeless—CoC's Strategy to Reduce.	
	NOFO Section V.B.5.c.	

- In the field below:
- | | | |
|--|---|--|
| | 1. describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless; | |
| | 2. describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and | |
| | 3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless. | |

(limit 2,500 characters)

1. The CoC has the following strategies to reduce the Length of Time people remain homeless (LOTH): a) Using dynamic prioritization in the Coordinated Entry System (CES) to connect all persons in these interventions to the most readily available resources best able to meet their permanent housing needs, b) using a fully mobile CES system and affirmative street outreach and drop-in center access network so people experiencing homelessness (PEH) can connect with resources as quickly as possible, c) robustly integrating diversion and rapid resolution resources into all phases of the crisis response and rehousing processes, d) supporting shelter transformation to become housing-focused, e) monitoring project performance through permanent housing outcomes and LOTH to those outcomes, f) working with local funders to create new permanent housing opportunities targeted towards individuals with the highest needs (including those associated with highest LOTH).

2. The CoC identifies and houses persons with the longest LOTH using CES, prioritizing housing for persons with the greatest need. CoC data has shown that length of time homeless is the data point that most correlates with many aspects of vulnerability, and it is heavily weighted directly and indirectly in the CES prioritization criteria. The CES engages with persons experiencing homelessness, including long-term homelessness, by having multiple access points including drop-in centers, shelters, street outreach programs, medical clinics, jails, and call-in phone options. The CoC actively cultivates in-reach relationships to our correctional and healthcare facilities to provide access to the CES for those institutions. The CoC also leads landlord recruitment and property management partnership efforts to ensure that local landlords are willing and able to rent to households with housing barriers associated with the longest periods of homelessness. Our CoC is managing public/private partnerships with landlords in our community effectively leading to rapid housing placement despite a City wide vacancy rate of 2%.

3. ECHO, the agency that manages the CoC’s Coordinated Entry system, oversees this strategy.

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing—CoC’s Strategy	
	NOFO Section V.B.5.d.	

	In the field below:	
	1. describe your CoC’s strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
	2. describe your CoC’s strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to increase the rate that individuals and families exit to or retain permanent housing.	

(limit 2,500 characters)

1. The CoC has the following strategies to increase the rate of persons in ES, SH, TH, and RRH exiting to PH destinations: a) Using dynamic prioritization in the Coordinated Entry System (CES) to connect all persons in these interventions to the most readily available resource best able to meet their permanent housing needs, b) supporting shelter transformation to become housing-focused, c) monitoring project performance through permanent housing outcomes, d) improving understanding and performance of system flow by publishing a public dashboard of project and intervention success rates, e) robustly integrating diversion and rapid resolution resources into all phases of the crisis response and rehousing processes, f) working with local funders to create non-congregate emergency shelter housing options so that congregate traumas are avoided.

2. Our CoC strategy to increase the rate of individuals and families to retain housing and/ or exiting to permanent housing destinations through permanent housing programming is to provide additional ECHO staff capacity for technical assistance and program support. Additionally ECHO staff has secured funding to provide community training regarding program specific interventions and national best practices. ECHO staff also maintains a public dashboard. We have learned that it is more effective to develop provider collaboration to improve performance metrics if the data is publicly reported by project and widely accessible by community stakeholders.

3. The strategy to increase permanent housing exits and housing retentions is overseen by the Associate Director of Rehousing at ECHO.

2C-4.	Returns to Homelessness—CoC's Strategy to Reduce Rate.	
	NOFO Section V.B.5.e.	
	In the field below:	
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;	
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.	

(limit 2,500 characters)

1. Our CoC identifies individuals and families who return to homelessness through touch points with our emergency shelter, navigation, street outreach, or community coordinated assessors. ECHO staff and crisis response program staff track individuals and families in HMIS utilizing the Service Point Identification (SPID) Number. If an individual or families are enrolled into crisis response programming and were previously served by (within 2 years) a permanent housing program within the CoC, the household is flagged as a "return to homelessness" metric for the permanent housing project. ECHO staff meets with crisis response and permanent housing program staff to ensure accuracy and timely submission of this data.

2. ECHO's Program Performance Manager also meets with program staff monthly to provide technical assistance and program support, including strategic planning to reduce the rates of individuals and families that return to homelessness within 24 months. ECHO staff, through a cross department partnership of Research and Evaluation, and CoC Planning and Strategy oversee the CoC's strategies to reduce the rate individuals and families return to homelessness.

3. The Research and Evaluation Manager is responsible for running the Quarterly Performance Scorecards and the Program Performance Manager is responsible for ensuring the program staff receives technical assistance and program support to improve the rate of positive program exits.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access employment cash sources;	
	2. describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
	3. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)

1. Our CoC utilizes several strategies to increase access to employment and other cash sources. First, our CoC funded projects are required (through the Quarterly Performance Scorecard) to report on the amount of households that increase income. This performance data is tracked to ensure increasing participant income through employment is a core function of all permanent housing programming. Secondly, ECHO staff also provides monthly technical assistance and program support to ensure project staff understand the HUD expectation that service providers work with program participants to increase income through employment, are aware of community based employment programming to support program participants in meeting this metric, and are actively working to decrease barriers to employment opportunities needed to maintain housing stability.

2. Our CoC and housing service providers have partnerships with community based employment assistance programs (WorkForce Solutions, Austin Area Urban League, Texas Veterans Commission, and Goodwill Industries) to meet the various employment needs of people experiencing homelessness in our community. Employment services available in our community for people experiencing homelessness include; targeted job fairs, job readiness programs, financial assistance for employment equipment/ clothes, and transportation assistance. Many agencies with RRH and PSH programs have specific employment supports, including The Other Ones Foundation, Caritas, and Integral Care. Two new providers providing employment support for our unsheltered population include Hungry Hill Foundation and Urban Alchemy. Both providers have had success placing unsheltered participants in long term employment leading to permanent housing opportunities. Our CoC also collaborated with community based service providers (such as Goodwill Industries) to provide low barrier, short term/temporary employment opportunities.

3. Our CoC's Strategy to increase income from employment is led by ECHO's Director of Systems Advancement.

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

1. Our CoC is dedicated to increasing non-employment benefits in the Homelessness Response System. ECHO funds a staff position to serve as the SOAR Local Lead at our agency with the goal of increasing and supporting SOAR capacity in our area. Currently, there are forty-six certified SOAR Representatives strategically placed throughout the Homelessness Response System, including prisons, medical facilities, adult and children's facilities, shelters, and churches. The SOAR Specialist at the prison facility was assigned to work on pre-release claims for inmates and reinstatement benefits. Our SOAR Local Lead is teaming up with the Department of Public Affairs to provide presentations to classes at the prison to educate inmates on applying and receiving benefits. There are also SOAR Representatives and Benefits Specialists at medical facilities to create a pipeline of receiving medical care and benefits including income to medically fragile patients. One facility has a 100% approval rate. The goal is to increase the SOAR Representative with outreach medical teams for wraparound services and assist with hospital discharge. The number of SOAR Representatives at shelters is increasing and individuals are being moved from shelter to housing with the assistance of the non-employment income. One of the community's shelters is a part of a pilot program to cross-train PEER Support employees with SOAR. We successfully started that program this month and more shelters are interested in the program with plans to jump on board. Another shelter is currently training a SOAR Representative in Children SOAR and will be able to provide those services to eligible clients soon.

2. ECHO's SOAR System Manager (who is also the SOAR Local Lead) is responsible for overseeing the CoC's strategies to increase non-employment cash income.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes
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3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
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3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
Kensington PSH FY...	PH-PSH	11	Both

3A-3. List of Projects.

1. What is the name of the new project? Kensington PSH FY2023

2. Enter the Unique Entity Identifier (UEI): P4R3B21EPL29

3. Select the new project type: PH-PSH

4. Enter the rank number of the project on your CoC's Priority Listing: 11

5. Select the type of leverage: Both

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

Not applicable.

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	--	----

3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

Not applicable.

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section I.B.3.I.	

Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes
--	-----

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.I.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	Yes
2.	PH-RRH or Joint TH and PH-RRH Component	No

You must click "Save" after selecting Yes for element 2 PH-RRH or Joint TH/RRH Component to view questions 4A-3b. through 4A-3h.

4A-2.	Information About the Project Applicant for the New Support Services Only Coordinated Entry (SSO-CE) DV Bonus Project.	
	NOFO Section I.B.3.I(3)	

Enter in the chart below information about the project applicant applying for the new SSO-CE DV Bonus project:

1.	Applicant Name	The SAFE Alliance
2.	Project Name	SAFE SSO-CE Project
3.	Project Ranking on Priority Listing	9
4.	Unique Entity Identifier (UEI)	HHB9RFG2HEG9
5.	Amount Requested	\$240,000

4A-2a.	Addressing Coordinated Entry Inadequacies through the New SSO-CE DV Bonus Project.	
	NOFO Section I.B.3.I.(3)(c)	

	Describe in the field below:
1.	the inadequacies of your CoC's current Coordinated Entry that limits its ability to better meet the needs of survivors of domestic violence, dating violence, sexual assault, or stalking; and
2.	how the proposed project addresses inadequacies identified in element 1 of this question.

(limit 2,500 characters)

1. Community Funding Priorities note the largest need in the community is among those who are chronically homeless and DV survivors. Per ECHO Data in June 2023, 50% of all who contacted the HRS in the previous 12 months identified as survivors of DV; half of those were actively fleeing. The demand for survivor-focused services far exceeds capacity. SAFE operates SAFELINE, a 24/7 crisis line offering survivors of domestic violence, sexual assault, human trafficking, and child abuse help with risk assessment, safety planning, and links to crisis services and resources. Services are available by phone, text and chat, but unsheltered survivors often lack access to a safe phone, computer, or means to connect with this support. SAFE does not have sufficient staffing or financial resources available to fully meet local demand for Confidential CE and survivor-focused street outreach; DV-focused shelter and housing; or VAWA Emergency Transfer advocacy and support. CoC funding is essential to allow SAFE to scale up existing Confidential CE services to better meet community need; continue work to eliminate barriers faced by unsheltered survivors; and provide additional support to local VAWA ET protocols.

2. The primary purpose of the proposed project is to ensure that every survivor who accesses the HRS has near immediate access to confidential CE, risk assessment, safety planning, and crisis response. We want to ensure that services are provided by highly-trained experts in both victim services and the HRS, and all services are protected by VAWA confidentiality provisions. These services would be available to all survivors in the CoC. The Coordinated Entry Specialist would provide more immediate access to confidential CE and partner with local Navigation Centers and Street Outreach teams to offer in-person services to unsheltered survivors of abuse who face significant barriers to connecting with victim services. The VAWA Coordinator will assist homeless survivors to access VAWA Housing Protections and help to coordinate the CoC VAWA Emergency Transfer process. The proposed project would serve approximately 300 households per year with Confidential CE, Outreach, Navigation and related services; 36 households would be supported through the VAWA Emergency Transfer process; and 50 staff working in the local HRS would be trained on VAWA Housing Protections and the local VAWA ET process.

4A-2b.	Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New SSO-CE DV Bonus Project.	
	NOFO Section I.B.3.I.(3)(d)	
	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

(limit 2,500 characters)

1. SAFE strives to include diversity of knowledge, background, and lived experience among Board and staff, and hires persons with lived experience to work as staff in its programs. Survivors of abuse and people who have experienced homelessness work at all levels of the agency. In keeping with HUD regulations and best practices, SAFE's Housing Programs involve homeless (or formerly homeless) survivors of abuse through employment, volunteer services, peer support and/or program operations, including supportive services. As an organization, SAFE intentionally involves at least one homeless individual or formerly homeless individual on the board of directors and/or in other decision-making entities. SAFE also has a nationally-recognized Survivor Peer Support Program, which provides direction on the development and improvement of programming.

2. SAFE's programs strive to offer culturally-responsive services, including a range of culturally-specific peer support groups facilitated by staff with lived experience of DV and homelessness. The Housing Department strives to hire, retain, and advance staff who reflect the populations served - 64% of department staff and 67% of department leadership identify as BIPOC; and multiple program staff at both the direct service and leadership level are survivors with lived experience. This New SSO-CE DV Bonus Project will involve survivors in the development of policy and programming in the following ways: utilizing the Survivor Peer Support Program to facilitating focus groups and feedback sessions, and through their participation in leadership groups. The VAWA Coordinator funded through this New Project will assist survivors in accessing immediate access to safety planning and crisis services, which will help to reduce barriers for survivors in enrolling in housing programs and obtaining housing, and will maximize survivor choice and access to resources. This will also enable survivors to actively participate in their own program development through client-centered safety planning, and assessments of housing needs and preferences. Finally, the creation and submission of this New SSO-CE DV Project application is in response to community data and client feedback that shows that a majority of those experiencing homelessness in Austin/Travis County have reported being survivors of DV or related abuse, with approximately half of those disclosing they were actively fleeing abuse at the time of reporting.

Applicant Name
This list contains no items

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
 - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
 - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	09/25/2023
1C-7. PHA Moving On Preference	No	PHA Moving On Pre...	09/25/2023
1D-11a. Letter Signed by Working Group	Yes	Letter Signed by ...	09/25/2023
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	09/25/2023
1E-1. Web Posting of Local Competition Deadline	Yes	Web Posting of Lo...	09/25/2023
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	09/25/2023
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	09/25/2023
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	09/25/2023
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	09/25/2023
1E-5b. Local Competition Selection Results	Yes	Local Competition...	09/26/2023
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes		

1E-5d. Notification of CoC-Approved Consolidated Application	Yes		
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	FY 2023 HDX Compe...	09/25/2023
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin...	09/25/2023
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	09/25/2023
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Moving On Preference

Attachment Details

Document Description: Letter Signed by Working Group

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Web Posting of Local Competition Deadline

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: FY 2023 HDX Competition Report

Attachment Details

Document Description: Housing Leveraging Commitments

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	07/27/2023
1B. Inclusive Structure	09/25/2023
1C. Coordination and Engagement	09/26/2023
1D. Coordination and Engagement Cont'd	09/26/2023
1E. Project Review/Ranking	09/25/2023
2A. HMIS Implementation	09/24/2023
2B. Point-in-Time (PIT) Count	09/24/2023
2C. System Performance	09/24/2023
3A. Coordination with Housing and Healthcare	09/25/2023
3B. Rehabilitation/New Construction Costs	09/24/2023
3C. Serving Homeless Under Other Federal Statutes	09/24/2023

4A. DV Bonus Project Applicants	09/25/2023
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required

1C-7. PHA Homeless Preference

Housing Authority of the City of Austin (HACA)	
Administrative Plan Excerpt.....	1-4
Housing Authority of Travis County (HATC) Administrative	
Plan Excerpt.....	5-7

their name be removed. In such cases, no informal review is required and none will be offered.

If HACA determines that the family is not eligible for assistance (see Chapter 3), at any time while the family is on the waiting list the family will be removed from the waiting list.

If a family is removed from the waiting list because HACA has determined the family is not eligible for assistance, a notice will be sent to the family's address of record. The notice will state the reasons the family was removed from the waiting list and will inform the family how to request an informal review regarding HACA's decision (see Chapter 16) [24 CFR 982.201(f)].

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by HACA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

HACA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to HACA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically named families living in specified types of units. In these cases, HACA may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. HACA will maintain records showing that such families were admitted with special program funding. HACA will provide special admission to the following:

1. Current HACA Project Based Rental Assistance (PBRA) families involuntarily displaced because of HACA action involving rehabilitation, demolition or other disposition of dwelling units.
2. Families residing in a multifamily rental housing project when HUD sells, forecloses or demolishes the project.
3. Families residing in a project covered by a project-based Section 8 HAP contract at or near the end of the HAP contract term.

Targeted Funding [24 CFR 982.204(e)]

HUD may award HACA funding for a specified category of families on the waiting list. HACA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, HACA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

HACA Policy

HACA administers the following types of targeted funding:

Mainstream Vouchers for non-elderly persons with disabilities who are homeless or who are transitioning out of institutions or other segregated settings

VASH - Veterans Affairs for Supportive Housing

Family Unification Program

Non-elderly Disabled

Foster Youth to Independence

Order of Selection – specified category vouchers

When HACA resumes voucher issuance after a funding shortfall, HACA will first issue vouchers to specified category vouchers until HACA is assisting the required number of special purpose families.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that HACA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits HACA to establish other local preferences, at its discretion. Any local preferences established must be consistent with HACA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

HACA Policy

Families can claim eligibility for any local preference any time from the date they applied up until the time their name is drawn off the waiting list. Preference claims will be verified once they have been drawn off the waiting list during the interview process. If HACA is unable to verify a preference claim, the family will be placed back on the waiting list without the preference.

HACA will open the waiting list or leave the waiting list open for certain preference groups as needed to meet the preference caps listed below.

1. Non-specified category vouchers will use the following local preferences for purposes of establishing priority. The local preferences are weighted differently, with the higher number representing a higher ranking. Each applicant family can be granted a maximum of one local preference plus the residency preference (if they qualify).
2. Weights for each preference are as follows:

Elderly	= 2
Disabled	= 2
Involuntarily Displaced	= 2
Homeless	= 3
Families with Minor Children	= 2
Residency	= 1
RAD Choice Mobility	= 3
PH Special Accommodation	= 3
FUP/FYI Youth	= 3
NED+Homeless/Institutionalized	= 2
RAD or PBRA Relocation	= 4
PBV Right to Move	= 4
HACA VAWA Emergency	= 5

- (A) **Elderly Preference:** HACA will give preference to elderly families. An elderly family is a family in which the head, spouse or co-head is age 62 or older.
- (B) **Disabled Preference:** HACA will give preference to disabled families. A disabled family is a family in which the head, spouse or co-head is disabled using the current HUD definition of disability.
- (C) **Involuntary Displacement Preference:** HACA will give preference to families displaced as a result of natural disaster or government action. The following documentation will be used to verify displacement status:

Certification from a unit of government concerning displacement due to natural disaster; or

Certification from a unit of government concerning displacement due to code enforcement or public improvement/development or displacement by inaccessibility of a unit.

The displacement must have occurred within six months of requesting the involuntary displacement preference. Also, HACA will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.

- (D) **Homeless Preference:** Each calendar year, up to 25% of vouchers issued will be dedicated to the homeless preference.

Applicants given the homeless preference must meet all of the following criteria:

- a) Meet the HUD definition of homeless. See definitions section at the end of the Administrative Plan.
- b) Are referred to HACA by a coalition of homeless service providers with whom HACA has executed a Memorandum of Understanding (MOU) outlining the provider's responsibilities with respect to the provision of housing search assistance and supportive services for the referred household.
- c) Have received a written commitment from the referring homeless service provider for housing search / location assistance.
- d) Have received a written commitment from the homeless service provider to offer support services on an as needed basis to help the household transition from homelessness to permanent housing; and
- e) Have received a written commitment from the homeless service provider to offer supportive services to help the household maintain housing and comply with HCV rules.

While a referral from the coalition of homeless service providers is required for this preference, use of the offered supportive services is not a requirement. The choice of the applicant to refuse the offered services will not jeopardize any housing assistance for which they are eligible.

HACA will execute a Memorandum of Understanding with one entity representing a coalition of homeless service providers that will serve as the primary point of contact for communicating homeless referrals to HACA. HACA reserves the right to establish additional MOUs as necessary to ensure that homeless applicants have the opportunity to apply for housing assistance under this preference.

If it is determined that an applicant referred by a homeless service provider, as described above, does not meet the criteria described therein, the applicant will not receive the preference and:

if the applicant was only on the HCV waiting list because of the homeless referral, the applicant will be removed from the HCV waiting list

if the applicant was on the HCV waiting list through the regular application process, the applicant will return to their lottery position on the waiting list without the homeless preference.

If HACA denies an applicant's homeless preference claim, HACA will notify the applicant and referring service provider in writing, including the reason(s) for the preference denial. Applicants have the right to appeal the denial of eligibility for the homeless preference using the established process for informal hearings.

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, the PHA may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. The PHA must maintain records showing that such families were admitted with special program funding.

Targeted Funding [24 CFR 982.204(e)]

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, the PHA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

PHA Policy

The PHA administers the following types of targeted funding (See Chapter 19):

VASH

FUP

Mainstream

NED

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

PHA Policy

For the purposes of establishing priority, the PHA will use the following local preferences:

1. The PHA will offer an Emergency Transfer preference to families that include victims of domestic violence, dating violence, sexual assault, or stalking who are seeking an emergency transfer under VAWA from any housing program operated by the PHA. Emergency Transfer preference under VAWA also includes transfer requests from participants from HATC's Continuum of Care PSH Project.
2. The PHA will offer a Choice Mobility preference to families residing in PHA PBRA units after the later of:
 - a. 24 months from the date of the execution of the HAP contract, or
 - b. 24 months from the date of move in.
3. The PHA will offer a preference to Non-Elderly persons with disabilities who are transitioning out of institutional or other segregated settings, at serious risk of institutionalization, currently experiencing homelessness, previously experienced homelessness and currently a client in a permanent supportive housing or rapid rehousing project, or those at risk of experiencing homelessness.
4. The PHA will offer a Homeless preference to any family referred to the PHA by an authorized entity with which the PHA has executed a Memorandum of Understanding (MOU).
 - a. For purposes of this preference, the Homeless definition includes those individuals and families transitioning from Permanent Supportive Housing (PSH) through the Continuum of Care awarded grant, who were homeless prior to entry into a PSH program.

The PHA will first select families claiming Preference 1: Emergency Transfer Preference.

The PHA will then ensure that one-third of families selected from its waiting list during each fiscal year are families exercising Preference 2: Choice Mobility Preference unless

no families remain qualifying for this preference.

The PHA will select families claiming Preference 3: Non-elderly, Disabled, Homeless Preference before families claiming Preference 4, and will select families claiming Preference 4: Homeless Preference before selecting families claiming no preference.

Homeless Preference by referral: Each calendar year, 1 in 4 applicants selected from the waiting list will be dedicated to a homeless preference applicant who was referred by a homeless service provider. To meet this requirement, applicants must meet all the following criteria:

1. Meet the HUD definition of homeless.
2. Are referred to HATC by a coalition of homeless service providers with whom HATC has executed a Memorandum of Understanding (MOU) outlining the provider's responsibilities with respect to the provision of housing search assistance and supportive services for the referred household.

While a referral from the coalition of homeless service providers is required for this preference, use of the offered supportive services is not a requirement. The choice of the applicant to refuse the offered services will not jeopardize any housing assistance for which they are eligible.

HATC will execute a Memorandum of Understanding with one entity representing a coalition of homeless service providers that will serve as the primary point of contact for communicating homeless referrals to HATC. HATC reserves the right to establish additional MOUs as necessary to ensure that homeless applicants have the opportunity to apply for housing assistance under this preference.

If it is determined that an applicant referred by a homeless service provider, as described above, does not meet the criteria described therein, the applicant will not receive the preference and if the applicant was only on the HCV waiting list because of the homeless referral, the applicant will be removed from the HCV waiting list.

If the applicant was on the HCV waiting list through the regular application process, the applicant will return to their lottery position on the waiting list without the homeless preference.

If HATC denies an applicant's homeless preference claim, HATC will notify the applicant and referring service provider in writing, including the reason(s) for the preference denial. Applicants have the right to appeal the denial of eligibility for the homeless preference using the established process for informal hearings.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

1C-7. PHA Moving On Preference

Housing Authority of the City of Austin (HACA) Administrative Plan Excerpt.....	1-5
Housing Authority of Travis County (HATC) Administrative Plan Excerpt.....	6-8

their name be removed. In such cases, no informal review is required and none will be offered.

If HACA determines that the family is not eligible for assistance (see Chapter 3), at any time while the family is on the waiting list the family will be removed from the waiting list.

If a family is removed from the waiting list because HACA has determined the family is not eligible for assistance, a notice will be sent to the family's address of record. The notice will state the reasons the family was removed from the waiting list and will inform the family how to request an informal review regarding HACA's decision (see Chapter 16) [24 CFR 982.201(f)].

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by HACA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

HACA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to HACA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically named families living in specified types of units. In these cases, HACA may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. HACA will maintain records showing that such families were admitted with special program funding. HACA will provide special admission to the following:

1. Current HACA Project Based Rental Assistance (PBRA) families involuntarily displaced because of HACA action involving rehabilitation, demolition or other disposition of dwelling units.
2. Families residing in a multifamily rental housing project when HUD sells, forecloses or demolishes the project.
3. Families residing in a project covered by a project-based Section 8 HAP contract at or near the end of the HAP contract term.

Targeted Funding [24 CFR 982.204(e)]

HUD may award HACA funding for a specified category of families on the waiting list. HACA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, HACA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

HACA Policy

HACA administers the following types of targeted funding:

Mainstream Vouchers for non-elderly persons with disabilities who are homeless or who are transitioning out of institutions or other segregated settings

VASH - Veterans Affairs for Supportive Housing

Family Unification Program

Non-elderly Disabled

Foster Youth to Independence

Order of Selection – specified category vouchers

When HACA resumes voucher issuance after a funding shortfall, HACA will first issue vouchers to specified category vouchers until HACA is assisting the required number of special purpose families.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that HACA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits HACA to establish other local preferences, at its discretion. Any local preferences established must be consistent with HACA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

HACA Policy

Families can claim eligibility for any local preference any time from the date they applied up until the time their name is drawn off the waiting list. Preference claims will be verified once they have been drawn off the waiting list during the interview process. If HACA is unable to verify a preference claim, the family will be placed back on the waiting list without the preference.

HACA will open the waiting list or leave the waiting list open for certain preference groups as needed to meet the preference caps listed below.

1. Non-specified category vouchers will use the following local preferences for purposes of establishing priority. The local preferences are weighted differently, with the higher number representing a higher ranking. Each applicant family can be granted a maximum of one local preference plus the residency preference (if they qualify).
2. Weights for each preference are as follows:

Elderly	= 2
Disabled	= 2
Involuntarily Displaced	= 2
Homeless	= 3
Families with Minor Children	= 2
Residency	= 1
RAD Choice Mobility	= 3
PH Special Accommodation	= 3
FUP/FYI Youth	= 3
NED+Homeless/Institutionalized	= 2
RAD or PBRA Relocation	= 4
PBV Right to Move	= 4
HACA VAWA Emergency	= 5

- (A) **Elderly Preference:** HACA will give preference to elderly families. An elderly family is a family in which the head, spouse or co-head is age 62 or older.
- (B) **Disabled Preference:** HACA will give preference to disabled families. A disabled family is a family in which the head, spouse or co-head is disabled using the current HUD definition of disability.
- (C) **Involuntary Displacement Preference:** HACA will give preference to families displaced as a result of natural disaster or government action. The following documentation will be used to verify displacement status:

Certification from a unit of government concerning displacement due to natural disaster; or

Certification from a unit of government concerning displacement due to code enforcement or public improvement/development or displacement by inaccessibility of a unit.

The displacement must have occurred within six months of requesting the involuntary displacement preference. Also, HACA will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.

- (D) **Homeless Preference:** Each calendar year, up to 25% of vouchers issued will be dedicated to the homeless preference.

Applicants given the homeless preference must meet all of the following criteria:

- a) Meet the HUD definition of homeless. See definitions section at the end of the Administrative Plan.
- b) Are referred to HACA by a coalition of homeless service providers with whom HACA has executed a Memorandum of Understanding (MOU) outlining the provider's responsibilities with respect to the provision of housing search assistance and supportive services for the referred household.
- c) Have received a written commitment from the referring homeless service provider for housing search / location assistance.
- d) Have received a written commitment from the homeless service provider to offer support services on an as needed basis to help the household transition from homelessness to permanent housing; and
- e) Have received a written commitment from the homeless service provider to offer supportive services to help the household maintain housing and comply with HCV rules.

While a referral from the coalition of homeless service providers is required for this preference, use of the offered supportive services is not a requirement. The choice of the applicant to refuse the offered services will not jeopardize any housing assistance for which they are eligible.

HACA will execute a Memorandum of Understanding with one entity representing a coalition of homeless service providers that will serve as the primary point of contact for communicating homeless referrals to HACA. HACA reserves the right to establish additional MOUs as necessary to ensure that homeless applicants have the opportunity to apply for housing assistance under this preference.

If it is determined that an applicant referred by a homeless service provider, as described above, does not meet the criteria described therein, the applicant will not receive the preference and:

if the applicant was only on the HCV waiting list because of the homeless referral, the applicant will be removed from the HCV waiting list

if the applicant was on the HCV waiting list through the regular application process, the applicant will return to their lottery position on the waiting list without the homeless preference.

If HACA denies an applicant's homeless preference claim, HACA will notify the applicant and referring service provider in writing, including the reason(s) for the preference denial. Applicants have the right to appeal the denial of eligibility for the homeless preference using the established process for informal hearings.

Individuals and families transitioning, or “moving up,” from Permanent Supportive Housing (PSH) units will be included as a priority group as part of this homeless preference. These are persons that were previously homeless prior to entry into a PSH program but who no longer require that level of supportive services. Referrals could also include individuals and families participating in a Continuum of Care homeless rental assistance program, which is not renewed. This would require a referral from the current case manager or PSH provider as well as documentation that the family was homeless prior to entering into the PSH unit. This documentation must be provided as part of the referral.

- (E) **Families with Minor Children Preference:** HACA will give preference to families with minor children. A minor child is a child under age 18 who meets HUD and HACA’s definition of a family member (See Section 3.I.B for the definition of Family Members).

Minor children of a live in aide do not qualify the family for this preference.

Minor children that are foster children of an authorized adult member of the assisted family do not qualify the family for this preference.

- (F) **Residency Preference:** HACA will give preference to persons who reside in the following Texas Counties: Travis, Hays, Bastrop, Caldwell and Williamson counties. The residency status will be determined at the time of the eligibility interview. This preference will not have the purpose or effect of delaying or otherwise denying admission to the program based on the race, color, ethnic origin, gender, sexual orientation, religion, disability, or age of any member of an applicant family.

Applicants who are working or who have been notified that they are hired to work in a residency preference area will be treated as residents of the residency preference area with documented proof of employment in the residency preference area. Applicants who are graduates of, or active participants in, education and training programs in a residency preference area are eligible for this preference if the education or training program is designed to prepare individuals for the job market.

- (G) **Rental Assistance Demonstration (RAD) Choice Mobility Preference:** As required by HUD and in accordance with all HUD RAD guidelines, if HACA participates in RAD, HACA will provide a Choice-Mobility option to residents of covered RAD projects in accordance with policies outlined in Chapter 18 of this HCV Administrative Plan.

- (H) **Project Based Rental Assistance (PBRA) Special Accommodation Preference:** HACA will give preference to families that are currently housed in Project-Based Rental Assistance developments (PBRA) and waiting on the transfer list for a unit with an accessible accommodation as well as to families that have been certified

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, the PHA may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. The PHA must maintain records showing that such families were admitted with special program funding.

Targeted Funding [24 CFR 982.204(e)]

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, the PHA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

PHA Policy

The PHA administers the following types of targeted funding (See Chapter 19):

VASH

FUP

Mainstream

NED

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

PHA Policy

For the purposes of establishing priority, the PHA will use the following local preferences:

1. The PHA will offer an Emergency Transfer preference to families that include victims of domestic violence, dating violence, sexual assault, or stalking who are seeking an emergency transfer under VAWA from any housing program operated by the PHA. Emergency Transfer preference under VAWA also includes transfer requests from participants from HATC's Continuum of Care PSH Project.
2. The PHA will offer a Choice Mobility preference to families residing in PHA PBRA units after the later of:
 - a. 24 months from the date of the execution of the HAP contract, or
 - b. 24 months from the date of move in.
3. The PHA will offer a preference to Non-Elderly persons with disabilities who are transitioning out of institutional or other segregated settings, at serious risk of institutionalization, currently experiencing homelessness, previously experienced homelessness and currently a client in a permanent supportive housing or rapid rehousing project, or those at risk of experiencing homelessness.
4. The PHA will offer a Homeless preference to any family referred to the PHA by an authorized entity with which the PHA has executed a Memorandum of Understanding (MOU).
 - a. For purposes of this preference, the Homeless definition includes those individuals and families transitioning from Permanent Supportive Housing (PSH) through the Continuum of Care awarded grant, who were homeless prior to entry into a PSH program.

The PHA will first select families claiming Preference 1: Emergency Transfer Preference.

The PHA will then ensure that one-third of families selected from its waiting list during each fiscal year are families exercising Preference 2: Choice Mobility Preference unless

no families remain qualifying for this preference.

The PHA will select families claiming Preference 3: Non-elderly, Disabled, Homeless Preference before families claiming Preference 4, and will select families claiming Preference 4: Homeless Preference before selecting families claiming no preference.

Homeless Preference by referral: Each calendar year, 1 in 4 applicants selected from the waiting list will be dedicated to a homeless preference applicant who was referred by a homeless service provider. To meet this requirement, applicants must meet all the following criteria:

1. Meet the HUD definition of homeless.
2. Are referred to HATC by a coalition of homeless service providers with whom HATC has executed a Memorandum of Understanding (MOU) outlining the provider's responsibilities with respect to the provision of housing search assistance and supportive services for the referred household.

While a referral from the coalition of homeless service providers is required for this preference, use of the offered supportive services is not a requirement. The choice of the applicant to refuse the offered services will not jeopardize any housing assistance for which they are eligible.

HATC will execute a Memorandum of Understanding with one entity representing a coalition of homeless service providers that will serve as the primary point of contact for communicating homeless referrals to HATC. HATC reserves the right to establish additional MOUs as necessary to ensure that homeless applicants have the opportunity to apply for housing assistance under this preference.

If it is determined that an applicant referred by a homeless service provider, as described above, does not meet the criteria described therein, the applicant will not receive the preference and if the applicant was only on the HCV waiting list because of the homeless referral, the applicant will be removed from the HCV waiting list.

If the applicant was on the HCV waiting list through the regular application process, the applicant will return to their lottery position on the waiting list without the homeless preference.

If HATC denies an applicant's homeless preference claim, HATC will notify the applicant and referring service provider in writing, including the reason(s) for the preference denial. Applicants have the right to appeal the denial of eligibility for the homeless preference using the established process for informal hearings.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

1D-11a. Letter Signed by Workgroup Group

Letter signed by Co-Chair of the CoC Board.....	1-2
Evidence that the person is authorized to represent the CoC Board.....	3



Letter of Support and Commitment

FY23 CoC NOFO

September 18, 2023

To whom it may concern,

I am pleased to write this letter on behalf of the Austin/Travis County CoC Board, Leadership Council, which I co-chair, to express our support of the TX-503 Austin/Travis County Continuum of Care's Collaborative Application for this year's Continuum of Care Notice of Funding Opportunities (NOFO).

Currently, more than 1/3 of Leadership Council members have lived experience of homelessness, including multiple members who have experienced unsheltered homelessness. I, myself, experienced unsheltered homelessness in Austin and was housed through the local Homelessness Response System.

Additionally, our Governance Charter requires a minimum of 3 people with lived experience to hold voting seats on every governance committee and a minimum of 2 people with lived experience to participate in every governance workgroup. In partnership with ECHO, we oversee a Compensation Policy that ensures competitive and equitable compensation to all PLE working within CoC Governance to strengthen our community's authentic engagement of people with lived expertise and to continue to infuse our governing policies and CoC procedures with the expertise that only comes from lived experience.

The TX-503 Collaborative Applicant, the Ending Community Homelessness Coalition (ECHO), has met with us continuously through the process of our CoC's Local Competition, including in the creation of the policies and priorities that guide that Local Competition review, scoring, ranking, reallocation, and community funding priorities. Our CoC's Collaborative Application and Priority Listing follow the funding priorities passed by the CoC Board, which include prioritization of site-based Permanent Supportive Housing (PSH) units and bonus points for programs that do not target subpopulations. This is of particular importance to our community because it will allow the Homelessness Response System (HRS) to prioritize our community members who are most vulnerable, have the highest service needs, and experience the highest barriers to attaining and maintaining housing.

The last few years have seen unprecedented increases in the cost of renting and living in Austin, which has thus exacerbated the difficulty of finding housing in the private market. The prioritization of site-based allows our community to expand our housing portfolio with units that will be lower barrier for individuals with the highest severe service needs and most obstacles faced in attaining housing independently of the HRS.

Additionally, our CoC has prioritized projects that have committed to authentic engagement of people with lived experience and retention of a competitive workforce. From going through the HRS myself, I know firsthand the importance of having more case managers who stick around long-term. This is especially critical for individuals who move into housing after spending extended periods of time experiencing the traumas of unsheltered homelessness, because I know that consistency and rapport are essential components of trauma-informed care. Authentic engagement of people with lived experience is similarly essential to increasing the success of services and the trust between clients and service providers. Working with a case manager who knows where you've been and understands what you're

going through would 'be an incredibly meaningful experience for individuals moving from unsheltered homelessness to PSH.

Our role on the Leadership Council is to advocate on behalf of all our unhoused neighbors in our community. The needs of those experiencing unsheltered homelessness in Austin are therefore of particular concern to us. We are extremely hopeful at the impact this funding will have on our CoC's capacity to best serve those experiencing homelessness with high service needs.

Respectfully,

A handwritten signature in black ink, appearing to read 'Summer Wright', with a large, stylized initial 'S'.

Summer Wright
Leadership Council (CoC Board) Co-Chair

LEADERSHIP COUNCIL MEMBERS

Leadership Council is our community's Continuum of Care governing body. The Council's Governance Charter, regular composition, meeting information, application for open seats, and other materials are available [here](#).



João Paulo Connolly (he/him), Co-Chair
Equity Advocate

João Paulo Connolly (@ConnollyJoao) is currently the Organizing Director for Austin Justice Coalition. In recent years, his advocacy and mobilizing efforts have focused on housing and mobility justice, land use, and equitable urban design. With the Austin Justice Coalition, he has helped to raise funding for supportive housing and services, advocate for permanent supportive housing projects, and convene experiential experts, service providers, and policy-makers, in the effort to design new systems fitted to the needs of a diverse unhoused community. He has previously served on the Citizens Police Review Commission and on the Planning Commission for the City of Austin. Currently serves on Leadership Council of the Austin/Travis County's Continuum of Care and continues to serve on the Community Advisory Committee for Project Connect.



Summer Wright (she/her), Co-Chair
Youth with Lived Experience

Summer Wright works in Street Outreach with Lifeworks, serving youth and young adults experiencing all forms of homelessness in Austin, TX. In her ongoing work in advocacy and policy, she also **serves as a co-chair of the Austin/Travis County Continuum of Care Governing Board**. She has worked in direct service with refugees and queer people experiencing homelessness and continues to be a strong advocate for equity. Summer earned her GED in Bucks County, Pennsylvania.

1D-2a. Housing First Evaluation

CoC Recipient Name: The SAFE Alliance

Project Component Type: PH-RRH

Project Name: Domestic Violence Rapid Rehousing Program (DV RRH)

Q2 Quarterly Performance Scorecard.....1-7

SAFE Housing First Policy.....8-10

**Ending Community Homelessness Coalition (ECHO)
Rapid Rehousing Housing (RRH) Continuum of Care Project
Quarterly Self-Scorecard** (Rev. 01/3/2019)

AGENCY NAME:	The SAFE Alliance
PROJECT NAME:	Domestic Violence Rapid Rehousing Program (DV RRH)
REPORTING PERIOD:	7/1/2022 - 6/30/2023

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>	
1. HMIS Data Quality	32	28	
2. Project Performance	56	49	Adjusted score:
Total Points	88	77	88

ECHO Reviewed 8/25/23

The purpose of these Scorecards is for Austin/Travis County CoC-funded projects monitor compliance and performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Data collected from reports is then entered into the Quarterly Scorecard. Save this as a PDF to submit with your Scorecard. Agencies using a comparable database must provide the CoC HMIS Lead documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

▶ HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

▶ Achieving program outcomes is crucial to ensure programs are ending homelessness for their clients.
▶ Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

2: Scorecard Comments

► Use this space after completing scorecard to write any comments on your score.

2.1 - The score of 87% on Successful Housing Placement does not adequately reflect the success of the project. 7 of the 8 exits considered unsuccessful were transfers into transitional housing that the clients requested and selected in order to meet their safety needs. This included one large family. If those 7 exits were excluded from the calculation, then 62 out of 63 remaining exits were successful, a 98% success rate. This seems like a better measure of success since all clients have a right to Emergency Transfer and to select the transfer option that best meets their individual safety needs and should not count against a project.

2.2 - SAFE does not have an established way to measure returns to homelessness since we do not access HMIS and use a comparable VSP database. We have previously requested technical assistance from ECHO to determine if this measure will be included in SAFE's scorecards in the future, and if so, how it should be measured.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1: HMIS Data Quality						
1.1	<p>Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness.</p> <p><i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage</p>	100%	<p><i>Percentage of Completed Values</i></p> <ul style="list-style-type: none"> • > 99% → 8 pts • > 97% → 6 pts • > 95% → 3 pts 	8	8
1.2	<p>Timely Submission of Data Completeness Reports A Data Completeness report is due to ECHO on the 10th of each month.</p> <p><i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i></p>	<p>Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.</p>	3	<p><i>Number of Timely Data Completeness Reports</i></p> <ul style="list-style-type: none"> • 3 out of 3 → 6 pts • 2 out of 3 → 4 pts • 1 out of 3 → 2 pts 	6	6

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.3	<p>Timely APR Submission</p> <p>Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding.</p> <p><i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i></p>	<p>To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i></p> <p>ECHO will verify submission date in Sage.</p>	yes	<p><i>Timely APR Submission</i></p> <ul style="list-style-type: none"> • APR submitted on time → 6 pts • APR not submitted on time → 0 pts 	6	6
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <p>1. [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] /</p> <p>2. [(Total # Start Records) + (Total # Exit Records)]</p> <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>	100%	<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> • 75% - 100% → 6 pts • 74% - 0% → 0 pts 	6	6
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019 "</p> <p>> Calculate the percent of completed annual assessments</p>	89%	<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> • 100% → 6 pts • 95-99% → 4 pts • 85-94% → 2 pts 	6	2

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
Total HMIS Data Quality					32	28
2: Project Performance						
2.1	<p>Successful Housing Placement from RRH</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of persons that exited to a permanent housing destination?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7 - v1" > Tab A - Summary > Metric 7b.2 - Current Year Counts Percentage successful exits</p>	87%	<p><i>Successful Housing Placement from RRH</i></p> <ul style="list-style-type: none"> • 94-100 % → 12 pts • 87-93 % → 8 pts • 80-86 % → 4 pt 	12	8
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>	N/A	<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> • 0-4 % → 12 pts • 5-9 % → 8 pts • 10-15 % → 4 pts 	0	
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>	81%	<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> • 81-100 % → 8 pts • 61-80 % → 5 pts • 40-60 % → 3 pt 	8	8

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income</p>	90%	<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pts 	8	5
2.5	<p>Bed Utilization Rate</p> <p>Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Housing Inventory Count] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July+ October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	192/ 145 = 132%	<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	8

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.6	<p>Coordinated Assessment (CA) Clients: Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effectively as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	ServicePoint > ART > Public Folder > ART ECHO Data Quality (Report Cards) > "ECHO HMIS New Clients CA Complete"	21 / 21 = 100%	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	12

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: Are participants screened out based on having too little or no income?</p> <p>Substance Use : Are participants screened out based on an active or history of substance use?</p> <p>Criminal Record: Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</p> <p>Domestic Violence: Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.	Does not screen out	<i>Low-barrier admission policies</i> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria→ 0 pts 	8	8
Total for Section 2					56	49

- Housing search
- Outreach and negotiation with landlords
- Assessment of housing for compliance with regulations (e.g., lead-based paint requirements, rent reasonableness)
- Assistance with obtaining utilities and making moving arrangements
- Development of – and updates to – an individualized service plan (i.e., Collective Action Plan), including planning a path to permanent housing stability
- Providing risk assessment and safety planning for those impacted by domestic/dating violence, sexual assault and/or trafficking
- Providing information and referrals to other providers (e.g., medical care, childcare, legal services, recreational opportunities)
- Securing other local, state, and federal benefits
- Monitoring and evaluating clients' progress

The SAFE Alliance is an active member of various community planning efforts to address the needs of survivors of child abuse, domestic violence, sexual assault, and human trafficking, including runaway and homeless youth, young people aging out of foster care, and pregnant and parenting youth. As part of the strategic, community-wide system to prevent and end homelessness, we frequently collaborate with peers and stakeholders. For example, the organization participates in several committees within the HUD-funded Continuum of Care (CoC) convened by the Ending Community Homelessness Coalition (ECHO).

Housing First Philosophy

A crucial component of successful RRH programs is the integration of a Housing First approach. HUD has defined the steps to support a Housing First approach across CoCs as follows:

- Use data to quickly and stably house homeless persons
- Engage landlords and property owners
- Remove barriers to entry
- Adopt client-centered service method

The Rapid Rehousing Program embraces a housing first philosophy and does not create barriers to entry. SAFE currently works with the CoC to collect, analyze, and interpret data, and engage landlords. The organization has low barrier criteria for entry (see Eligibility Criteria). For example, SAFE does *not* screen out potential clients with regards to the following types of barriers: lack of income or employment, poor credit history, addictions to alcohol or substances, criminal history, and/or mental health challenges. The CoC Lead, ECHO, will conduct background checks (e.g., Amrent), as required by many landlords. Information about a participant's history will be shared with staff engaged in housing search and placement on a need-to-know basis, and will be covered

by release of information signed by the client. This information is considered confidential, and will *not* be used to discourage or disqualify youth from services. Additionally, SAFE uses a client-centered, strengths-based, trauma-informed, voluntary services model, and does not require participation in any service as a condition of housing.

Equal Access and Non-Discrimination

SAFE assists all regardless of race; ethnicity; national origin; ancestry; immigration status; language; cultural background; political affiliation; religion or religious background; gender; gender identity or expression; sexual orientation; age; physical appearance; disability; veteran status; marital or relationship status; and/or socio-economic background or status.

Accessibility and Language Access

The RRH team, in collaboration with appropriate SAFE Alliance staff, will respond promptly to requests for accommodations, and make reasonable accommodations according to the individual needs of the requestor.

The RRH team, as well as SAFE Alliance staff in general, will make meaningful access available to clients with Limited English Proficiency.

Eligibility and Sources of Referral

All referrals are accepted through the local Coordinated Entry process, by a partnership between SAFE and the Ending Community Homelessness Coalition (ECHO). Potential clients will participate in the Coordinated Entry process managed by the CoC lead, ECHO. Should other social services organizations or community members want to refer clients to the SAFE Rapid Rehousing Program, they will be instructed to help clients complete the Coordinated Assessment.

SAFE conducts confidential Coordinated Entry for abuse survivors in partnership with ECHO. Participants who complete confidential CE are incorporated into the By-Name List without Personally Identifying Information (de-identified).

All households are prioritized for Rapid Rehousing per CoC Written Standards.

The main qualifying criteria for the program, set by HUD (the funder), is that the applicant be homeless (Category 1 or Category 4). SAFE prioritizes services to participants who are fleeing or attempting to flee domestic violence, sexual abuse, child abuse or human trafficking. Potential referrals are identified as survivors who are actively fleeing abuse and have expressed interest in working with a victim service provider. Eligible households are prioritized based on vulnerability (per VI-SPDAT), as well as safety/risk information.

- To participate in Youth RRH+, participants must be between the ages of 18 – 24.

- To participant in DV RRH, participants must be actively fleeing domestic violence, sexual assault, stalking or human trafficking.

While SAFE's RRH program aims to serve participants who are at, or below, 30% of the Area Median Income (AMI), as defined by HUD, this is *not* a requirement at program entry.

Intake

As part of the Coordinated Entry process, ECHO provides referrals from the By-Name list of eligible households experiencing homelessness, prioritized by vulnerability scores. The households on the By-Name list shared with SAFE have completed the coordinated assessment, and scored in the Rapid Re-Housing range, *or* have scored in the Permanent Supportive Housing range, but chosen to be referred to RRH programs.

Currently, the SAFE Rapid Rehousing (RRH) program provides services for clients in up to 60 units of housing as a scattered site model. All clients will complete a questionnaire to assess their needs and preferences, and will have a choice of unit. In keeping with Fair Housing laws and regulations, clients will not be steered toward or away from a particular unit or complex.

Once a referral is identified, they are assigned to a RRH Advocate who conducts outreach and supports the client through the intake and move-in process. Staff will follow ECHO's established intensive outreach procedures in order to best ensure access to highly vulnerable but hard to reach individuals.

SAFE's RRH team immediately begins working with the participant to remove barriers, screen for eligibility, and collect necessary documents during enrollment and housing navigation prior to move-in. The screening process is comprised of three (3) parts:

1. Homelessness status:

Staff must verify that the participant meets the criteria for Category 1 and/or Category 4 of HUD's definition of homeless.

Evidence to verify homeless status under Category 1 is prioritized as follows:

- First Priority: Third-party certification by an agency with a program designed to serve persons living on the street, or other places not meant for human habitation. Examples include: Street outreach programs, day shelters, soup kitchens, and Health Care for the Homeless sites.
 - A printout from the Homeless Management Information System (HMIS) is also an acceptable form of third-party verification.

1E-1. Web Posting of Local Competition Deadline

Email Notification of Local Competition Opening with Deadline.....	1
Screenshot of Local Competition materials on ECHO webpage.....	2-3

File Message Help

FY2023 CoC NOFO Local Competition Now Open!



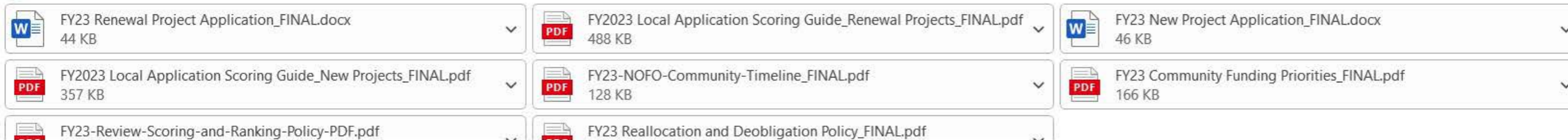
NOFO

To

Cc NOFO

Bcc laura.griebel@mlf.org; cstogner@safeaustin.org; Nirav.Shah@traviscountytx.gov; Jones, Renue; queertopians@gmail.com; Coleman, Kellee; Jasso, Amanda; Paola Silvestre Porras; Julie Oliver; Cacki.Young@Foundcom.org; Erin Goodison; Melinda Cantu; Mercer, Timothy I; Ben King; Yaira Robinson; CreativeAustinYankee@yahoo.com; Awais Azhar; jcshalom247@gmail.com; LaToya L. Kindred-Ray; Barrera, Patricia; Virginia Brown; Alicia Weigel; Kuang, Audrey;

This is the most recent version, but you made changes to another copy. [Click here to see the other versions.](#)



Dear Community Members,

The FY2023 Continuum of Care NOFO Local Competition is now open.

You may access & submit all application materials and information on the [ECHO website Continuum of Care page](#) by navigating to the "2023 CoC Competition" section.

****All applications are due no later than 6:00 PM, Tuesday, August 29, 2023****

I am also attaching the following documents downloadable through the 2023 CoC Competition webpage:

- Renewal Project Application (Word) and Scoring Guide (PDF)
- New/Bonus/Expansion/Transition Project Application (Word) and Scoring Guide (PDF)
- FY2023 NOFO Local Competition Timeline (PDF)
- FY23 Community Funding Priorities (PDF) approved by Leadership Council
- FY23 Review, Scoring, and Ranking Policy & Procedure (PDF) approved by Leadership Council
- FY23 Reallocation and Deobligation Policy & Procedure (PDF) approved by Leadership Council

As a friendly reminder, ECHO will be hosting Bidder's Conferences (*Zoom links are available on the 2023 CoC Competition webpage) on the following dates/times:

Bidder's Conference (For Renewal Applicants): Wednesday, August 2, 2023, 9:00am-10:30am

Bidder's Conference (For New Applicants): Thursday, August 3, 2023, 9:00am-10:30am

2023 COC COMPETITION

About the 2023 Continuum of Care NOFO Competition	▼
Timeline: 2023 CoC Local Competition (PDF)	Click here
New Project Application	Click here
Renewal Project Application	Click here
Local Competition Application Materials	▼
NOFO Policies	▼
Bidder's Conferences	▼

FY2023 CoC NOFO Local Competition Timeline

Event	Date
HUD releases FY2023 NOFO	Wednesday, July 5, 2023
Local Competition Opens	Friday, July 28, 2023
Bidder's Conference (RENEWAL APPLICANTS)	Wednesday, August 2, 2023 9:00am - 10:30am
Bidder's Conference (NEW APPLICANTS)	Thursday, August 3, 2023 9:00am - 10:30am
NOFO Office Hours	Friday, August 11, 2023 Thursday, August 17, 2023 Friday, August 25, 2023 9:00am – 10:00am
Local Competition Closes – All Applications Due	Tuesday, August 29, 2023 by 6:00pm
Application Threshold & Project Quality Review Complete	Wednesday, August 30, 2023
Application Threshold & Project Quality Corrections Due	Friday, September 1, 2023 by 6:00pm
IRT Completes Project Application Scoring	Monday, September 11, 2023
Leadership Council Approves Priority Listing	Wednesday, September 13, 2023
Draft Priority Listing Posted & Applicants Notified	Wednesday, September 13, 2023
Applicant Appeals Due	Thursday, September 21, 2023 by 6:00pm
Leadership Council Rules on Any Appeals	Friday, September 22, 2023
Leadership Council Approves FY2023 Collaborative Application	Monday, September 25, 2023
Collaborative Application Due to HUD	Thursday, September 28, 2023 by 7:00pm CST

1E-2. Local Competition Scoring Tool

Renewal Project Scoring Guide.....	1-15
New/Bonus/Expansion/Transition Project Scoring Guide.....	16-33
PH-PSH Project Quarterly Performance Scorecard....	34-37
PH-RRH Project Quarterly Performance Scorecard....	38-44
PH-TH Project Quarterly Performance Scorecard.....	45-51
FY2023 TX-503 CoC Program NOFO: Review, Scoring, and Ranking Policy and Procedure.....	52-61

TX-503 Austin/Travis County CoC

Renewal Project Scoring Guide

FY23 Continuum of Care NOFO Competition

This checklist and scorecard will be used for all Renewal Applications, including HMIS. First Time Renewals must meet Threshold Components to ensure compliance with HUD organizational recommendations and HMIS implementation. Items that are not able to be scored will receive full points (e.g., if there is not yet 12 months' worth of information).

First Time Renewals:

- Audit
 - Most Recent Completed Agency Audited Financial Statement
 - Auditor's Communication with Governance

- Board of Directors and/or equivalent policy making entity - evidence of at least one representative with lived expertise (e.g., website, letterhead).
- ELOCCS Drawdowns *at least* Quarterly

- Project Subrecipients (HUD application in e-snaps calls this type of relationship a Partner Agency)
 - MOU/Subrecipient Agreements
 - Contract Agreement(s)

- Documentation of grant changes and/or amendments over the past 12 months requiring an amendment or contact with the Local Field Office (e.g., copy of email communications, support letter from ECHO, memo requesting change) **Required to document any project changes.**

- HUD Monitoring Required if project participated in HUD monitoring over the past 2 years
 - HUD Monitoring Notification
 - HUD Monitoring Closeout Letter
 - HUD Closeout Letter

- Performance Improvement Plan (PIP) (required for all agencies that have executed a PIP)
- Housing First Assessment Tool (required for all renewals except for Diversion and HMIS)
- Screenshot of SAM Registration

Local Application

MAXIMUM POINTS	SCORING SECTION
1. Program Changes & Amendments	
N/A	1.1 Significant Amendments
N/A	1.2 Annual Renewal Demand
2. Agency Characteristics & HUD Standards	
P/F	2.1 Annual Financial Audit
10	2.2 Representation on Board & Agency Leadership
N/A	2.3 HUD Monitoring
10	2.4 Unspent/Recaptured Grant Funds
3. Project Type	
5	3.1 Component Type
N/A	3.2 Number of Units (non-HMIS Projects only)
5	3.3 Subpopulation Focus (non-HMIS Projects only)
4. Project Quality & Performance	
10	4.1 Performance Improvement & Evaluation
5	4.2 Housing First
10	4.3 Addressing Racial and Ethnic Disparities
10	4.4 Addressing LGBTQ+ Safety (non-HMIS Projects Only)
15	4.5 Lived Expertise
10	4.6 Increasing Safety for DV Survivors
10	4.7a Severity of Barriers (non-HMIS Projects only)
10	4.7b HMIS Administrator Checklist (HMIS Projects only)
100	TOTAL SCORE

Local Application Question and Scoring Criteria

1. Program Changes and/or Amendments	
<p style="text-align: center;">1.1 Significant Amendments</p> <p><i>Describe any changes and/or amendments made to this project during the last 12 months. Examples include adjustments to budget, target population, service delivery, subrecipient/partner roles and responsibilities.</i></p> <p>Optional Attachments:</p> <ul style="list-style-type: none"> • Supporting documents (emails with the field office, and/or copies of change forms) 	<p>Not Scored</p>
<p style="text-align: center;">1.2 Annual Renewal Demand</p> <p><i>What is your ARD?</i></p>	<p>Not Scored</p>
2. Agency Characteristics & HUD Standards	
<p style="text-align: center;">2.1 Annual Agency Financial Audit</p> <p><i>Please attach a copy of your agency's most recent financial audit.</i></p> <p><i>For financial reporting purposes, every organization has a 12-month fiscal year. A fiscal year can coincide with the calendar year but may also be any 12-month period that is selected by the organization. Audits are performed on the organization's fiscal year. The only exception to a 12-month audit occurs if the organization has changed its fiscal year during the audit period. This will require an audit for less than or more 12 months for the year of change.</i></p> <p>Attachments:</p> <ul style="list-style-type: none"> • Most recently completed audited financial statement for <i>agency</i> (not program/project) • The auditor's communication with governance <p>Criteria to Consider:</p> <ul style="list-style-type: none"> • The most recent audited financial statement is attached. • An audit is completed within 9 months of the end of the agency's fiscal year and/or the agency identifies consistent procedures that are used in the preparation of financial reports in which the most recent report follows and is attached. • The audit opinion indicates that the agency's financial statements are fairly presented in accordance with Generally Accepted Account Principles (GAAP) • The audit opinion does not include any substantial doubt about the organization's ability to continue as a concern. 	<p>PASS – Meets all criteria.</p> <p>FAIL – Information provided CONFIRMS that project is not eligible for HUD funding.</p>

2.2 Representation on Board of Directors & Agency Leadership

72% of the population experiencing homelessness in Austin/Travis County identifies as non-white (Asian, Black, Native/Indigenous, Pacific Islander, Hispanic/Latino, two or more races). What percentage of the applicant's organization staff identifies as non-white? What percentage of the applicant organization's board of directors identifies as non-white? What percentage of the applicant organization's leadership (senior managers, directors/administrators, VP's, Executives/C-Suite) identify as non-white?

Required Attachments:

- Agency Organizational Chart including Board Members.
- *Optional:* Additional Materials

10 points – At least 72% of agency staff *and* agency leadership *and* the board of directors identify as non-white.

8 points – At least 72% of agency staff identify as non-white *and* at least 50% of agency leadership identify as non-white *and* at least 50% of members of the board of directors identify as non-white, but the number of agency leadership and board members who identify as non-white falls below 72%.

6 points – Between 50% and 71.9% of agency staff identify as non-white *and* between 50% and 71.9% of agency leadership identify as non-white *and* between 50% and 71.9% of members of the board of directors identify as non-white.

4 points – Between 50% and 71.9% of agency staff identify as non-white *and* multiple people in agency leadership *and* multiple members of the board of directors identify as non-white.

2 points – Multiple staff members identify as non-white *and* multiple members of agency leadership *or* multiple members of the board of directors identify as non-white.

	<p>0 points – No, criteria are not met.</p> <p><i>Note: appropriate attachments backing up the answer provided are required for an agency to receive any score above a zero.</i></p>
<p align="center">2.3 HUD Monitoring</p> <p><i>Has the project been monitored by HUD at any point over the past 2 years? (Y/N)</i></p> <p>Required Attachments (if yes):</p> <ul style="list-style-type: none"> • HUD Monitoring Notification • HUD Close Out Letter (indicating resolution of findings). <p><i>If yes, were there any findings during the HUD Monitoring Visit? (Y/N)</i></p> <p>Required Attachments (if yes):</p> <p>For any monitoring visits that occurred during the time period, please attach a copy of all reports from HUD. This includes:</p> <ul style="list-style-type: none"> • HUD Monitoring Letter (indicating findings or lack thereof) <p><i>Were any findings resolved? (Y/N)</i></p> <p><i>If yes, explain all resolved and unresolved findings.</i></p>	<p>Not Scored</p>

<p style="text-align: center;">2.4 Unspent/Recaptured Grant Funds</p> <p><i>Have any funds related to the renewal project request been recaptured by HUD for the most recently expired grant term?</i></p> <p>Attachments:</p> <ul style="list-style-type: none"> • Please provide official grant documentation showing (1) the percentage of overall project budget recaptured (2) total dollar amount recaptured. • <i>Optional:</i> Performance Improvement Plan (PIP) Agreement 	<p>10 points – All funds spent. No deobligated funds.</p> <p>8 points – Some funds deobligated, but less than 3% of total funding.</p> <p>6 points – Deobligated more than 3% of total funds, but less than 5%.</p> <p>4 points – Deobligated more than 5% of total funds, but less than 7%.</p> <p>2 points – Deobligated more than 7% of total funds, but less than 10%.</p> <p>0 points – Project does not meet expectations due to deobligating more than 10% of total grant funds or more than \$50,000 (whichever is greater).</p>
3. Project Type	
<p>3.1 Proposed Component Type</p> <p><i>Select the proposed component type:</i></p> <ul style="list-style-type: none"> • <i>Permanent Housing – Permanent Supportive Housing (PH-PSH)</i> • <i>Permanent Housing – Rapid Rehousing (PH-RRH)</i> • <i>Permanent Housing – Joint Component Transitional Housing/Rapid Rehousing (PH-TH/RHH)</i> • <i>Supportive Services Only (SSO)</i> • <i>HMIS</i> 	<p>5 points – HMIS project type</p> <p>0 points – non-HMIS project type (Transitional Housing, Permanent Housing, or SSO)</p>
<p>3.2 Number of Units (non-HMIS Projects only)</p> <p><i>What is the total number of units (if applicable)? What is the total number of beds? Of the total number of beds, what are the total number of beds dedicated to clients with chronic homelessness?</i></p>	<p>Not Scored</p>
<p>3.3 Subpopulation Focus (non-HMIS Projects only)</p> <p><i>Do you have eligibility criteria for new clients to be referred to your program? (Y/N)</i></p> <p><i>If yes: What is the specific population focus for eligibility for this project?</i></p>	<p>5 points – Project has no eligibility requirements based on subpopulation</p> <p>0 points – Project has</p>

	<p>eligibility requirements based on subpopulation (e.g., by household type, age, DV-status, veteran status, mental illness, or disability status)</p>
<p>4. Project Quality & Performance</p>	
<p style="text-align: center;">4.1 Performance Improvement & Evaluation</p> <p><i>Describe any strategies and/or efforts made during the last 12 months to improve program outcomes. Discuss how your agency has used data including HMIS reports to identify ways to improve services, program design, staff development, and/or outcomes shown through Quarterly Performance Scorecards or other performance measures. Describe how the implemented changes have improved both your organization and your project outcomes.</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Different types of data collection are described (e.g., project performance, client feedback, employee evaluations, third-party evaluations, continuous quality improvement (CQI), etc.) • Client feedback is specifically mentioned as a mechanism for performance evaluation and improvement • Data is used to ensure cost-effectiveness of program spending • Description is given of how strategies/efforts made during the last 12 months will be monitored/evaluated for effectiveness 	<p>10 points – All criteria clearly described with examples</p> <p>8 points – Applicant utilizes multiple types of data including client feedback to inform performance evaluation and to track spending; <i>and</i> client feedback is not specifically mentioned to inform program evaluation and improvement.</p> <p>6 points – Applicant utilizes multiple types of data to inform performance evaluation and track spending <i>and</i> does not collect client feedback to inform program evaluation and improvement.</p> <p>4 points – Applicant only utilizes HMIS and Quarterly Performance Scorecard data to inform performance evaluation and track spending; <i>and</i> does not collect client feedback to inform program evaluation and improvement.</p> <p>2 points – Applicant does not clearly describe any strategies and/or efforts to improve program outcomes; <i>and</i> applicant</p>

	<p>has a clear plan for using data to improve program outcomes.</p> <p>0 points – Applicant does not clearly describe any strategies and/or efforts to improve program outcomes.</p>
<p style="text-align: center;">4.2 Housing First</p> <p><i>Please describe how the practice of Housing First is implemented at your agency, including in reference to your agency’s efforts to maintain quality, equitable service delivery via a Housing First approach. (300-word limit).</i></p> <p>Scoring Criteria:</p> <p>See the TX-503 Austin/Travis County Written Standards for Program Delivery for a detailed description of how Housing First practice can be applied to each step of service delivery.</p> <p>The Austin/Travis County CoC has adopted the Housing First approach throughout our system. Services are targeted and prioritized for the most vulnerable people in our community and are offered without conditions. Within the Housing First model, barriers to accessing and maintaining housing and services are reduced or eliminated to ensure those who need the resources most have access to them. Housing First is a homeless services approach that prioritizes providing permanent housing to people experiencing homelessness, thus ending their homelessness, and serving as a platform from which they can pursue personal goals and improve their quality of life. This approach aims to eliminate the system barriers that prevent people from accessing their right to housing. Housing First can be contrasted with older models, like Housing Ready, that focus on addressing other issues (e.g., substance abuse, increasing income) prior to placing a person in housing. Additionally, Housing First is based on the idea that participant choice is valuable in housing selection and supportive service participation, and that exercising the right to choose will likely make a client more successful in remaining housed and improving their quality of life. Services should be culturally appropriate. Personal barriers, such as non-adherence to a medication regimen or substance abuse, are addressed using collaborative approaches, like motivational interviewing.</p>	<p>5 points – Agency implements all elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, including centering participant choice, and providing culturally responsive services.</p> <p>4 points – Agency implements most elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, including centering participant choice and providing culturally responsive services.</p> <p>3 points – Agency implements most elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, including centering participant choice or providing culturally responsive services.</p> <p>2 points – Agency implements some elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, and</p>

	<p>has a plan for increasing participant choice, culturally responsive services, and other incomplete aspects of Housing First implementation.</p> <p>1 point – Agency implements some elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, <i>and</i> does not address any plan for improvement.</p> <p>0 points – Agency does not follow Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery.</p>
<p style="text-align: center;">4.3 Addressing Racial and Ethnic Disparities</p> <p><i>Black Americans are overrepresented in the total population experiencing homelessness in the United States relative to total population representation. According to the U.S. Census Bureau and the Austin / Travis County Homelessness Response System Dashboard, Black/African American residents account for 9 percent of Travis County’s total population, but 34 percent of the population experiencing homelessness in the same area. This is a dramatic overrepresentation and a key challenge facing our homelessness response system and the Austin/Travis County community generally.</i></p> <p><i>Provide a narrative describing how your project is addressing racial disparities in service delivery. (500-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Plan for recruitment, hiring, retention, and promotion of Black staff. • Mention client feedback in evaluation of program and service delivery • Mention client feedback in improving racial equity in service delivery • Subcontracting with Black-led organizations for any eligible costs (e.g., outreach, peer support, substance use treatment, case 	<p>10 points – Agency provides clear narrative addressing all criteria.</p> <p>7 points – Agency provides clear narrative addressing some criteria - must include: use of client feedback, <i>and</i> staff training, <i>and</i> plan for recruitment/hiring/retention/promotion of Black staff.</p> <p>4 points – Agency provides clear narrative addressing some criteria – including use of client feedback.</p> <p>0 points – Agency does not have a clear plan for addressing racial disparities in service delivery.</p>

<p>management, housing navigation)</p> <ul style="list-style-type: none"> • Mention disaggregation of data to identify patterns in housing placement and successful program exit • Professional development opportunities, such as trainings, on racial equity or anti-racism provided to staff, agency leadership, and/or board of directors 	
<p style="text-align: center;">4.4 Addressing LGBTQ+ Safety (non-HMIS Projects Only)</p> <p><i>For non-HMIS projects ONLY: Provide a narrative describing how your project is addressing these physical and psychological safety concerns for LGBTQ+ clients, specifically in relation to the higher likelihood of experiencing interpersonal violence, and to the impact of experiencing discrimination based on gender identity and sexual orientation when seeking services. (500-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Trainings provided to staff that aim to address and reduce bias, educate staff on gender and sexuality including updates to language, and identify legal protections for LGBTQ+ clients • Mention grievance policy and process for clients who experience discrimination or mistreatment by staff and other clients • Mention policies and processes in place for ensuring client choice in geographic placement of housing and supportive services provided • Plan for recruitment, hiring, retention, and promotion of LGBTQ+ staff. • Mention client feedback in improving LGBTQ+ safety in service delivery • Mention client feedback in evaluation of program and service delivery • Subcontracting with LGBTQ+ -led organizations for any eligible costs (e.g., outreach, peer support, substance use treatment, case management, housing navigation, and any gender-affirming services) <p>Attachments:</p> <ul style="list-style-type: none"> • <i>Optional: any policies and procedures relevant to addressing physical and psychological safety concerns for LGBTQ+ clients</i> • <i>Optional: any training materials provided to staff</i> 	<p>10 points – Agency provides clear narrative addressing all criteria.</p> <p>7 points – Agency provides clear narrative addressing some criteria - must include: use of client feedback, <i>and</i> staff training, <i>and</i> plan for recruitment/hiring/retention/promotion of LGBTQ+ staff.</p> <p>4 points – Agency provides clear narrative addressing some criteria – including use of client feedback <i>and</i> staff training.</p> <p>0 points – Agency does not have mention client feedback <i>OR</i> does not have clear processes or policies for addressing LGBTQ+ safety in service delivery.</p>

4.5 Lived Expertise

Describe how your agency identifies areas for improvement and improves service delivery through feedback from past and current program participants. Please provide specific examples of formally solicited suggestions made by clients that resulted in your program making specific changes to its operations to improve outcomes or practices based on participants' feedback. Please describe your formal process for collecting client feedback, including the frequency with which it occurs, evidence of robust/concrete agency responses to that feedback, and methods by which persons with lived experience of homelessness are compensated for their participation and contributions to your agency's improvement. Has your agency hired persons with lived experience of homelessness to work as full-time staff in its programs? (500-word limit).*

**For HMIS projects that do not provide direct services to clients, this includes clients whose data has been input into the HMIS system.*

Required Attachments:

- Participant Feedback & Compensation Policy/Policies
- Other Relevant Policies
- Up to 3 feedback forms (de-identified)

Scoring Criteria:

- Mention client feedback collection process that is routinely reviewed for evaluation of program & service delivery
- Specific examples of how client feedback was used to improve program & service delivery
- Mention clear & consistent formal compensation policy for persons with lived experience for their solicited participation and feedback
- Evidence of active & continued employment of people with lived experience as full-time program staff
- Plan for recruitment, hiring, retention, and promotion of staff with lived experience of homelessness.

15 points – Meets all criteria. Agency provides evidence that client feedback is routinely collected as well as specific examples of how they have used the feedback to make improvements. To score a 15, the agency must have a clear & consistent formal process for *compensating* persons with lived experience for their solicited participation and feedback AND must actively *employ* those with lived experience of homelessness as full-time staff in the agency's programs.

10 points – Meets basic criteria adequately with no concerns. Agency provides evidence that client feedback is collected routinely as well as examples of how they have used the feedback to make improvements. To score a 10, the agency must have a clear & consistent formal process for compensating persons with lived experience of homelessness for their solicited participation and feedback.

5 points – Meets basic criteria with some concerns identified. Agency demonstrates an understanding of the importance of lived experience of homelessness

	<p>but cannot provide evidence of collecting client feedback, improvements made from feedback, or compensation for participation by those with lived experience of homelessness.</p> <p>0 points – Does not meet criteria.</p>
<p align="center">4.6 Increasing Safety for Survivors of Domestic Violence</p> <p><i>According to preliminary Needs & Gaps data, 35% of people experiencing homelessness reported being survivors of domestic violence. It is important that all programs providing services to those experiencing homelessness take this into account, not just DV providers.</i></p> <p><i>For non-HMIS projects, provide a narrative describing how your project is</i></p>	<p>For non-HMIS projects: 10 points – All criteria met.</p> <p>7 points – Agency has policies and practices in place to ensure and assess participant safety, privacy, and security; and agency</p>

delivering services to clients and operating through a trauma-informed lens, how your staff are trained to do so, and what improvements you have made in ensuring safety for survivors of domestic violence.

*For **HMIS** projects, provide a narrative describing how your project operates its database and trains the community to protect client safety and information privacy through data security standards and practices; how project staff are trained to do so and how they train others to do so; and what improvements you have made in ensuring safety for survivors of domestic violence. (500-word limit).*

Scoring Criteria:

- For non-HMIS projects:
 - Does the application identify policies and practices to assess participant safety and increasing safety over time?
 - Does the response indicate staff are provided regular and frequent opportunities for training on how to increase safety and provide trauma-informed services.
 - Does the applicant indicate the project involvement in and utilization of the local VAWA Policies, including providing participants information on VAWA rights at eligibility screening, termination, and evictions?
 - How does the project, if applicable, work with fair market landlords to educate them on VAWA protections and enshrine those protections in rental assistance agreements or participant leases?
- For HMIS projects:
 - HMIS Lead has a designated staff person who is responsible for ensuring privacy and security standards are implemented as required by HUD.
 - Project either provides a narrative description of the process/standards or an attachment is provided. Examples of documentation may include but is not limited to: (job description, HMIS Policies).
 - Conduct background check on all employees who access HMIS or view HMIS data.
 - HMIS Lead conduct Privacy and Security Trainings and follows up on all privacy and security standards on a regular basis.

provides regular training opportunities to staff; and agency does **not** work with fair market landlords to ensure VAWA protections.

4 points – Agency has policies and practices in place to ensure and assess participant safety, privacy, and security; and agency does **not** provide regular training opportunities to staff.

0 points – Agency does not have policies and practices in place to ensure and assess participant safety, privacy, and security.

For HMIS projects:

10 points – All criteria met.

7 points – All criteria met except agency does not have designated staff person responsible for activities included in criteria.

4 points – Agency ensures all privacy and security standards are implemented *and* provides background checks on all employees who access HMIS or view HMIS data; *and* agency does **not** have designated staff person *and* agency does **not** conduct regular trainings on privacy and security.

0 points – Agency does not have policies and practices in place to ensure and assess participant privacy and security.

<p style="text-align: center;">4.7a Severity of Barriers (non-HMIS Projects Only)</p> <p><i>Please provide a narrative of policies and practices that the project as adopted to address the barriers experienced by program participants in attaining rapid placement in permanent housing or the ability to maintain permanent housing in Austin’s competitive housing market. (500-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> Mention detailed policies & best practices in place to address multiple barriers experienced by program participants (e.g., criminal history record, mental illness) 	<p>10 points – The applicant’s narrative provides a detailed description of policies and practices that address multiple barriers experienced by program participants, including mention of best practice <i>and</i> procedures in place to support those with criminal backgrounds and/or mental illness in attaining housing.</p> <p>7 points - The applicant’s narrative provides a description of policies and practices that support barriers experienced by program participants, including mention of best practice.</p> <p>5 points - The applicant’s narrative provides a description of policies and practices that support barriers experienced by program participants.</p> <p>0 points – Narrative does not address any policies or practices currently in place to address barriers experienced by clients.</p>
<p style="text-align: center;">4.7b HMIS Administrator Checklist (HMIS Projects only)</p> <p><i>Complete and attach the HMIS System Administrator Checklist based on project information.</i></p> <p>Required Attachment:</p> <ul style="list-style-type: none"> HMIS System Administrator Checklist <p><i>NOTE: This scoring element is regarding the effort to complete and use the tool – not on the results of the tool.</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> Agency completed and attached the System 	<p>10 points – Criteria met.</p> <p>0 – Does not meet criteria.</p>

Administrator Checklist

- All questions and fields answered throughout the checklist with notes included where necessary

TX-503 Austin/Travis County CoC

New/Bonus/Expansion/Transition Project Scoring Guide

FY23 Continuum of Care NOFO Competition

The application materials are worth 100% of the overall score of 100 points. If applicable, community ranking priorities, cost effectiveness and prior CoC performance, will be considered in the final ranking in addition to the scoring.

New Project Application: Total Score Summary	
Local Application	MAXIMUM POINTS: 40
<i>e-snaps</i> Application	MAXIMUM POINTS: 60
MAXIMUM TOTAL: 100 points	

Local Application

MAXIMUM POINTS	SCORING SECTION
1. <i>e-snaps</i> Application	
P/F	1.1 <i>e-snaps</i> application attached
P/F	1.2 <i>e-snaps</i> application completed
2. Local Funding Priorities	
8	2.1 Local Funding Priorities
3. Proposed Project	
P/F	3.1 Project Description
5	3.2 Performance Evaluation
4. CoC Program Policies & Standards	
P/F	4.1 CoC Program Expectations
P/F	4.2 Housing First
5	4.3 Representation at Agency and Board of Directors
5	4.4 Addressing Racial and Ethnic Disparities
5	4.5 Addressing LGBTQ+ Safety
3	4.6 Severity of Barriers
6	4.7 Partnerships for Housing and Healthcare Resources
3	4.8 Project Staffing Plan
40	TOTAL SCORE

e-snaps Application

MAXIMUM POINTS	SCORING SECTION
2B Experience of Applicant: 15 POINTS	
5	1. Experience utilizing funds
5	2. Experience leveraging funds
5	3. Organization and management structure
P/F	4. Unresolved monitoring or audit findings
3B Project Description: 15 POINTS	
10	1. Narrative – clarity and consistency
5	2. Project milestones
N/A	3. Specific subpopulation
P/F	4. Coordinated Entry participation
N/A	5. Rapid housing placement
P/F	6. Housing First
P/F	7. Termination
P/F	8. Housing First
3C Service Design Expansion Project: NOT SCORED	
N/A	Ensure all items are completed
4A Supportive Services: 20 POINTS	
10	1. Housing preservation efforts (maintain permanent housing)
10	2. Employment & income assistance
P/F	3. Supportive services chart – consistency and accuracy
P/F	4. Transportation assistance
P/F	5. Ensure mainstream benefits are received
P/F	6. Access to SSI/SSDI
N/A	6a. Staff w/SOAR training last 24 months
N/A	4B Housing Type and Location – not scored
5 Participants: NOT SCORED	
N/A	Program Participants – 5A. Households & 5B. Subpopulations
6 Budget: 10 POINTS	
P/F	6I. Match
10	6J. Summary Budget
60	TOTAL SCORE

Local Application Question and Scoring Criteria

1. e-snaps Application	
<p style="text-align: center;">1.1 e-snaps Application Attached</p> <p><i>Copy of e-snaps application for the proposed project is attached in Everest Forms or submitted via email.</i></p> <p>Required Attachment:</p> <ul style="list-style-type: none"> • e-snaps application 	<p>PASS – Copy of e-snaps application for the proposed project is attached in Everest Forms or sent via email.</p> <p>FAIL – No attachment is included in Everest Forms or via email by application deadline.</p>
<p style="text-align: center;">1.2 e-snaps Application Complete</p> <p><i>e-snaps application is complete with all required items.</i></p>	<p>PASS – e-snaps application is complete.</p> <p>PASS W/ FINDINGS – Provides description of cause and or there is some concern that the project application is not complete and needs revisions before submitting.</p> <p>FAIL – Information provided confirms that project is <u>not</u> eligible and/or will <u>not</u> be accepted by HUD due to missing or inaccurate information in e-snaps application.</p>
2. Local Funding Priorities	
<p style="text-align: center;">2.1 Meets Local Funding Priorities</p> <p><i>Please review the Austin/Travis County CoC Community Funding Priorities to ensure the proposed project meets the needs identified by our community. Applications for any New/Bonus funds for the FY2023 Continuum of Care NOFO are encouraged to follow locally established funding priorities approved by the CoC Board, HRS Leadership Council in order to receive full points on this question.</i></p> <p>Eligible Components/Intervention Types:</p>	<p>8 points – Applicant has selected PSH component type and describes site-based in their narrative response. Response is consistent with e-snaps application responses in Project Narrative.</p>

<ul style="list-style-type: none"> • <i>Site-based Permanent Supportive Housing</i> <p><i>Describe how the proposed project will meet the needs of our community funding priorities. (300-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Proposed project is: Site-based PSH 	<p>0 points – Applicant has <u>not</u> selected PSH as a component type; or response is consistent with <i>e-snaps</i> application responses in Project Narrative.</p>
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3. Proposed Project

<p style="text-align: center;">3.1 Project Description</p> <p><i>Please provide a description of the proposed project. (500-word limit).</i></p> <p><i>The description must be consistent with other parts of this application and identify:</i></p> <ul style="list-style-type: none"> • <i>The target population including the total number of clients (single adults and/or families with children) to be served when the project is at full capacity.</i> • <i>Number and type of units (e.g., scattered site or single site)</i> • <i>The specific services that will be provided and outreach methods to be used to serve the long-term homeless population</i> • <i>Projected outcomes</i> • <i>Coordination with partners</i> • <i>Project timeline – when units will be developed or leased-up</i> 	<p>PASS – Project description is included.</p> <p>FAIL – Project description is not included or complete.</p> <p>BONUS 10 POINTS – project is <i>PSH</i> and is <i>site-based</i>.</p>
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<p style="text-align: center;">3.2 Performance Evaluation</p> <p><i>Please describe how your organization uses data to determine performance, make decisions, and track spending. Describe how you will use data to implement a system of performance evaluation. (500-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Different types of data collection are described (e.g., project performance, client feedback, employee evaluations, third-party evaluations, continuous quality improvement (CQI), etc.) • Clear description of data-informed performance evaluation including outcome metrics for proposed projects • Client feedback is specifically mentioned as a mechanism for performance evaluation and decision-making • Data is used to ensure cost-effectiveness of program 	<p>5 points – All criteria clearly described with examples</p> <p>4 points – Applicant utilizes multiple types of data <i>including</i> client feedback to inform performance evaluation and to track spending; <i>and</i> client feedback is not specifically mentioned as a mechanism for decision-making.</p> <p>3 points – Applicant utilizes multiple types</p>
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<p>spending</p>	<p>of data to inform performance evaluation, make decisions, and track spending <i>and</i> does not collect client feedback as part of data collection.</p> <p>2 points – Applicant utilizes one type of data to inform performance evaluation, make decisions, and track spending <i>and</i> does not collect client feedback as part of data collection.</p> <p>1 point – Applicant does not currently collect data to inform performance evaluation, make decisions, and track spending; <i>and</i> applicant has a clear plan for collecting and utilizing data.</p> <p>0 points – Applicant does not currently collect data to inform performance evaluation, make decisions, and track spending; <i>and</i> applicant does not have a clear plan for collecting and utilizing data.</p>
<p>4 CoC Policies and Standards</p>	
<p style="text-align: center;">4.1 CoC Program Expectations</p> <p><i>Please review and complete the CoC Program Expectations form.</i></p>	<p>PASS – Meets criteria.</p> <p>FAIL – Information provided CONFIRMS</p>

<p>Required Attachments:</p> <ul style="list-style-type: none"> Completed CoC Expectations Form <p>Scoring Criteria:</p> <ul style="list-style-type: none"> Project has completed the CoC Program Expectations document with all items indicating that HUD requirements and CoC expectations will be met and established by the time the grant agreement is signed 	<p>that project is not eligible and/or will not be accepted by HUD due to several missing or inaccurate information in e-snaps application.</p>
<p style="text-align: center;">4.2 Housing First</p> <p><i>Please describe how the practice of Housing First is implemented at your agency. (300-word limit).</i></p> <p>Scoring Criteria:</p> <p>See the TX-503 Austin/Travis County Written Standards for Program Delivery for a detailed description of how Housing First practice can be applied to each step of service delivery.</p> <p>The Austin/Travis County CoC has adopted the Housing First approach throughout our system. Services are targeted and prioritized for the most vulnerable people in our community and are offered without conditions. Within the Housing First model, barriers to accessing and maintaining housing and services are reduced or eliminated to ensure those who need the resources most have access to them. Housing First is a homeless services approach that prioritizes providing permanent housing to people experiencing homelessness, thus ending their homelessness, and serving as a platform from which they can pursue personal goals and improve their quality of life. This approach aims to eliminate the system barriers that prevent people from accessing their right to housing. Housing First can be contrasted with older models, like Housing Ready, that focus on addressing other issues (e.g., substance abuse, increasing income) prior to placing a person in housing. Additionally, Housing First is based on the idea that participant choice is valuable in housing selection and supportive service participation, and that exercising the right to choose will likely make a client more successful in remaining housed and improving their quality of life. Services should be culturally appropriate. Personal barriers, such as non-adherence to a medication regimen or substance abuse, are addressed using collaborative approaches, like motivational interviewing.</p>	<p>PASS – Agency implements all elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, including centering participant choice and providing culturally responsive services.</p> <p>FAIL – Agency does not implement Housing First and does not provide a clear plan to implement Housing First.</p>
<p style="text-align: center;">4.3 Representation at Agency & Board of Directors</p> <p><i>72% of the population experiencing homelessness in Austin/Travis County identifies as non-white (Asian, Black, Native/Indigenous, Pacific Islander, Hispanic/Latino, two or more races). What percentage of the applicant organization’s staff identifies as non-</i></p>	<p>5 points – At least 72% of agency staff <i>and</i> agency leadership <i>and</i> the board of directors identify as non-white.</p>

white? What percentage of the applicant organization's board of directors identifies as non-white? What percentage of the applicant organization's leadership (senior managers, directors/administrators, VP's, Executives/C-Suite) identify as non-white?

Required Attachments:

- Agency Org Chart including Board Members
- Optional additional materials

4 points – At least 72% of agency staff identify as non-white *and* at least 50% of agency leadership identify as non-white *and* at least 50% of members of the board of directors identify as non-white, but the number of agency leadership and board members who identify as non-white falls below 72%.

3 points – Between 50% and 71.9% of agency staff identify as non-white *and* between 50% and 71.9% of agency leadership identify as non-white *and* between 50% and 71.9% of members of the board of directors identify as non-white.

2 points – Between 50% and 71.9% of agency staff identify as non-white *and* multiple people in agency leadership *and* multiple members of the board of directors identify as non-white.

1 point – Multiple staff members identify as non-white *and* multiple members of agency leadership *or* multiple members of the board of

	<p>directors identify as non-white.</p> <p><i>(Note: appropriate attachments backing up the answer provided are required for an agency to receive any score above a zero).</i></p> <p>0 points – No criteria are met</p>
<p style="text-align: center;">4.4 Addressing Racial & Ethnic Disparities</p> <p><i>Describe how your agency demonstrates efforts to identify and reduce racial and ethnic disparities within your agency. (500-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Clear and effective planning process, including goals, key people, collaborators, and their roles • Evaluation process in place to determine effectiveness of strategies at addressing racial and ethnic disparities • Timeline is mentioned as a planning/implementation tool 	<p>5 points – Agency clearly demonstrates significant efforts to identify and reduce racial and ethnic disparities among clients served, agency practices, hiring and retention, and program outcomes; <i>and</i> description includes timeline <i>and</i> evaluation strategies.</p> <p>4 points - Agency clearly demonstrates significant efforts to identify and reduce racial and ethnic disparities among their clients; agency practices, hiring and retention, and program outcomes; <i>and</i> description includes timeline <i>or</i> evaluation strategies.</p> <p>3 points – Agency demonstrates some efforts to identify and reduce racial and ethnic disparities among their clients;</p>

	<p>agency practices, hiring and retention, and program outcomes; <i>and</i> description does not timeline <i>and</i> does not include evaluation strategies.</p> <p>2 points – Agency demonstrates minimal efforts to identify and reduce racial and ethnic disparities among their clients, agency practices, hiring and retention, and/or program outcomes; <i>and</i> has a plan to increase efforts.</p> <p>1 point - Agency demonstrates minimal efforts to identify and reduce racial and ethnic disparities among their clients, agency practices, hiring and retention, and/or program outcomes.</p> <p>0 points – Agency demonstrates no efforts.</p>
<p style="text-align: center;">4.5 Addressing LGBTQ+ Safety</p> <p><i>For non-HMIS projects ONLY: Provide a narrative describing how your project is addressing these physical and psychological safety concerns for LGBTQ+ clients, specifically in relation to the higher likelihood of experiencing interpersonal violence, and to the impact of experiencing discrimination based on gender identity and sexual orientation when seeking services. (500-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Trainings provided to staff that aim to address and reduce bias, educate staff on gender and sexuality including updates to language, and identify legal protections for LGBTQ+ clients 	<p>5 points – Agency provides clear narrative addressing all criteria.</p> <p>3 points – Agency provides clear narrative addressing some criteria - must include: use of client feedback, <i>and</i> staff training, <i>and</i> plan for recruitment/hiring/retention/promotion of LGBTQ+ staff.</p> <p>2 points – Agency</p>

<ul style="list-style-type: none"> • Mention grievance policy and process for clients who experience discrimination or mistreatment by staff and other clients • Mention policies and processes in place for ensuring client choice in geographic placement of housing and supportive services provided • Plan for recruitment, hiring, retention, and promotion of LGBTQ+ staff. • Mention client feedback in improving LGBTQ+ safety in service delivery • Mention client feedback in evaluation of program and service delivery • Subcontracting with LGBTQ+ -led organizations for any eligible costs (e.g., outreach, peer support, substance use treatment, case management, housing navigation, and any gender-affirming services) <p>Attachments:</p> <ul style="list-style-type: none"> • <i>Optional: any policies and procedures relevant to addressing physical and psychological safety concerns for LGBTQ+ clients,</i> • <i>Optional: any training materials provided to staff</i> 	<p>provides clear narrative addressing some criteria – including use of client feedback <i>and</i> staff training.</p> <p>1 point – Agency does not mention client feedback <i>OR</i> does not have clear processes or policies for addressing LGBTQ+ safety in service delivery <i>but</i> demonstrates a plan for incorporating these.</p> <p>0 points – Agency demonstrates no efforts.</p>
<p style="text-align: center;">4.6 Severity of Barriers</p> <p><i>What services, policies, partnerships, and practices do your agency have in place to support program participants with severe barriers in quickly attaining and maintaining housing? (500-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Mention detailed services, policies, partnerships, & best practices in place to address multiple barriers experienced by program participants (e.g., criminal history record, mental illness) 	<p>3 points – The project has the necessary services, partnerships, policies, or practices currently in place to support participants with severe housing barriers.</p> <p>2 points – The project has some services, partnerships, policies, or practices currently in place to support participants with severe housing barriers; <i>and</i> has a clear plan for having the necessary services, partnerships, policies, or practices in place if awarded.</p>

	<p>1 point – The project, if awarded, will have the necessary services, partnerships, policies, or practices to support participants with severe housing barriers.</p> <p>0 points – The project, if awarded, will not have the necessary services, partnerships, policies, or practices to support participants with severe housing barriers.</p>
<p align="center">4.7 Partnerships for Housing and Healthcare Resources</p> <p><i>Please describe how your project leverages (or is planning on leveraging) housing and healthcare resources not funded through the CoC or ESG programs (e.g., HOME-ARP, Housing Choice Vouchers, HOPWA) (500-word limit).</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> Existing or planned partnerships for housing leverage are clearly described Existing or planned partnerships for healthcare leverage are clearly described 	<p>6 points – Meets all criteria.</p> <p>3 points – Meets 50% of the criteria (either housing leverage <i>or</i> healthcare leverage)</p> <p>0 points – No partnerships or leverage is planned.</p>
<p align="center">4.8 Project Staffing Plan</p> <p><i>Provide an overview of the staffing plan using the attached Project Staffing Plan. This information should match project details provided throughout the application, including information listed in e-snaps.</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> Roles and relevant experience of working team members are clearly outlined. Staffing plan includes peer support specialists or other dedicated staff to provide peer mentorship/coaching/support. Proposed project team is diverse and includes a variety of relevant expertise that will benefit the proposed project. Proposed team indicates a sufficient quantity of staff and 	<p>3 points – Meets all criteria.</p> <p>2 points – Meets 50% of criteria, <i>including</i> peer support roles.</p> <p>1 point – Roles and relevant experience of working team members are clearly outlined; no other criteria met.</p> <p>0 points – Does not</p>

diversity of staff specializations to operate a component efficiently.	meet criteria.
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e-snaps Application Question and Scoring Criteria

2B. Experience of Applicant	
<p>1. Experience Utilizing Funds</p> <p>Describe the experience of the applicant and potential subrecipients (if any) in effectively utilizing federal funds and performing the activities proposed in the application, given funding and time limitations.</p> <p>Criteria to Consider:</p> <ul style="list-style-type: none"> ● Proposal indicated the applicant, organizational leadership, organizational Board Members, or identified subrecipients: <ul style="list-style-type: none"> ○ have experience supporting households experiencing homelessness or housing instability ○ have experience operating and efficiently utilizing other federal grants ○ have experience operating other projects of the same component type ○ have experience working alongside community partners operating Continuum of Care project ● Proposal indicates the applicant has or has access to experience in creating policies, practices, and internal controls to efficiently execute the proposed component type ● Proposal indicate the applicant has identified funding to meet the Match requirement 	<p>5 points - Exceeds Criteria</p> <p>3 points - Meets Criteria</p> <p>0 Points - Does not meet Criteria</p>
<p>2. Experience w/ leveraging funds</p> <p>Describe the experience of the Applicant and potential subrecipients (if any) in leveraging other Federal, State, local, and private sector funds</p> <p>HUD Exchange FAQ 1556 Q: What is Leverage? A: Leverage is the non-match cash or non-match in-kind resources committed to making a CoC Program project fully operational. This includes all resources in excess of the required 25 percent match for CoC Program funds as well as other resources that are used on costs that are ineligible in the CoC Program. Leverage funds may be used for any program related costs, even if the costs are not budgeted or not eligible in the CoC Program. Leverage may</p>	<p>5 points - Exceeds Criteria</p> <p>3 points - Meets Criteria</p> <p>0 points - Does not Meet Criteria</p>

<p>be used to support any activity within the project provided by the recipient or subrecipient.</p> <p>Criteria to Consider:</p> <ul style="list-style-type: none"> ● Proposal indicates the applicant has experience utilizing other funding sources to ensure efficient program operations ● Proposal indicates the applicant has sufficient understanding to avoid duplication of services to participants ● Proposal indicates the applicant has not historically blended multiple permanent housing resource to a participant simultaneously and has access to non-dedicated resources as a source for leverage 	
<p>3. Organization and Management Structure</p> <p>Describe the basic organization and management structure of the applicant and subrecipients (if any). Include evidence of internal and external coordination and an adequate financial accounting system.</p> <p>Criteria to Consider:</p> <ul style="list-style-type: none"> ● Proposal include clear evidence that the project applicant and/or its subrecipient(s) have the organizational and management structure to implement the project with clear roles and responsibilities of staff ● Proposal includes evidence of internal an experience coordination with other community homelessness response system partners ● Appliance identifies growth areas and is seeking technical assistance and training ● Applicant identifies current financial recordkeeping practices in accordance with best practices and community norms 	<p>5 points - Exceeds Criteria 3 points - Meets Criteria 0 points - Does not Meet Criteria</p>
<p>4.and 4a. Unresolved Monitoring and/or Audit Findings</p> <p>Are there any unresolved monitoring or audit findings for any HUD grants (including ESG) operated by the applicant or potential subrecipients?</p> <p>Criteria to Consider:</p> <p>PASS – Clearly meets expectations shown by having no unresolved monitoring or audit findings</p> <p><u>Applicant has unresolved monitoring or audit finding</u></p> <p>PASS W/ FINDINGS – Adequately meets expectations based on narrative</p> <p>FAIL – Does not meet criteria with unresolved findings that have not been addressed and result in risk of losing other funding sources.</p>	<p><u>PASS</u> <u>PASS W/ FINDINGS</u> <u>FAIL</u></p>
3B Project Description	
<p>1. Narrative</p> <p>Clarity and Consistency of the narrative</p>	<p>10 Points – Exceeds Criteria</p>

Provides a detailed description of the scope of the project including the target population(s) to be served, project plan for addressing the identified housing and supportive service needs, anticipated project outcome(s), coordination with other organizations (e.g., federal, state, nonprofit), and the reason CoC Program funding is required. Additionally, if the project will implement any service participation requirements or requirements that go beyond what is typically included in a lease agreement, describe what those requirements are and how they will be implemented. The information project applicants provide in this narrative must not conflict with information provided in other parts of the project application.

For SSO-CE project application applying for DV Bonus funds, the description must be tailored to include how eligible program participants (paragraph 4 of the homeless definition in 24 CFR 578.3) will be assisted to obtain and remain in permanent housing that addresses their particular needs and includes trauma-informed, victim-centered approaches.

Criteria to Consider:

- Description matches other details in project application.
 - Budget
 - Supportive Service Chart
 - Project Type
- Rationale for funding and service design explain program strengths
- Clear explanation of all activities with specific details. Narrative corroborates with the other components of the application
- The response utilizes current community data (i.e. PIT Count, system performance measures, etc.) to clearly address the rationale for how the project will address current needs and gaps

5 Points – Meets criteria

0 Points– Does not Meet Criteria

2. Project Milestones

Did the project adequately describe the estimated schedule for the proposed activities, the management plan, and the method for assuring effective and timely completion of all work.

Chart should clearly demonstrate how full capacity will be achieved over the term requested in this application. Must be able to begin assistance within 12 months of conditional award.

Criteria to Consider:

- Chart is completed and shows ability to begin assistance within 12 months of conditional award
- Time frames are realistic throughout chart
- Chart is consistent with other material and information presented throughout the application.

5 points – Exceeds Criteria

3 points – Meets Criteria

0 points – Unclear or responses indicate the project will not be able to meet statutory requirements for executing grant agreement.

<p>3. Specific Subpopulation</p> <p>If a specific subpopulation was selected, are the selected subpopulations consistent with other information presented in the application?</p>	<p>Not Scored</p>
<p>4. Coordinated Entry</p> <p>Will the project participate in the CoC Coordinated Entry Process?</p> <p>Passing Criteria to Consider:</p> <ul style="list-style-type: none"> • Yes was selected to indicate that the project will use the local Coordinated Entry process. <p>Fail Criteria:</p> <ul style="list-style-type: none"> • Agency will not participate in Coordinated Entry and narrative does not provide a reasonable response which includes using a comparable CE system for Victim Service Providers approved by the CoC. 	<p>PASS – Yes</p> <p>PASS W/ FINDINGS – Did not participate, but provides description that is exempt through HUD requirements.</p> <p>FAIL – No</p>
<p>5. Housing First</p> <p>5a. Quickly move into Permanent Housing</p> <p>Did the applicant select items that indicate the project will be Housing First and emphasize the importance of quickly moving participants into permanent housing?</p> <ul style="list-style-type: none"> • Will the project be Housing First? All boxes in Q5B and 5c must be checked except NA to be housing first <p>If applicable, describe the proposed development activities and the responsibilities that the applicant and potential subrecipients (if any) will have in developing, operating, and maintaining the property?</p>	<p>PASS – Yes</p> <p>FAIL – No</p>
<p>5b. Screen Out/Low Barrier</p> <p>Housing First: Will the project ensure that participants are not screened out based on the following items?</p> <ul style="list-style-type: none"> • Having too little or little income, • Active or history of substance use, • Having a criminal record with exceptions for state-mandated restrictions • History of victimization (e.g., domestic violence, sexual assault, childhood abuse) 	<p>PASS – Yes</p> <p>FAIL – No</p>
<p>5c. Termination Reasons</p> <p>Will the project ensure that participants are not terminated from the program for the following reasons? Select all that apply.</p> <ul style="list-style-type: none"> • Failure to participate in supportive services • Failure to make progress on a service plan • Loss of income or failure to improve income 	<p>PASS – Yes</p> <p>FAIL – No</p>

<ul style="list-style-type: none"> Any other activity not covered in a lease agreement typically found for unassisted persons in the project’s geographic area 	
5d. Follow Housing First Approach Will the project follow a ‘Housing First’ Approach?	PASS – Yes FAIL – No
Questions 6-10	Not Scored

3C Service Design Expansion Project	
Ensure all items are completed. No scoring attached.	
4 Supportive Services	
1. Housing Preservation Efforts (Maintain Permanent Housing). Narrative must clearly describe how participants will be assisted to obtain and remain in permanent housing. Criteria to consider: <ul style="list-style-type: none"> acknowledge the needs of the target population include plans to address those needs through current and proposed case management activities and the availability and accessibility of supportive services such as– housing search, primary health services, mental health services, educational services, employment services, life skills, child care services, etc. Good strategies should be specifically tailored–as related to this application–for individuals, older adults, youth, families, etc. Example: A project specializing in serving young parents might provide a specific service array including parenting classes, education programming and other child care services. If program participants will be housed in units not owned by the project applicant, the narrative must also indicate how appropriate units will be identified and how the project applicant or subrecipient will ensure that rents are reasonable. Established arrangements and coordination with landlords and other homeless services providers should be detailed in the narrative. Housing stability services through specialized case management or landlord engagement. 	10 point– Exceeds Criteria 5 point– Meets Criteria 0 points – Does not meet expectations
2. Mainstream Health/Social Services/Employment Programs Applicant must describe what specific plan the project has to coordinate and integrate with other mainstream health, social services, and	10 point– Exceeds Criteria 5 point– Meets Criteria

<p>employment programs for which program participants may be eligible for.</p> <p>Criteria to consider:</p> <ul style="list-style-type: none"> ● Demonstrates a clear plan to help program participants obtain income through employment, self-employment, or non-employment income ● Plan clearly takes into account and addresses the needs of the target population, ● Narrative describes how service delivery directly leads to program participant employment; how service delivery leads directly to program participants accessing SSI, SSDI, or other mainstream services; and how the requested funds contribute to program participants becoming more independent. 	<p>0 points– Does not meet expectations</p>
<p>3. Supportive Service Chart</p> <p>Supportive service chart matches the program design in relation to which services are offered within the agency, the sub-recipient, partner agency, and/or non-partner agency.</p>	<p>PASS – Yes</p> <p>FAIL – No</p>
<p>4. Transportation Assistance</p> <p>Will you provide transportation assistance to clients to attend mainstream benefit appointments, employment training or job?</p>	<p>PASS – Yes</p> <p>FAIL – No</p>
<p>5. Ensure mainstream benefits are received</p> <p>Provide regular follow ups with participants to ensure mainstream benefits are received and reviewed</p>	<p>PASS – Yes</p> <p>FAIL – No</p>
<p>6. Access to SSI/SSDI</p> <p>Project participants have access to SSI/SSDI technical assistance</p>	<p>PASS – Yes</p> <p>FAIL – No</p>
<p>6a. Staff completed training</p> <p>The person providing the technical assistance has received SOAR training in the last 24 months</p>	<p>Not Scored</p>

4B. Housing Type and Location	
<p>Must be Completed but will not be scored</p>	

5A. Project Participants - Households	
<p>Must be Completed but will not be scored</p>	

5B. Project Participants - Subpopulations

Must be Completed but will not be scored

6. Budget

6I. Match

Program meets funding requirements for Match.

Attachments (Optional at time of application but required prior to grant execution):

Memorandum of Understanding (MOU) or match commitment letter

Criteria:

Match equals 25 percent of the total grant request - excluding leasing costs.

Attachments are updated and consistent with documenting match commitments needed for competition.

Criteria for not meeting standards:

Match amount is less than 25%

FYI – (All costs paid for with matching funds must be for activities that are eligible under the CoC Program, even if the recipient is not receiving CoC Program grant funds for that activity. All grant funds must be matched with an amount no less than 25% of the awarded grant amount (excluding the amount awarded to the leasing budget line item) with cash or in-kind resources. Match resources may be from public (not statutorily prohibited by the funding agency from being used as a match) or private resources.)

PASS – Meets all criteria

PASS W/ FINDINGS – Provides description of cause and or there is some concern that the project is not eligible for HUD funding.

FAIL – Information provided CONFIRMS that project is not eligible for HUD funding

6J. Summary Budget

The budget is reasonable in regards to the work proposed.

All budget items listed are eligible under the CoC Interim Rule

Criteria to Consider:

- budget clearly outlines cost projections that are needed for the project type and outcomes
- The budget is easy to understand and provides sufficient detail for clarity about how funds will be used and when expenses will be incurred
- The budget is completely reasonable to the work proposed.
- The numbers accurately reflect the priorities of the project.

10 – Exceeds Criteria

6 – Meets Criteria

3 – Sufficiently meets Criteria with Some Concerns

0 – Does not meet criteria



**Ending Community Homelessness Coalition (ECHO)
Permanent Supportive Housing (PSH) Continuum of Care Project
Quarterly Performance Scorecard** (Rev. 1/03/2019)

AGENCY NAME:	
PROJECT NAME:	
REPORTING PERIOD:	7/1/2019 - 6/30/2020

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	32	0
2. Project Performance	68	0
Total Points	100	0

The purpose of these Scorecards is for Austin/Travis County CoC-funded projects monitor compliance and performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Data collected from reports is then entered into the Quarterly Performance Scorecard. Save this as a PDF to submit with your Scorecard. Agencies using a comparable database (e.g., Victim Service Providers) must provide the CoC HMIS Lead Agency documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

► HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

► Achieving program outcomes is crucial to ensure programs are making an impact and ending homelessness for their program participants.

► Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

3: Scorecard Comments

► Use this space after completing scorecard to write any comments on your score.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1: HMIS Data Quality						
1.1	<p>Data Completeness</p> <p>The CoC is monitored by HUD for HMIS data quality including completeness.</p> <p><i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage</p>		<p><i>Percentage of Completed Values</i></p> <ul style="list-style-type: none"> > 99% → 8 pts > 97% → 6 pts > 95% → 3 pts 	8	
1.2	<p>Timely Submission of Data Completeness Reports</p> <p>A <i>Data Completeness</i> report is due to ECHO on the 10th of each month.</p> <p><i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i></p>	<p>Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.</p>	X/3	<p><i>Number of Timely Data Completeness Reports</i></p> <ul style="list-style-type: none"> 3 out of 3 → 6 pts 2 out of 3 → 4 pts 1 out of 3 → 2 pts 	6	
1.3	<p>Timely APR Submission</p> <p>Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding.</p> <p><i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i></p>	<p>To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i></p> <p>ECHO will verify submission date in Sage.</p>		<p><i>Timely APR Submission</i></p> <ul style="list-style-type: none"> APR submitted on time → 6 pts APR not submitted on time → 0 pts 	6	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <ol style="list-style-type: none"> [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] / [(Total # Start Records) + (Total # Exit Records)] <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>		<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> 75% - 100% → 6 pts 74% - 0% → 0 pts 	6	
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019" > Calculate the percent of completed annual assessments</p>		<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> 100% → 6 pts 95-99% → 4 pts 85-94% → 2 pts 	6	
Total HMIS Data Quality					32	0
2: Project Performance						
2.1	<p>Successful Housing Placement (exits or retentions) from PSH</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of persons that remained in the PSH project or exited to a permanent housing destination?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7" > Tab A - Summary > Metric 7b.2 - Current Year Counts Percentage successful exits</p>		<p><i>Successful Housing Placement from PSH</i></p> <ul style="list-style-type: none"> 97-100 % → 12 pts 94-96 % → 8 pts 90-93 % → 4 pt 	12	
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>		<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> 0-4 % → 12 pts 5-9 % → 8 pts 10-15 % → 4 pts 	12	
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>		<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> 81-100 % → 8 pts 61-80 % → 5 pts 40-60 % → 3 pt 	8	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income</p>		<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pt 	8	
2.5	<p>Bed Utilization Rate Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Project Application] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July + October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	X / X = X%	<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	
2.6	<p>Coordinated Assessment (CA) Clients: Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effectively as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	<p>ServicePoint > ART > Public Folder > ART ECHO Data Quality (Report Cards) > "ECHO HMIS New Clients CA Complete"</p>	X / X = X%	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: <i>Are participants screened out based on having too little or no income?</i></p> <p>Substance Use: <i>Are participants screened out based on an active or history of substance use?</i></p> <p>Criminal Record: <i>Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</i></p> <p>Domestic Violence: <i>Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</i></p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.		<p><i>Low-barrier admission policies</i></p> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria→ 0 pts 	8	
Total Project Performance					68	0

**Ending Community Homelessness Coalition (ECHO)
Rapid Rehousing Housing (RRH) Continuum of Care Project
Quarterly Self-Scorecard** (Rev. 01/3/2019)

AGENCY NAME:	
PROJECT NAME:	
REPORTING PERIOD:	7/1/2019 – 6/30/2020

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	32	0
2. Project Performance	68	0
Total Points	100	0

The purpose of these Scorecards is for Austin/Travis County CoC-funded projects monitor compliance and performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Data collected from reports is then entered into the Quarterly Scorecard. Save this as a PDF to submit with your Scorecard. Agencies using a comparable database must provide the CoC HMIS Lead documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

▶ HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

▶ Achieving program outcomes is crucial to ensure programs are ending homelessness for their clients.
▶ Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

2: Scorecard Comments

► Use this space after completing scorecard to write any comments on your score.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1: HMIS Data Quality						
1.1	<p>Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness.</p> <p><i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage</p>		<p><i>Percentage of Completed Values</i></p> <ul style="list-style-type: none"> • > 99% → 8 pts • > 97% → 6 pts • > 95% → 3 pts 	8	
1.2	<p>Timely Submission of Data Completeness Reports A <i>Data Completeness</i> report is due to ECHO on the 10th of each month.</p> <p><i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i></p>	<p>Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.</p>	X/3	<p><i>Number of Timely Data Completeness Reports</i></p> <ul style="list-style-type: none"> • 3 out of 3 → 6 pts • 2 out of 3 → 4 pts • 1 out of 3 → 2 pts 	6	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.3	<p>Timely APR Submission</p> <p>Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding.</p> <p><i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i></p>	<p>To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i></p> <p>ECHO will verify submission date in Sage.</p>		<p><i>Timely APR Submission</i></p> <ul style="list-style-type: none"> • APR submitted on time → 6 pts • APR not submitted on time → 0 pts 	6	
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <ol style="list-style-type: none"> 1. [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] / 2. [(Total # Start Records) + (Total # Exit Records)] <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>		<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> • 75% - 100% → 6 pts • 74% - 0% → 0 pts 	6	
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019 "</p> <p>> Calculate the percent of completed annual assessments</p>		<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> • 100% → 6 pts • 95-99% → 4 pts • 85-94% → 2 pts 	6	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
Total HMIS Data Quality					32	0
2: Project Performance						
2.1	<p>Successful Housing Placement from RRH</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of persons that exited to a permanent housing destination?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7 - v1" > Tab A - Summary > Metric 7b.2 - Current Year Counts Percentage successful exits</p>		<p><i>Successful Housing Placement from RRH</i></p> <ul style="list-style-type: none"> • 94-100 % → 12 pts • 87-93 % → 8 pts • 80-86 % → 4 pt 	12	
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>		<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> • 0-4 % → 12 pts • 5-9 % → 8 pts • 10-15 % → 4 pts 	12	
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>		<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> • 81-100 % → 8 pts • 61-80 % → 5 pts • 40-60 % → 3 pt 	8	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income</p>		<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pt 	8	
2.5	<p>Bed Utilization Rate</p> <p>Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Housing Inventory Count] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July+ October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	X / X = X%	<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.6	<p>Coordinated Assessment (CA) Clients: Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effectively as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	ServicePoint > ART > Public Folder > ART ECHO Data Quality (Report Cards) > "ECHO HMIS New Clients CA Complete"	X / X = X%	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: <i>Are participants screened out based on having too little or no income?</i></p> <p>Substance Use : <i>Are participants screened out based on an active or history of substance use?</i></p> <p>Criminal Record: <i>Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</i></p> <p>Domestic Violence: <i>Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</i></p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.		<i>Low-barrier admission policies</i> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria→ 0 pts 	8	
Total for Section 2					68	0

**Ending Community Homelessness Coalition (ECHO)
Transitional Housing (TH) Continuum of Care Project
Quarterly Self-Scorecard (Rev. 01/3/2019)**

AGENCY NAME:	
PROJECT NAME:	
REPORTING PERIOD:	7/1/2019 – 6/30/2020

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	32	0
2. Project Performance	68	0
Total Points	100	0

The purpose of these Scorecards is for Austin/Travis County CoC-funded projects monitor compliance and performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Data collected from reports is then entered into the Quarterly Scorecard. Save this as a PDF to submit with your Scorecard. Agencies using a comparable database must provide the CoC HMIS Lead documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

▶ HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

▶ Achieving program outcomes is crucial to ensure programs are ending homelessness for their clients.
▶ Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

2: Scorecard Comments

► Use this space after completing scorecard to write any comments on your score.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1: HMIS Data Quality						
1.1	<p>Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness.</p> <p><i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage</p>		<p><i>Percentage of Completed Values</i></p> <ul style="list-style-type: none"> • > 99% → 8 pts • > 97% → 6 pts • > 95% → 3 pts 	8	
1.2	<p>Timely Submission of Data Completeness Reports A <i>Data Completeness</i> report is due to ECHO on the 10th of each month.</p> <p><i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i></p>	<p>Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.</p>	X/X	<p><i>Number of Timely Data Completeness Reports</i></p> <ul style="list-style-type: none"> • 3 out of 3 → 6 pts • 2 out of 3 → 4 pts • 1 out of 3 → 2 pts 	6	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.3	<p>Timely APR Submission</p> <p>Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding.</p> <p><i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i></p>	<p>To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i></p> <p>ECHO will verify submission date in Sage.</p>		<p><i>Timely APR Submission</i></p> <ul style="list-style-type: none"> • APR submitted on time → 6 pts • APR not submitted on time → 0 pts 	6	
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <ol style="list-style-type: none"> 1. [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] / 2. [(Total # Start Records) + (Total # Exit Records)] <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>		<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> • 75% - 100% → 6 pts • 74% - 0% → 0 pts 	6	
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019 "</p> <p>> Calculate the percent of completed annual assessments</p>		<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> • 100% → 6 pts • 95-99% → 4 pts • 85-94% → 2 pts 	6	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
				Total HMIS Data Quality	32	0
2: Project Performance						
2.1	<p>Successful Housing Placement from Project</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of successful exits from the project?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7 - v1" > Tab A - Summary > Metric 7b.1 - Current Year Counts</p> <p>Percentage successful exits</p>		<p><i>Successful Housing Placement from TH</i></p> <ul style="list-style-type: none"> • 97-100 % → 12 pts • 94-96 % → 8 pts • 90-93 % → 4 pt 	12	
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>		<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> • 0-4 % → 12 pts • 5-9 % → 8 pts • 10-15 % → 4 pts 	12	
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>		<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> • 81-100 % → 8 pts • 61-80 % → 5 pts • 40-60 % → 3 pt 	8	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income</p>		<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pt 	8	
2.5	<p>Bed Utilization Rate</p> <p>Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Project Application] <p>To calculate 1: ServicePoint > Reports (<i>not ART</i>) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July+ October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	X / X = X%	<p>Bed Utilization Rate</p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.6	<p>Coordinated Assessment (CA) Clients: Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effective as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS New Clients CA Complete"	X / X = X%	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: <i>Are participants screened out based on having too little or no income?</i></p> <p>Substance Use : <i>Are participants screened out based on an active or history of substance use?</i></p> <p>Criminal Record: <i>Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</i></p> <p>Domestic Violence: <i>Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</i></p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.		<i>Low-barrier admission policies</i> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria→ 0 pts 	8	
Total for Section 2					68	0



FY2023 TX-503 Continuum of Care Program NOFO: Review, Scoring, and Ranking Policy and Procedure

Changes from FY2022 Review, Scoring, and Ranking Policy and Procedure	
Section iii.(c)	Non-curable Deficiencies cannot be corrected.
Section iv.(a)	Per Leadership Council designation, any HMIS Project applications, including New Project applications, will be non-competitively ranked and therefore will not be scored.
Section iv.(c)	<p>Renewal Applications for Permanent Supportive Housing (PSH), Rapid Rehousing (RRH), and Transitional Housing (TH) will be scored based on their application for the Local Competition (composing 35% of the total score) and their average score from the previous four quarters' Quarterly Performance Scorecards (composing the remaining 65% of the total project score).</p> <p>Renewal Applications for Diversion and Joint Component Transitional Housing-Rapid Rehousing (TH-RRH) will be scored based on their application for the Local Competition (composing 35% of the total score) and their score from the Diversion Project Supplemental Questions or Joint Component TH-RRH Supplemental Questions (composing the remaining 65% of the total project score).</p>
Section iv.(e)1	<p>Special consideration in the form of bonus points will be given to Renewal Projects which voluntarily reallocate between 5% - 9.9% of their Annual Renewal Amount during the CoC Grant Inventory Process. These points will be added to their Local Competition Total Score.</p> <ul style="list-style-type: none"> • Voluntary Reallocation of 5 – 9.9%: 7 pts
Section iv.(e)2	<p>Special consideration in the form of bonus points will be given to New Projects that do not have subpopulation specific eligibility criteria beyond those required in the NOFO.</p> <ul style="list-style-type: none"> • No subpopulation targeting: 10 pts
Section v.1	The Continuum of Care Board has deemed HMIS as critical to the infrastructure of the CoC and thus HMIS Renewal and Expansion Project applications will be non-competitively ranked above all ranked projects.
Section ix.	<p>Members of the CoC Lead Agency are eligible to serve on the IRT so long as:</p> <ol style="list-style-type: none"> 1. The CoC Lead Agency does not submit any applications that are competitively scored and ranked. 2. Members of the CoC Lead Agency do not make up more than ¼ of the total IRT membership. <p>Clients of programs that receive HUD CoC funding <u>are</u> eligible to serve on the IRT. Clients of agencies that submit applications to the Local Competition will not score applications from those agencies that they receive services from.</p>

i. Review, Score, and Ranking Policy:

The Austin/Travis County Continuum of Care (CoC) will competitively rank projects based on projects' improvement of system performance. The Austin/Travis County CoC seeks to facilitate a coordinated, equitable, and outcome-oriented community process for the solicitation, review, ranking, and selection of project applications, and a process by which renewal projects are reviewed for performance and



compliance with 24 CFR 578.¹

ii. Background:

Annually, the U.S. Department of Housing and Urban Development (HUD) holds a national competition for Continuum of Care (CoC) Program Funds through the CoC Program Notice of Funding Opportunity (NOFO). This competition procures funds into the Austin/Travis County area to provide housing and services to individuals and families who are experiencing homelessness. The Ending Community Homelessness Coalition (ECHO), the Collaborative Applicant for the Austin/Travis County Continuum of Care, has been appointed on behalf of the Continuum to complete and submit the Consolidated Application and facilitate the local competition for Continuum of Care funding, under the supervision of the CoC Board, the Leadership Council, or its representative. The Consolidated Application consists of the CoC Application, Priority Listing, and Project Applications.

For the FY2023 competition, New Projects may be created through reallocation and/or eligible bonus funding. The amount of bonus funds available to the Austin/Travis County community will be announced as a part of the FY2023 CoC Program NOFO.

Through reallocation or bonus funding, applicants may apply to operate New Projects or expand Renewal Projects as defined by the FY23 NOFO. New Projects which are aligned with the Austin/Travis County Continuum of Care Community Funding Priorities, as adopted by the CoC Board, or its appointed representatives, and with HUD's Policy Priorities as determined in the FY2023 CoC Program NOFO will be prioritized for funding consideration.

The CoC Board, or its designated representatives, approves all NOFO related policies and procedures, including this Review, Scoring, and Ranking Policy. The CoC Board appoints an Independent Review Team (IRT) to review and objectively score all competitive Renewal and New Project applications.

iii. Review

All projects submitted to the Continuum of Care will be thoroughly reviewed at the local level. Deficient project applications prolong the review process for HUD, which results in delayed funding announcements, lost funding for CoCs due to rejected projects, and delays in funds to house and assist individuals and families experiencing homelessness. CoCs are expected to closely review information provided in each project application to ensure:

1. All proposed program participants will be eligible for the program component type selected;
2. The information provided in the project application and proposed activities are eligible and consistent with program requirements in 24 CFR part 578;
3. Each project narrative is fully responsive to the question being asked and that it meets all the criteria for that question as required by this NOFO;
4. The data provided in various parts of the project application are consistent; and,
5. All required attachments correspond to the list of attachments in *e-snaps* and contain accurate and complete information.

¹ This adopted policy supersedes any other historical TX-503 Austin/Travis County Continuum of Care Review, Scoring, and Ranking Policies and Procedures.



To ensure that all projects submitted to HUD for funding consideration are of a high quality, ECHO staff will complete a Threshold and Project Quality review of all project applications.

a. Threshold Review

ECHO staff will review submitted applications to ensure all applications meet the requirements of 24 CFR 578.15 and any additional threshold requirements outlined in the FY2023 NOFO. Renewal projects are expected to pass threshold criteria as evidenced by their previous contracted award.

b. Project Quality Review

ECHO staff will review submitted applications to confirm all projects ensure:

1. All proposed program participants will be eligible for the program component type selected;
2. The information provided in the project application and proposed activities are eligible and consistent with program requirements at 24 CFR part 578;
3. Each project narrative is fully responsive to the question being asked and that it meets all the criteria outlined in Section V.C.3.c. of the FY23 NOFO;
4. The data provided in various parts of the project application are consistent;
5. All required attachments correspond to the list of attachments in *e-snaps* and contain accurate and complete information; and,
6. The project is fully compliant with the [Austin/Travis County Continuum of Care's Written Standards for Program Delivery](#).

c. Deficiencies

Deficiency is used to refer to missing or omitted information within a submitted application. Deficiencies typically involve missing documents, information on a form, or some other type of unsatisfied information requirement (e.g., an unsigned form, unchecked box, etc.). Depending on specific criteria, deficiencies may be either curable or non-curable.

Curable Deficiency – Applicants may correct a curable deficiency with timely action. To be curable, the deficiency must:

1. Not be a threshold requirement, except for documentation of applicant eligibility;
2. Not influence how an applicant is ranked or scored versus other applicants; and,
3. Be remedied within the time frame specified in the notice of deficiency.

Non-Curable Deficiency – An applicant cannot correct a non-curable deficiency after the submission deadline. Non-curable deficiencies are deficiencies that, if corrected, would change an applicant's score or rank versus other applicants. Non-curable deficiencies may result in an application being marked ineligible, or otherwise adversely affect an application's score and final determination.

All applicants whose projects have identified curable deficiencies must be given at least five (5) business days to address and adequately resolve any deficiencies. If deficiencies cannot be sufficiently addressed, the applicant cannot move forward in the process. Applicants can appeal the determination based on the appeal policy outlined below.

iv. Scoring

Scoring is the process of using subjective, objective, and performance-based criteria to evaluate the effectiveness of Renewal Projects and New Projects in reducing and ending homelessness. Scoring is conducted by the Independent Review Team (IRT) after the Project Applications have been reviewed



for Threshold and Project Quality by ECHO staff.

Independent review and scoring of project applications must be performed with individuals who are independent of CoC-funded programs, projects, or agencies. IRT Members must disclose any conflicts of interest prior to joining the IRT. The IRT ensures the highest level of objectivity when it comes to the scoring of project applications for CoC Program funding. Projects which are non-competitively ranked for funding, either through the FY23 NOFO or through Leadership Council Determination, will not be scored.

a. Noncompetitively Ranked Projects

Per Leadership Council designation, any HMIS Project applications, including New Project applications, will be non-competitively ranked and therefore will not be scored.

b. New Projects

New Projects are defined as projects created through CoC Bonus, DV Bonus, or Reallocation. New Projects will be scored based on alignment of local funding priorities, efforts to address racial disparities, utilization of best practices for the intervention type, and comparable cost per client by interventions of the type applied.

100% of the scoring for new projects will be based upon the applicant's answers to the Local Competition Application and *e-snaps* new project application.

c. Renewal Projects

Renewal Projects will be scored based on their historical performance outcomes, efficient utilization of funds, alignment with community standards for service delivery, the utilization of best practices, and compliance with the Continuum of Care Program Regulations, 24 CFR 578.

Renewal Applications for Permanent Supportive Housing (PSH), Rapid Rehousing (RRH), and Transitional Housing (TH) will be scored based on their application for the Local Competition (composing 35% of the total score) and their average score from the previous four quarters' Quarterly Performance Scorecards (composing the remaining 65% of the total project score).

The Quarterly Performance Scorecard will review project performance concerning the following criteria:

1. Data completeness (1.1) (8 pts) and timeliness (1.4) (6 pts) in HMIS (Data Quality)
2. Timely submission of APR to HUD (1.2) (6 pts) and Data Quality Reports to ECHO (1.3) (6 pts)
3. Annual Assessments (1.5) (6 pts) Were required assessments completed on time?
4. Successful housing (2.1) retention or permanent housing exits (12 pts)
5. Returns to homelessness (2.2) after exiting program to permanent housing destinations (12 pts)
6. Income growth (2.3 and 2.4) for clients active in the project (8 pts) and who have exited (8 pts)
7. Bed utilization rate (2.5) (8 pts) Is the project using all beds funded?
8. Coordinated Assessment utilization rate (2.6) (12 pts)
9. Housing First policies (2.7) (8 pts) The program does not screen clients out for having too little income, active or history of substance use, criminal records, or having



experiences with domestic violence.

Renewal Applications for Diversion and Joint Component Transitional Housing-Rapid Rehousing (TH-RRH) will be scored based on their application for the Local Competition (composing 35% of the total score) and their score from the Diversion Project Supplemental Questions or Joint Component TH-RRH Supplemental Questions (composing the remaining 65% of the total project score).

The Diversion Project Supplemental Questions will review project performance concerning the following criteria:

1. Data completeness (8 pts)
2. Timely submission of data completeness reports (6 pts)
3. Timely submission of APR (6 pts)
4. Timeliness of data entry (6 pts)
5. Successful housing retention or permanent housing exits (12 pts)
6. Returns to homelessness after exiting program to permanent housing destinations (12 pts)
7. Capacity utilization (8 pts)

The Joint Component TH-RRH Supplemental Questions will review project performance concerning the following criteria:

1. Data completeness (8 pts)
2. Timely submission of data completeness reports (6 pts)
3. Timely submission of APR (6 pts)
4. Timeliness of data entry (6 pts)
5. Successful housing retention or permanent housing exits (12 pts)
6. Returns to homelessness after exiting program to permanent housing destinations (12 pts)
7. Income growth for clients who have exited the program (8 pts)
8. Bed utilization rate (8 pts)
9. Coordinated Assessment utilization rate (12 pts)
10. Use of Housing First policies (8 pts)

d. First Time Renewal Projects

Any projects eligible for Renewal for the first time as part of the FY2023 CoC Program NOFO will not be scored and will be ranked above competitively ranked projects.

e. Special Considerations

Special Considerations are a method by which the Austin/Travis County CoC can encourage and incentivize recipients to align with local funding needs, serve a specifically vulnerable community, or support the reinvestment of funds.

1. Special consideration in the form of bonus points will be given to Renewal Projects which voluntarily reallocate between 5% - 9.9% of their Annual Renewal Amount during the CoC Grant Inventory Process. These points will be added to their Local Competition Total Score.
 - Voluntary Reallocation of 5 – 9.9%: 7 pts



2. Special consideration in the form of bonus points will be given to New Projects that do not have subpopulation specific eligibility criteria beyond those required in the NOFO.
 - No subpopulation targeting: 10 pts

v. Ranking Policy

During the FY2023 CoC Program NOFO, HUD will continue the Tier 1 and Tier 2 funding selection process. HUD will establish each CoC's Tier 1 and Tier 2 amounts based on the total amount of funds requested by eligible Renewal Project applications on the Renewal Project Listing combined with the eligible Renewal Project amount(s) that were reallocated as listed on the reallocation forms in the CoC Priority Listing.

During the FY23 CoC Program NOFO, Tier 1 is equal to 93 percent of the CoC's Annual Renewal Demand (ARD) as described in Section I.B.3.j.(1) of the NOFO. Project applications in Tier 1 will be conditionally selected from the highest scoring CoC to the lowest scoring CoC, provided the project applications pass both project eligibility and project quality threshold review, and if applicable, project renewal threshold. Any type of New or Renewal Project application can be placed in Tier 1, except CoC Planning.

Tier 2 is the difference between Tier 1 and the maximum amount of renewal, reallocation, and CoC Bonus funds that a CoC can apply for, but does not include CoC planning projects, or projects selected with DV Bonus funds. Project applications placed in Tier 2 will be assessed for project eligibility and project quality threshold requirements, and if applicable, project renewal threshold requirements. Funding will be determined using the CoC Application score as well as the factors listed in Section I.B.3.j. of the NOFO.

The Austin/Travis County CoC will rank all projects which have passed Threshold and Project Quality Review by ECHO staff and scoring by the IRT on the Priority Listing in the following manner:

- 1) Non-competitively Ranked Projects
 - a) Projects eligible for renewal for the first time as part of the CoC Program NOFO will be non-competitively ranked above competitively ranked projects.
 - b) The Continuum of Care Board has deemed HMIS as critical to the infrastructure of the CoC and thus HMIS Renewal and Expansion Project applications will be non-competitively ranked above all ranked projects.
- 2) Renewal Projects
 - a) Renewal Projects with a FY21 Q2 – FY 22 Q1 Quarterly Performance Scorecard score averaging 65% or above will be ranked above any New Projects.
- 3) New Projects
 - b) New Projects will be competitively ranked against Renewal Projects with a FY21 Q2 – FY 22 Q1 Quarterly Performance Scorecard score averaging 64.9% or below.

4) Austin/Travis County Community Prioritization

The Leadership Council, as the CoC Board of the Austin/Travis County CoC, has identified the following priorities for applications submitted for consideration during the FY23 CoC Program NOFO, in alignment with HUD's Homeless Policy Priorities and Program Highlights of the FY23 CoC Program NOFO. The Leadership Council has directed the Collaborative Applicant to review, score, and rank all applications based on these priorities. These priorities will be evaluated in addition to project performance metrics that contribute to the community's System



Performance Measures:

a. Furthering Racial Equity

HUD charges CoCs with reviewing local policies, procedures, and processes to determine where and how to address racial disparities affecting individuals and families experiencing homelessness. In addition to other community activities to increase racial equity within the Austin/Travis County CoC, the Leadership Council will prioritize CoC recipients whose staff, leadership, and board are representative of the racial composition of people experiencing homelessness within the community. Priority will also be given to CoC recipients who create measurable improvements in program delivery and service provision to ensure racially equitable outcomes, and to those who conduct equity trainings for all staff including leadership and front-line staff.

b. Authentic Engagement of People with Lived Experience

HUD recognizes that programs in the HRS will be most effective when they authentically engage program participants and hire people with lived expertise into leadership positions. Therefore, in addition to other community activities to integrate lived expertise into governance activities and program delivery, the Leadership Council will prioritize CoC recipients who implement measurable programmatic changes in response to feedback solicited from people with lived experience. Priority will also be given to CoC recipients whose staff and leadership have lived expertise of homelessness.

c. Using Emerging Data to Inform Program Design and Growth

HUD supports CoCs to use outcome measures related to CoC system performance measures in the local review, selection, and rating process. Leadership Council will prioritize CoC recipients who engage performance data, at least annually, to inform program design, staff development, and areas for service improvement through continuous quality improvement.

d. Retaining a Competitive Workforce

HUD expects CoCs to review all projects eligible for renewal in FY2023 to determine their performance in serving people experiencing homelessness. Program performance measures must incorporate an agency's retention of a competitive workforce. Leadership Council will prioritize CoC recipients who have demonstrated an ability to recruit and retain skilled and diverse candidates to improve project outcomes.

e. Demonstrating Fiscal Responsibility and Grant Management

HUD requires all CoC recipients to spend grants reasonably and judiciously on eligible costs that best support high performance in their programs. Cost effectiveness must be measured alongside project performance to ensure responsible management of HUD funds. Leadership Council will prioritize CoC recipients who display fiscal responsibility, an ability to spend down their grants effectively.



The Austin/Travis CoC will prioritize CoC Program funding as outlined above. It is the intention of the CoC Board to continue to increase the threshold score for non-competitive ranking of Renewal Projects each year. The CoC Board may approve selective restructuring of a project's final location within the Priority Listing to best maximize the CoC Consolidated Application's overall score and potential for funding.

Transitions, Expansion, Consolidation, or other special projects will be ranked according to the directions in the FY2023 CoC Program NOFO. The CoC Board, or its representatives, may need to hold a special session to rank special projects.

viii. Ranking Procedure

Once the final scores are received from the IRT, ECHO will average the IRT scores for a given project and convert the raw score to the percentage score using the following formula:

$$\frac{(\text{Application Score awarded by an IRT Member} + \text{Application Score awarded by other IRT Members}) / (\text{total number of IRT members reviewing the same application}) = \text{Average Score}}{((\text{Average Score} + \text{Performance Score}) / \text{Total Possible}) \times 100 = \text{Percentage Score}}$$

ECHO Staff will then populate the Priority Listing using the Ranking Policy above to calculate Project Percent Scores. Using an Excel calculator to determine the Tier 1 lower threshold and the mathematical advantage of a given ranking scenario, ECHO Staff will create several scenarios with similar mathematical advantages for consideration to the CoC Board to approve or reject.

ix. Project Ranking Appeals

a. Project Ranking Appeal Policy

The TX-503 Austin/Travis County CoC is dedicated to facilitating a coordinated, equitable, and outcome-oriented community process for the solicitation, objective review, ranking, and selection of project applications, and a process by which Renewal Projects are reviewed for performance and compliance with 24 CFR 578 regarding the CoC Program NOFO. The Project Ranking Appeals policy contains the following guidelines:

1. An appeal can only be made by an applicant regarding the scoring of their own application.
2. Any discrepancies or errors found by applicants must be reported to the Collaborative Applicant and such corrections will not constitute an appeal, unless the discrepancy or error is deemed an incurable deficiency resulting in exclusion of the project application from consideration.

b. Eligible Appeals

- i. Appeals can be requested by any agency which has a project submitted for participation in the FY23 CoC Program NOFO in the Austin/Travis County CoC geographic area.

Example of appeals include:

1. Projects that are not funded or receive less funding than the amount in the application.
2. Renewal projects that are ranked in Tier 2 of the CoC application (in which the applicant's funding may be at risk).
3. Projects that fall into the bottom portion of Tier 1 that equals the Tier 2 amount.
4. Projects that are deemed to have submitted an incurable deficiency.

c. Appeals Procedure



- i. Applicants must follow the following process to submit appeals:
 1. Applicants will have four (4) business days to appeal after being notified by email of the final ranking by Leadership Council, or its appointed representative.

An appeal must be in the form of a letter on the applicant agency's letterhead and must clearly state the reasons for the appeal and specify all issues being contested. The appealing agency must specify facts and evidence sufficient for the CoC Board, or its representative, to determine the validity of the appeal. The CoC Board, or its representative, will review and adjudicate all appeals.
 2. Agencies will receive, in writing, the appeal decision before the CoC Collaborative Application submission deadline. ECHO will be responsible for ensuring that projects have received proper notice of all final funding decisions.
 3. As prescribed by HUD in the CoC NOFO, applicants may appeal the local CoC competition decision to HUD if the project applicant would like to further appeal the CoC Board's decision.
 4. Applicants may ask ECHO for summary scoring information prior to the submission of the appeal letter. Individual IRT member scores will not be released to applicants.

x. Independent Review Team (IRT)

Members of the Independent Review Team (IRT) will provide objective review and scoring of all ranked projects submitted for consideration as part of the FY2023 CoC Program NOFO. The IRT will be composed of no more than 16 non-conflicted individuals from CoC stakeholders with at least the following representation present:

- Person(s) with Lived Experience
- Leadership Council Representative

Each Project Application will be reviewed and scored by at least three (3) separate IRT members, and the final score for the application will be the average of the scores. IRT members who have lived experience of homelessness will be compensated at a rate of \$75 per application scored.

Leadership Council will approve the final slate of IRT members. To be considered as a member of the IRT, a nominee must maintain:

- A commitment to racial equity and reducing racial disparities in the population experiencing homelessness.
- A commitment to the fair and sufficient distribution of HUD CoC funding to local homeless-serving agencies.
- Availability to participate in the review of at least 5 - 6 project applications.
- Ability to participate in a fair and equitable process without agency or programmatic preferences.
- Ability to participate in a respectful, consensus-driven and problem-solving process.
- Significant knowledge of issues and services related to solutions to homelessness.

Individuals who are employees, contractors, or board members of service providers that receive HUD CoC funding are not eligible to serve on the IRT. Members of the CoC Lead Agency are eligible to serve on the IRT so long as:

1. The CoC Lead Agency does not submit any applications that are competitively scored and



- ranked.
2. Members of the CoC Lead Agency do not make up more than ¼ of the total IRT membership.

Clients of programs that receive HUD CoC funding are eligible to serve on the IRT. Clients of agencies that submit applications to the Local Competition will not score applications from those agencies that they receive services from.

All IRT members will be required to sign the Conflict of Interest and Confidentiality policies annually to help ensure the integrity of the IRT review process. IRT representatives may serve up to three years, with an annual review of their commitment.

1E-2A. Scored Forms for One Project

Project Applicant (Renewal): Housing Authority of the City of Austin

Project Component Type: PH-PSH

Project Name: Onward

Local Application Scored Form by IRT Reviewer #1.....	1-3
Local Application Scored Form by IRT Reviewer #2.....	4-6
Local Application Scored Form by IRT Reviewer #3.....	7-9
Q1 Quarterly Performance Scorecard	10-12
Q2 Quarterly Performance Scorecard	13-15
Q3 Quarterly Performance Scorecard	16-18
Q4 Quarterly Performance Scorecard	19-21

NOTE: The final score of this renewal project was determined in accordance with the local Review, Scoring, and Ranking Policy; i.e., 35% consisting of Local Application average score + 65% consisting of the last 4 quarters performance scorecard average score.

TX -503 Independent Review Team Scoring			
Organization	HACA	Project Component Type	PH-PSH
Project Name	Onward		
Reviewer #1	TOTAL SCORE: 65		

Questions	Max Points	Points Awarded	Notes
1.1 Describe any changes and/or amendments made to this project during the last 12 months. Examples include adjustments to budget, target population, service delivery, subrecipient/partner roles and responsibilities.	N/A	N/A	Shifts from rental assistance to admin.
1.2 What is your ARD (Annual Renewal Demand)?	N/A	N/A	\$772,710
2.1 Please attach a copy of your agency's most recent financial audit.	P/F	P	Noncompliance material to financial statements noted? No
2.2 72% of the population experiencing homelessness in Austin/Travis County identifies as non-white (Asian, Black, Native/Indigenous, Pacific Islander, Hispanic/Latino, two or more races). What percentage of the applicant organization's staff identifies as non-white? What percentage of the applicant organization's board of directors identifies as non-white? What percentage of the applicant organization's leadership (senior managers, directors/administrators, VP's, Executives/C-Suite) identify as non-white?	10	6	64.7% of staff, 51.9% leadership, 60% Board.
2.3 Has the project been monitored by HUD at any point over the past 2 years? (Y/N)	N/A	Y	
2.4 Have any funds related to the renewal project request been recaptured by HUD for the most recently expired grant term?	10	2	\$64,075
3.1 Select the proposed component type: / If Permanent Housing - specify type:	5	5	
3.2 What is the total number of units (if applicable)? What is the total number of beds? Of the total number of beds, what are the total number of beds dedicated to clients with chronic homelessness?	N/A	N/A	53 units, 71 beds, 71 dedicated
3.3 Do you have the eligibility criteria for new clients to be referred to your program? (Y/N). If yes: What is the specific population focus for eligibility for this project?	5	0	Mental health and Substance Use indicated on ESNAPs, but narrative answers "no". Need clarification.

Local Application

<p>4.1 Describe any strategies and/or efforts made during the last 12 months to improve program outcomes. Discuss how your agency has used data including HMIS reports to identify ways to improve services, program design, staff development, and/or outcomes shown through Quarterly Performance Scorecards or other performance measures. Describe how the implemented changes have improved both your organization and your project outcomes.</p>	<p>10</p>	<p>8</p>	<p>Client feedback used through CoC processes, but not mentioned specifically for their project.</p>
<p>4.2 Please describe how the practice of Housing First is implemented at your agency, including in reference to your agency's efforts to maintain quality, equitable service delivery via a Housing First approach. .</p>	<p>5</p>	<p>5</p>	<p>Hits all 5 points</p>
<p>4.3 Black Americans are overrepresented in the total population experiencing homelessness in the United States relative to the proportion of the total population. According to the U.S. Census Bureau and the Austin/Travis County Homelessness Response System Dashboard, Black/African American residents account for 9 percent of Travis County's total population, but 34 percent of the population experiencing homelessness in the same area. This is a dramatic overrepresentation and a key challenge facing our homelessness response system and the Austin/Travis County community generally. Provide a narrative describing how your project is addressing racial disparities in service delivery.</p>	<p>10</p>	<p>7</p>	<p>Missing subcontracting for eligible costs. Racial equity assessment not eligible?</p>
<p>4.4 According to the National Coalition for the Homeless, "[m]embers of the LGBTQ community often face discrimination in many areas of their lives, but especially regarding housing status. LGBTQ individuals, especially youth, are highly overrepresented in the homeless population. They face difficulty in trying to find support services, especially since they may be harassed in shelters by peers or staff and therefore feel uncomfortable and unsafe seeking help. In addition, some transgender individuals have even been turned away from shelters solely due to their gender identity, or have been subjected to verbal, physical, and sexual abuse when forced to stay with members of the sex they were assigned at birth (especially in the case of transgender women)." This type of discrimination and abuse can cause significant psychological harm and trauma. Furthermore, our own HMIS data shows that in Austin/Travis County, the trans population experiences higher rates of violence than the cisgender population experiencing homelessness. Furthermore, discrimination based on gender identity or expression and/or sexual orientation can cause significant psychological harm and trauma. a narrative describing how your project is addressing these physical and psychological safety concerns for LGBTQ+ clients, specifically in relation to the higher likelihood of experiencing interpersonal violence, and to the impact of experiencing discrimination based on gender identity and sexual orientation when seeking services.</p>	<p>10</p>	<p>7</p>	<p>No subcontracted organizations identified.</p>

<p>4.5 Describe how your agency identifies areas for improvement and improves service delivery through feedback from past and current program participants*. Please provide specific examples of formally solicited suggestions made by clients that resulted in your program making specific changes to its operations to improve outcomes or practices based on participants' feedback. Please describe your formal process for collecting client feedback, including the frequency with which it occurs, evidence of robust/concrete agency responses to that feedback, and methods by which persons with lived experience of homelessness are compensated for their participation and contributions to your agency's improvement. Has your agency hired persons with lived experience of homelessness to work as full-time staff in its programs? *For HMIS projects that do not provide direct services to clients, this includes clients whose data has been input into HMIS.</p>	15	5	Though compensation was made in some instances, the orgs do not have a clear and formalized compensation policy, outside of CoC policy.
<p>4.6 According to preliminary Needs & Gaps data, 35% of people experiencing homelessness reported being survivors of domestic violence. It is important that all programs providing services to those experiencing homelessness take this into account, not just Victim Service Providers (VSPs). For non-HMIS projects, provide a narrative describing how your project is delivering services to clients and operating through a trauma-informed lens, how your staff are trained to do so, and what improvements you have made in ensuring safety for survivors of domestic violence. For HMIS projects, provide a narrative describing how your project operates its database and trains the community to protect client safety and information privacy through data security standards and practices; how project staff are trained to do so and how they train others to do so; and what improvements you have made in ensuring safety for survivors of domestic violence.</p>	10	10	All criteria met
<p>4.7a Please provide a narrative of policies and practices that the project has adopted to address the barriers experienced by program participants in attaining rapid placement in permanent housing or the ability to maintain permanent housing in Austin's competitive housing market.</p>	10	10	Procedures were detailed and resources dedicated to assist in overcoming barriers.
<p>4.7b HMIS Administrator Checklist – HMIS only Complete and attach the HMIS System Administrator Checklist based on project information.</p>	10	N/A	Not applicable for this proposal.
<p>Points Possible</p>	100	65	

TX -503 Independent Review Team Scoring			
Organization	HACA	Project Component Type	PH-PSH
Project Name	Onward		
Reviewer #2	Total Score: 75		

Questions	Max Points	Points Awarded	Notes
1.1 Describe any changes and/or amendments made to this project during the last 12 months. Examples include adjustments to budget, target population, service delivery, subrecipient/partner roles and responsibilities.	N/A	N/A	Onward amended its FY2020 grant to extend the grant period by one month and to move project funds from the rental assistance budget line to the administrative costs budget line. Onward amended its FY2021 grant to move project funds from the rental assistance budget line to the administrative costs budget line.
1.2 What is your ARD (Annual Renewal Demand)?	N/A	N/A	\$772,710
2.1 Please attach a copy of your agency's most recent financial audit.	P/F	P	
2.2 72% of the population experiencing homelessness in Austin/Travis County identifies as non-white (Asian, Black, Native/Indigenous, Pacific Islander, Hispanic/Latino, two or more races). What percentage of the applicant organization's staff identifies as non-white? What percentage of the applicant organization's board of directors identifies as non-white? What percentage of the applicant organization's leadership (senior managers, directors/administrators, VP's, Executives/C-Suite) identify as non-white?	10	4	64.7% of our staff identify as non-white (160/251) 51.9% of the management staff (40/77) senior managers, director, VPs and other executives identify as non-white; Did not break down demographics of Board
2.3 Has the project been monitored by HUD at any point over the past 2 years? (Y/N)	N/A	Y	No findings or concerns were noted during this monitoring visit; attachments included
2.4 Have any funds related to the renewal project request been recaptured by HUD for the most recently expired grant term?	10	2	8.20%
3.1 Select the proposed component type: / If Permanent Housing - specify type:	5	0	PSH
3.2 What is the total number of units (if applicable)? What is the total number of beds? Of the total number of beds, what are the total number of beds dedicated to clients with chronic homelessness?	N/A	N/A	53 Units. 71 Beds. 100% of beds dedicated to clients with chronic homelessness.
3.3 Do you have the eligibility criteria for new clients to be referred to your program? (Y/N). If yes: What is the specific population focus for eligibility for this project?	5	5	No eligibility criteria
4.1 Describe any strategies and/or efforts made during the last 12 months to improve program outcomes. Discuss how your agency has used data including HMIS reports to identify ways to improve services, program design, staff development, and/or outcomes shown through Quarterly Performance Scorecards or other performance measures. Describe how the implemented changes have improved both your organization and your project outcomes.	10	10	Describes use of multiple data sources to improve program outcomes- HMIS data, scorecard, client feedback survey, client forum. Technical Assistance from Texas Supported Housing Institute; Trauma Informed Design community forum; "HACA evaluates the program budget bi-monthly to assess rental assistance spending. We use this data to determine capacity for new clients and to mitigate deobligation."
4.2 Please describe how the practice of Housing First is implemented at your agency, including in reference to your agency's efforts to maintain quality, equitable service delivery via a Housing First approach. .	5	5	Reduction Principles, and Progressive Engagement. Motivational Interviewing; The project does not screen out clients for any reason, nor require preconditions for enrollment like sobriety or income. Culturally

64,075/ \$772,710

Local Application

<p>4.3 Black Americans are overrepresented in the total population experiencing homelessness in the United States relative to the proportion of the total population. According to the U.S. Census Bureau and the Austin/Travis County Homelessness Response System Dashboard, Black/African American residents account for 9 percent of Travis County's total population, but 34 percent of the population experiencing homelessness in the same area. This is a dramatic overrepresentation and a key challenge facing our homelessness response system and the Austin/Travis County community generally. Provide a narrative describing how your project is addressing racial disparities in service delivery.</p>	<p>10</p>	<p>10</p>	<p>DEI Task Force- hiring, staff, procurement; HACA Strategic Plan includes DEI; upcoming trainings for HACA staff; IC- Committee on Racial Equity; Staff training series; mith Research & Consulting who performed our racial equity assessment; sited stakeholder and client feedback; cited use of data to identify and reduce disparities</p>
<p>4.4 According to the National Coalition for the Homeless, "[m]embers of the LGBTQ community often face discrimination in many areas of their lives, but especially regarding housing status. LGBTQ individuals, especially youth, are highly overrepresented in the homeless population. They face difficulty in trying to find support services, especially since they may be harassed in shelters by peers or staff and therefore feel uncomfortable and unsafe seeking help. In addition, some transgender individuals have even been turned away from shelters solely due to their gender identity, or have been subjected to verbal, physical, and sexual abuse when forced to stay with members of the sex they were assigned at birth (especially in the case of transgender women)." This type of discrimination and abuse can cause significant psychological harm and trauma. Furthermore, our own HMIS data shows that in Austin/Travis County, the trans population experiences higher rates of violence than the cisgender population experiencing homelessness. Furthermore, discrimination based on gender identity or expression and/or sexual orientation can cause significant psychological harm and trauma. a narrative describing how your project is addressing these physical and psychological safety concerns for LGBTQ+ clients, specifically in relation to the higher likelihood of experiencing interpersonal violence, and to the impact of experiencing discrimination based on gender identity and sexual orientation when seeking services.</p>	<p>10</p>	<p>4</p>	<p>Staff trainings on fair housing legal and language across org; IC cites grievance policy and process; mentions transfer for safety; IC is being reviewed by the Healthcare Equality Index, a national LGBTQ+ benchmarking tool; IC's Diversity and Inclusion Council; 4- Agency provides clear narrative addressing some criteria – including use of client feedback and staff training. <i>(does not mention plan for recruiting/hiring/retention/promotion)</i></p>
<p>4.5 Describe how your agency identifies areas for improvement and improves service delivery through feedback from past and current program participants*. Please provide specific examples of formally solicited suggestions made by clients that resulted in your program making specific changes to its operations to improve outcomes or practices based on participants' feedback. Please describe your formal process for collecting client feedback, including the frequency with which it occurs, evidence of robust/concrete agency responses to that feedback, and methods by which persons with lived experience of homelessness are compensated for their participation and contributions to your agency's improvement. Has your agency hired persons with lived experience of homelessness to work as full-time staff in its programs? *For HMIS projects that do not provide direct services to clients, this includes clients whose data has been input into HMIS.</p>	<p>15</p>	<p>15</p>	<p>IC describes how client feedback has been used to improve services and physical design; participation in ECHO's PSH survey; PNACommittee comprised of PLE; Peer support specialist; VIA Hope program; Peer Services Implementation Learning Collab; outlines compensation for participation and feedback; HACA cites feedback from resident surveys, participation and piloting of ECHO client feedback survey; gift card compensation</p>

	<p>4.6 According to preliminary Needs & Gaps data, 35% of people experiencing homelessness reported being survivors of domestic violence. It is important that all programs providing services to those experiencing homelessness take this into account, not just Victim Service Providers (VSPs). For non-HMIS projects, provide a narrative describing how your project is delivering services to clients and operating through a trauma-informed lens, how your staff are trained to do so, and what improvements you have made in ensuring safety for survivors of domestic violence. For HMIS projects, provide a narrative describing how your project operates its database and trains the community to protect client safety and information privacy through data security standards and practices; how project staff are trained to do so and how they train others to do so; and what improvements you have made in ensuring safety for survivors of domestic violence.</p>	10	10	<p>IC- National Council of Behavioral Health T-I learning community; trained staff in TIC; New hires receive VAWA training; designaged staff for privacy oversight; HACA cites protocol in place for transfers and fleeing DV situations and landlord awareness;</p>
	<p>4.7a Please provide a narrative of policies and practices that the project has adopted to address the barriers experienced by program participants in attaining rapid placement in permanent housing or the ability to maintain permanent housing in Austin's competitive housing market.</p>	10	10	<p>landlord "match"; assess and mitigate background issues; intensive support</p>
	<p>4.7b HMIS Administrator Checklist – HMIS only Complete and attach the HMIS System Administrator Checklist based on project information.</p>	10	N/A	
	<p>Points Possible</p>	100	75	

TX -503 Independent Review Team Scoring			
Organization	HACA	Project Component Type	PH-PSH
Project Name	Onward		
Reviewer #3	Total Score: 70		

Questions	Max Points	Points Awarded	Notes
1.1 Describe any changes and/or amendments made to this project during the last 12 months. Examples include adjustments to budget, target population, service delivery, subrecipient/partner roles and responsibilities.	N/A		Budget adjustments in FY2020 and FY2021 to move funds from rental assistance to administrative costs
1.2 What is your ARD (Annual Renewal Demand)?	N/A		\$772.71
2.1 Please attach a copy of your agency's most recent financial audit.	P/F	P	
2.2 72% of the population experiencing homelessness in Austin/Travis County identifies as non-white (Asian, Black, Native/Indigenous, Pacific Islander, Hispanic/Latino, two or more races). What percentage of the applicant organization's staff identifies as non-white? What percentage of the applicant organization's board of directors identifies as non-white? What percentage of the applicant organization's leadership (senior managers, directors/administrators, VP's, Executives/C-Suite) identify as non-white?	10	6	Assuming board representation is 3/5 non-white members
2.3 Has the project been monitored by HUD at any point over the past 2 years? (Y/N)	N/A		Yes
2.4 Have any funds related to the renewal project request been recaptured by HUD for the most recently expired grant term?	10	2	Deobligated 8%
3.1 Select the proposed component type: / If Permanent Housing - specify type:	5	0	PSH
3.2 What is the total number of units (if applicable)? What is the total number of beds? Of the total number of beds, what are the total number of beds dedicated to clients with chronic homelessness?	N/A		53 units; 71 beds; 100% dedicated to chronic homelessness
3.3 Do you have the eligibility criteria for new clients to be referred to your program? (Y/N). If yes: What is the specific population focus for eligibility for this project?	5	5	
4.1 Describe any strategies and/or efforts made during the last 12 months to improve program outcomes. Discuss how your agency has used data including HMIS reports to identify ways to improve services, program design, staff development, and/or outcomes shown through Quarterly Performance Scorecards or other performance measures. Describe how the implemented changes have improved both your organization and your project outcomes.	10	8	Unclear how strategies/efforts made during last 12 months will be evaluated (not sure if this warrants deducting points or not though)
4.2 Please describe how the practice of Housing First is implemented at your agency, including in reference to your agency's efforts to maintain quality, equitable service delivery via a Housing First approach. .	5	5	

Local Application

<p>4.3 Black Americans are overrepresented in the total population experiencing homelessness in the United States relative to the proportion of the total population. According to the U.S. Census Bureau and the Austin/Travis County Homelessness Response System Dashboard, Black/African American residents account for 9 percent of Travis County's total population, but 34 percent of the population experiencing homelessness in the same area. This is a dramatic overrepresentation and a key challenge facing our homelessness response system and the Austin/Travis County community generally. Provide a narrative describing how your project is addressing racial disparities in service delivery.</p>	<p>10</p>	<p>10</p>	<p>This answer technically meets all criteria, but the level of detail provided makes it hard to discern how robust their efforts are as well as how effective they are.</p>
<p>4.4 According to the National Coalition for the Homeless, "[m]embers of the LGBTQ community often face discrimination in many areas of their lives, but especially regarding housing status. LGBTQ individuals, especially youth, are highly overrepresented in the homeless population. They face difficulty in trying to find support services, especially since they may be harassed in shelters by peers or staff and therefore feel uncomfortable and unsafe seeking help. In addition, some transgender individuals have even been turned away from shelters solely due to their gender identity, or have been subjected to verbal, physical, and sexual abuse when forced to stay with members of the sex they were assigned at birth (especially in the case of transgender women)." This type of discrimination and abuse can cause significant psychological harm and trauma. Furthermore, our own HMIS data shows that in Austin/Travis County, the trans population experiences higher rates of violence than the cisgender population experiencing homelessness. Furthermore, discrimination based on gender identity or expression and/or sexual orientation can cause significant psychological harm and trauma. a narrative describing how your project is addressing these physical and psychological safety concerns for LGBTQ+ clients, specifically in relation to the higher likelihood of experiencing interpersonal violence, and to the impact of experiencing discrimination based on gender identity and sexual orientation when seeking services.</p>	<p>10</p>	<p>4</p>	<p>No plan for recruitment/hiring/retention/promotion of LGBTQ+ staff</p>
<p>4.5 Describe how your agency identifies areas for improvement and improves service delivery through feedback from past and current program participants*. Please provide specific examples of formally solicited suggestions made by clients that resulted in your program making specific changes to its operations to improve outcomes or practices based on participants' feedback. Please describe your formal process for collecting client feedback, including the frequency with which it occurs, evidence of robust/concrete agency responses to that feedback, and methods by which persons with lived experience of homelessness are compensated for their participation and contributions to your agency's improvement. Has your agency hired persons with lived experience of homelessness to work as full-time staff in its programs? *For HMIS projects that do not provide direct services to clients, this includes clients whose data has been input into HMIS.</p>	<p>15</p>	<p>10</p>	<p>It is unclear if PLE are hired into any positions beyond peer support specialists. (Can be convinced that this is not grounds for points deduction).</p>

	<p>4.6 According to preliminary Needs & Gaps data, 35% of people experiencing homelessness reported being survivors of domestic violence. It is important that all programs providing services to those experiencing homelessness take this into account, not just Victim Service Providers (VSPs). For non-HMIS projects, provide a narrative describing how your project is delivering services to clients and operating through a trauma-informed lens, how your staff are trained to do so, and what improvements you have made in ensuring safety for survivors of domestic violence. For HMIS projects, provide a narrative describing how your project operates its database and trains the community to protect client safety and information privacy through data security standards and practices; how project staff are trained to do so and how they train others to do so; and what improvements you have made in ensuring safety for survivors of domestic violence.</p>	10	10	
	<p>4.7a Please provide a narrative of policies and practices that the project has adopted to address the barriers experienced by program participants in attaining rapid placement in permanent housing or the ability to maintain permanent housing in Austin's competitive housing market.</p>	10	10	
	<p>4.7b HMIS Administrator Checklist – HMIS only Complete and attach the HMIS System Administrator Checklist based on project information.</p>	10	0	
	<p>Points Possible</p>	100	70	



**Ending Community Homelessness Coalition (ECHO)
Permanent Supportive Housing (PSH) Continuum of Care Project
Quarterly Performance Scorecard** (Rev. 1/03/2019)

AGENCY NAME:	Housing Authority of the City of Austin
PROJECT NAME:	Onward PSH
REPORTING PERIOD:	4/1/2021 - 3/31/2022

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	32	32
2. Project Performance	68	53
Total Points	100	85

ECHO Reviewed, 05.16.2022

The purpose of these Scorecards is for Austin/Travis County CoC-funded projects monitor compliance and performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Data collected from reports is then entered into the Quarterly Performance Scorecard. Save this as a PDF to submit with your Scorecard. Agencies using a comparable database (e.g., Victim Service Providers) must provide the CoC HMIS Lead Agency documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

► HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

► Achieving program outcomes is crucial to ensure programs are making an impact and ending homelessness for their program participants.

► Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

3: Scorecard Comments Criteria ► Use this space after completing scorecard to write any comments on your score. 1.5 - Score should be 6. #153861 was exited in October 2021 - annual assessment for April 2022 not required; #160180, 160181, 174990, and 189290 are children of #160179 - completed annual assessments within 30 days of parent's entry date.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1:	HMIS					
1.1	Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness. <i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage	99%	<i>Percentage of Completed Values</i> • > 99% → 8 pts • > 97% → 6 pts • > 95% → 3 pts	8	8
1.2	Timely Submission of Data Completeness Reports A <i>Data Completeness</i> report is due to ECHO on the 10th of each month. <i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i>	Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.	3/3	<i>Number of Timely Data Completeness Reports</i> • 3 out of 3 → 6 pts • 2 out of 3 → 4 pts • 1 out of 3 → 2 pts	6	6
1.3	Timely APR Submission Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding. <i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i>	To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i> ECHO will verify submission date in Sage.	On Time	<i>Timely APR Submission</i> • APR submitted on time → 6 pts • APR not submitted on time → 0 pts	6	6

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <p>1. [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] /</p> <p>2. [(Total # Start Records) + (Total # Exit Records)]</p> <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>	20/21 = 95%	<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> • 75% - 100% → 6 pts • 74% - 0% → 0 pts 	6	6
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019" > Calculate the percent of completed annual assessments</p>	100% - see notes	<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> • 100% → 6 pts • 95-99% → 4 pts • 85-94% → 2 pts 	6	6
Total HMIS Data Quality					32	32
2: Project Performance						
2.1	<p>Successful Housing Placement (exits or retentions) from PSH</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of persons that remained in the PSH project or exited to a permanent housing destination?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7" > Tab A - Summary > Metric 7b.2 - Current Year Counts Percentage successful exits</p>	96%	<p><i>Successful Housing Placement from PSH</i></p> <ul style="list-style-type: none"> • 97-100 % → 12 pts • 94-96 % → 8 pts • 90-93 % → 4 pt 	12	8
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>	0%	<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> • 0-4 % → 12 pts • 5-9 % → 8 pts • 10-15 % → 4 pts 	12	12
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>	63%	<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> • 81-100 % → 8 pts • 61-80 % → 5 pts • 40-60 % → 3 pt 	8	5

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income	36%	<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pt 	8	0
2.5	<p>Bed Utilization Rate Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Project Application] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July+ October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	89.5 / 83 = 107.8%	<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	8
2.6	<p>Coordinated Assessment (CA) Clients: Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effectively as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	ServicePoint > ART > Public Folder > ART ECHO Data Quality (Report Cards) > "ECHO HMIS New Clients CA Complete"	100%	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	12
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: Are participants screened out based on having too little or no income?</p> <p>Substance Use : Are participants screened out based on an active or history of substance use?</p> <p>Criminal Record: Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</p> <p>Domestic Violence: Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.	Does Not Screen Out	<p><i>Low-barrier admission policies</i></p> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria → 0 pts 	8	8
				Quarterly Performance Scorecard		
Total Project Performance					68	53



**Ending Community Homelessness Coalition (ECHO)
Permanent Supportive Housing (PSH) Continuum of Care Project
Quarterly Performance Scorecard** (Rev. 1/03/2019)

AGENCY NAME:	Housing Authority of the City of Austin
PROJECT NAME:	Onward PSH
REPORTING PERIOD:	7/1/21 - 6/30/22

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	32	26
2. Project Performance	68	51
Total Points	100	77

ECHO Reviewed 8/12/2022

The purpose of these Scorecards is for Austin/Travis County CoC-funded projects monitor compliance and performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Data collected from reports is then entered into the Quarterly Performance Scorecard. Save this as a PDF to submit with your Scorecard. Agencies using a comparable database (e.g., Victim Service Providers) must provide the CoC HMIS Lead Agency documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

► HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

► Achieving program outcomes is crucial to ensure programs are making an impact and ending homelessness for their program participants.

► Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

3: Scorecard Comments Criteria ► Use this space after completing scorecard to write any comments on your score. 1.5 - Score should be 6. #160180, 160181, 174990, and 189290 are children of #160179 - completed annual assessments within 30 days of parent's entry date.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1:	HMIS					
1.1	Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness. <i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage	99%	<i>Percentage of Completed Values</i> • > 99% → 8 pts • > 97% → 6 pts • > 95% → 3 pts	8	8
1.2	Timely Submission of Data Completeness Reports A <i>Data Completeness</i> report is due to ECHO on the 10th of each month. <i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i>	Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.	3/3	<i>Number of Timely Data Completeness Reports</i> • 3 out of 3 → 6 pts • 2 out of 3 → 4 pts • 1 out of 3 → 2 pts	6	6
1.3	Timely APR Submission Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding. <i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i>	To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i> ECHO will verify submission date in Sage.	On Time	<i>Timely APR Submission</i> • APR submitted on time → 6 pts • APR not submitted on time → 0 pts	6	6

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <p>1. [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] /</p> <p>2. [(Total # Start Records) + (Total # Exit Records)]</p> <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>	23/32 = 71.8%	<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> • 75% - 100% → 6 pts • 74% - 0% → 0 pts 	6	0
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019" > Calculate the percent of completed annual assessments</p>	100% - see notes	<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> • 100% → 6 pts • 95-99% → 4 pts • 85-94% → 2 pts 	6	6
Total HMIS Data Quality					32	26
2: Project Performance						
2.1	<p>Successful Housing Placement (exits or retentions) from PSH</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of persons that remained in the PSH project or exited to a permanent housing destination?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7" > Tab A - Summary > Metric 7b.2 - Current Year Counts Percentage successful exits</p>	95%	<p><i>Successful Housing Placement from PSH</i></p> <ul style="list-style-type: none"> • 97-100 % → 12 pts • 94-96 % → 8 pts • 90-93 % → 4 pt 	12	8
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>	0%	<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> • 0-4 % → 12 pts • 5-9 % → 8 pts • 10-15 % → 4 pts 	12	12
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>	59%	<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> • 81-100 % → 8 pts • 61-80 % → 5 pts • 40-60 % → 3 pt 	8	3

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income	67%	<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pt 	8	0
2.5	<p>Bed Utilization Rate Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Project Application] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July+ October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	87.5 / 83 = 105.4%	<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	8
2.6	<p>Coordinated Assessment (CA) Clients: Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effectively as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	ServicePoint > ART > Public Folder > ART ECHO Data Quality (Report Cards) > "ECHO HMIS New Clients CA Complete"	100%	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	12
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: Are participants screened out based on having too little or no income?</p> <p>Substance Use : Are participants screened out based on an active or history of substance use?</p> <p>Criminal Record: Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</p> <p>Domestic Violence: Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.	Does Not Screen Out	<p><i>Low-barrier admission policies</i></p> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria → 0 pts 	8	8
				Quarterly Performance Scorecard		
Total Project Performance					68	51



**Ending Community Homelessness Coalition (ECHO)
Permanent Supportive Housing (PSH) Continuum of Care Project
Quarterly Performance Scorecard** (Rev. 1/03/2019)

AGENCY NAME:	Housing Authority of the City of Austin
PROJECT NAME:	Onward PSH
REPORTING PERIOD:	10/1/21 - 9/30/22

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	32	26
2. Project Performance	68	51
Total Points	100	77

ECHO Reviewed 12/22/2022

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► HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

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► Achieving program outcomes is crucial to ensure programs are making an impact and ending homelessness for their program participants.

► Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

3: Scorecard Comments Criteria ► Use this space after completing scorecard to write any comments on your score. 1.5 - Score should be 6. #150947, 156423, and 164354 are in the same household, annual assessment data entered but mistakenly labeled as "update." Project has corrected the assessment type and provided screen shots with scorecard submission. 2.6 - Score should be 12. #205939 is the child of a new client. The head of household completed a CA.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1: HMIS						
1.1	Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness. <i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage	100%	<i>Percentage of Completed Values</i> • > 99% → 8 pts • > 97% → 6 pts • > 95% → 3 pts	8	8
1.2	Timely Submission of Data Completeness Reports A <i>Data Completeness</i> report is due to ECHO on the 10th of each month. <i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i>	Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.	3/3	<i>Number of Timely Data Completeness Reports</i> • 3 out of 3 → 6 pts • 2 out of 3 → 4 pts • 1 out of 3 → 2 pts	6	6
1.3	Timely APR Submission Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding. <i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i>	To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i> ECHO will verify submission date in Sage.	On Time	<i>Timely APR Submission</i> • APR submitted on time → 6 pts • APR not submitted on time → 0 pts	6	6

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <p>1. [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] /</p> <p>2. [(Total # Start Records) + (Total # Exit Records)]</p> <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>	18/31 = 58.1%	<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> • 75% - 100% → 6 pts • 74% - 0% → 0 pts 	6	0
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019" > Calculate the percent of completed annual assessments</p>	100% - see notes	<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> • 100% → 6 pts • 95-99% → 4 pts • 85-94% → 2 pts 	6	6
Total HMIS Data Quality					32	26
2: Project Performance						
2.1	<p>Successful Housing Placement (exits or retentions) from PSH</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of persons that remained in the PSH project or exited to a permanent housing destination?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7" > Tab A - Summary > Metric 7b.2 - Current Year Counts Percentage successful exits</p>	96%	<p><i>Successful Housing Placement from PSH</i></p> <ul style="list-style-type: none"> • 97-100 % → 12 pts • 94-96 % → 8 pts • 90-93 % → 4 pt 	12	8
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>	0%	<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> • 0-4 % → 12 pts • 5-9 % → 8 pts • 10-15 % → 4 pts 	12	12
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>	51%	<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> • 81-100 % → 8 pts • 61-80 % → 5 pts • 40-60 % → 3 pt 	8	3

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income	69%	<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pt 	8	0
2.5	<p>Bed Utilization Rate Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Project Application] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July+ October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	84 / 83 = 101.2%	<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	8
2.6	<p>Coordinated Assessment (CA) Clients: Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effectively as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	ServicePoint > ART > Public Folder > ART ECHO Data Quality (Report Cards) > "ECHO HMIS New Clients CA Complete"	100% - see notes	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	12
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: Are participants screened out based on having too little or no income?</p> <p>Substance Use : Are participants screened out based on an active or history of substance use?</p> <p>Criminal Record: Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</p> <p>Domestic Violence: Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.	Does Not Screen Out	<p><i>Low-barrier admission policies</i></p> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria → 0 pts 	8	8
				Quarterly Performance Scorecard		
Total Project Performance					68	51



**Ending Community Homelessness Coalition (ECHO)
Permanent Supportive Housing (PSH) Continuum of Care Project
Quarterly Performance Scorecard** (Rev. 1/03/2019)

AGENCY NAME:	Housing Authority of the City of Austin
PROJECT NAME:	Onward PSH
REPORTING PERIOD:	1/1/22 - 12/31/22

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	32	26
2. Project Performance	68	58
Total Points	100	84

ECHO Reviewed 2/20/23

The purpose of these Scorecards is for Austin/Travis County CoC-funded projects monitor compliance and performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Data collected from reports is then entered into the Quarterly Performance Scorecard. Save this as a PDF to submit with your Scorecard. Agencies using a comparable database (e.g., Victim Service Providers) must provide the CoC HMIS Lead Agency documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

► HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

► Achieving program outcomes is crucial to ensure programs are making an impact and ending homelessness for their program participants.

► Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

3: Scorecard Comments Criteria ► Use this space after completing scorecard to write any comments on your score. 2.6 - Score should be 12. #205939 is the child of a new client. The head of household completed a CA.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1. HMIS						
1.1	Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness. <i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage	100%	<i>Percentage of Completed Values</i> • > 99% → 8 pts • > 97% → 6 pts • > 95% → 3 pts	8	8
1.2	Timely Submission of Data Completeness Reports A <i>Data Completeness</i> report is due to ECHO on the 10th of each month. <i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i>	Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.	3/3	<i>Number of Timely Data Completeness Reports</i> • 3 out of 3 → 6 pts • 2 out of 3 → 4 pts • 1 out of 3 → 2 pts	6	6
1.3	Timely APR Submission Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding. <i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i>	To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i> ECHO will verify submission date in Sage.	On Time	<i>Timely APR Submission</i> • APR submitted on time → 6 pts • APR not submitted on time → 0 pts	6	6

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <p>1. [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] /</p> <p>2. [(Total # Start Records) + (Total # Exit Records)]</p> <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>	<p>34/48 =</p> <p>70.8%</p> <p>34/47=72.3%</p>	<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> • 75% - 100% → 6 pts • 74% - 0% → 0 pts 	6	0
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019" > Calculate the percent of completed annual assessments</p>	100%	<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> • 100% → 6 pts • 95-99% → 4 pts • 85-94% → 2 pts 	6	6
Total HMIS Data Quality					32	26
2: Project Performance						
2.1	<p>Successful Housing Placement (exits or retentions) from PSH</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of persons that remained in the PSH project or exited to a permanent housing destination?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7" > Tab A - Summary > Metric 7b.2 - Current Year Counts Percentage successful exits</p>	97%	<p><i>Successful Housing Placement from PSH</i></p> <ul style="list-style-type: none"> • 97-100 % → 12 pts • 94-96 % → 8 pts • 90-93 % → 4 pt 	12	12
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>	0%	<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> • 0-4 % → 12 pts • 5-9 % → 8 pts • 10-15 % → 4 pts 	12	12
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>	48%	<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> • 81-100 % → 8 pts • 61-80 % → 5 pts • 40-60 % → 3 pt 	8	3

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income	79%	<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pt 	8	3
2.5	<p>Bed Utilization Rate Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Project Application] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July+ October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	80.75 / 83 = 97.3%	<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	8
2.6	<p>Coordinated Assessment (CA) Clients: Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effectively as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	ServicePoint > ART > Public Folder > ART ECHO Data Quality (Report Cards) > "ECHO HMIS New Clients CA Complete"	100% - see notes	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	12
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: Are participants screened out based on having too little or no income?</p> <p>Substance Use : Are participants screened out based on an active or history of substance use?</p> <p>Criminal Record: Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</p> <p>Domestic Violence: Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.	Does Not Screen Out	<p><i>Low-barrier admission policies</i></p> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria → 0 pts 	8	8
Austin/ Travis County/ CoC Quarterly Performance Scorecard						
Total Project Performance					68	58

1E-5. Notification of Projects Rejected-Reduced

Projects Rejected

Front Steps: Front Steps PSH Project.....	1
AAUL: AAUL HOME 2023 Project.....	2
BMHC: Care You Can Trust Project.....	3
Endeavors: Austin PSH Project.....	4

Projects Reduced

HACA: Onward Project.....	5
HATC: Upward Project.....	6
Integral Care: Fresh Start Project.....	7
Salvation Army: Passages II RRH Collaboration Project.....	8
ECHO web posting of Draft FY2023 Priority Listing.....	9-10

Priority Listing for FY2023 CoC NOFO

NOFO
To: nstrother@frontsteps.org; Beryl Robinson
Cc: Eri Gregory

Reply Reply All Forward

Wed 9/13/2023 12:08 PM

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Good afternoon Front Steps team,

This email serves to notify you that your new application Front Steps PSH has been rejected and not ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition, due to incurable deficiencies in project threshold and project quality minimum requirements.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing has been approved by Leadership Council, and is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO Review, Scoring, and Ranking Policy includes the policy and procedure for appeals in Section ix on pg. 8-9. Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.

If you have any questions or concerns, please contact us at NOFO@austinecho.org

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
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Austin, TX 78704

Priority Listing for FY2023 CoC NOFO

NOFO
 To: Keya Wallace; Quincy Dunlap

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
 21 KB

Reply Reply All Forward
 Wed 9/13/2023 12:06 PM

Hello Austin Area Urban League,

This email serves to notify you that your new application **AAUL HOME 2023** has been rejected and not ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition, due to incurable deficiencies in project threshold and project quality minimum requirements.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing has been approved by Leadership Council, and is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9.

Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.

If you have any questions or concerns, please contact us at NOFO@austinecho.org

Thank you,

Maya Beit-Arie, MSW
Director of Planning
 Ending Community Homelessness Coalition (ECHO)
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mayabeit-arie@austinecho.org
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 210 Barton Springs Road, Suite 400
 Austin, TX 78704

Priority Listing for FY2023 NOFO

NOFO
To Larry Wallace Sr.; Hon. Larry Wallace Jr., Ph.D.

Reply Reply All Forward

Wed 9/13/2023 12:11 PM

Follow up. Start by Wednesday, September 13, 2023. Due by Wednesday, September 13, 2023.

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Good afternoon Black Men’s Health Clinic,

This email serves to notify you that your new application **Care You Can Trust** has been rejected and not ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition, due to incurable deficiencies in project threshold and project quality minimum requirements.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing has been approved by Leadership Council, and is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
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Ending Community Homelessness Coalition (ECHO)
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mayabeit-arie@austinecho.org
www.austinecho.org
210 Barton Springs Road, Suite 400
Austin, TX 78704

Priority Listing for FY2023 CoC NOFO

NOFO
To: cfulghum.dev@endavors.org; adfarnon@endavors.org

Reply Reply All Forward
Wed 9/13/2023 12:14 PM

Follow up. Start by Wednesday, September 13, 2023. Due by Wednesday, September 13, 2023.



Good afternoon Endeavors team,

This email serves to notify you that your new application **Austin PSH Project** has been rejected and not ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development, due to its application score. You may request summary scoring information on your application, however the names of the individual IRT members who reviewed your application will not be released.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org

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Austin, TX 78704

Priority Listing for FY23 CoC NOFO

NOFO
To: dylans@hacanet.org; Lisa Garcia

Reply Reply All Forward
Wed 9/13/2023 12:34 PM

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello HACA team,

This email serves to notify you that your renewal application **Onward** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development. This application has been reduced by 2% per the FY2023 Austin/Travis County Continuum of Care [Reallocation Policy and Procedure](#) which designates a 2% reallocation from Renewal Applications towards HMIS Expansion in FY23 Priority Listing. Your Onward Renewal Application has been released back to you in e-snaps to make these changes in your budget.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org

Thank you,

Maya Beit-Arie, MSW
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www.austinecho.org
[210 Barton Springs Road, Suite 400](#)
[Austin, TX 78704](#)

Priority Listing for FY23 CoC NOFO

NOFO
To victoria.perez@traviscountytx.gov; christina.montes@traviscountytx.gov

Reply
Reply All
Forward

Wed 9/13/2023 12:35 PM

Follow up. Start by Wednesday, September 13, 2023. Due by Wednesday, September 13, 2023.

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello HATC team,

This email serves to notify you that your renewal application Upward has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development. This application has been reduced by 2% per the FY2023 Austin/Travis County Continuum of Care Reallocation Policy and Procedure which designates a 2% reallocation from Renewal Applications towards HMIS Expansion in FY23 Priority Listing. Your Upward Renewal Application has been released back to you in e-snaps to make these changes in your budget.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO Review, Scoring, and Ranking Policy includes the policy and procedure for appeals in Section ix on pg. 8-9. Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.

If you have any questions or concerns, please contact us at NOFO@austinecho.org

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
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mayabeit-arie@austinecho.org
www.austinecho.org
210 Barton Springs Road, Suite 400
Austin, TX 78704

Priority Listing for FY23 CoC NOFO

NOFO
To: Kali Holyfield; marlene.buchanan@integralcare.org

Reply Reply All Forward

Wed 9/13/2023 12:32 PM

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello Integral Care team,

This email serves to notify you that your renewal application **Fresh Start** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development. This application has been reduced by 2% per the FY2023 Austin/Travis County Continuum of Care Reallocation Policy and Procedure which designates a 2% reallocation from Renewal Applications towards HMIS Expansion in FY23 Priority Listing. Your Onward Renewal Application has been released back to you in e-snaps to make these changes in your budget.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO Review, Scoring, and Ranking Policy includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org

Thank you,

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[Austin, TX 78704](https://www.austinecho.org/210-Barton-Springs-Road-Suite-400-Austin-TX-78704)

Priority Listing for FY23 CoC NOFO

NOFO
To Audrey Vivar; Enrique Rivera

Reply Reply All Forward

Wed 9/13/2023 12:41 PM

Follow up. Start by Wednesday, September 13, 2023. Due by Wednesday, September 13, 2023.

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello Salvation Army team,

This email serves to notify you that your renewal application **Passages II Rapid Rehousing Collaboration** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development. This application has been reduced by 2% per the FY2023 Austin/Travis County Continuum of Care [Reallocation Policy and Procedure](#) which designates a 2% reallocation from Renewal Applications towards HMIS Expansion in FY23 Priority Listing. Your Passages II Renewal Application has been released back to you in e-snaps to make these changes in your budget.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

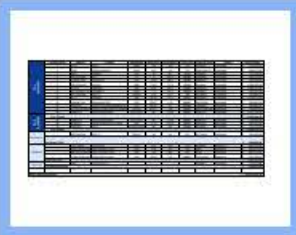
If you have any questions or concerns, please contact us at NOFO@austinecho.org

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
[210 Barton Springs Road, Suite 400](#)
[Austin, TX 78704](#)

2023 COC COMPETITION

Draft FY2023 Priority Listing (PDF)	Click here
About the 2023 Continuum of Care NOFO Competition	▼
Timeline: 2023 CoC Local Competition (PDF)	Click here
New Project Application	Click here
Renewal Project Application	Click here
Local Competition Application Materials	▼
NOFO Policies	▼
Bidder's Conference Recordings	▼



1

	Project Rank	Agency	Project	Component	Local Score	Performance	Final Score	Funding Source	Status	Total Funding
Tier 1 \$9,962,390	1	ECHO	HMIS	HMIS	n/a	n/a	n/a	Renewal	Accepted	\$ 150,234.00
	2	ECHO	HMIS Expansion	HMIS	n/a	n/a	n/a	Reallocation	Accepted	\$ 490,621.00
	3	HACA	Onward	PSH	70	82	87.8	Renewal	Accepted	\$ 757,256.00
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	5	Integral Care	Fresh Start	PSH	74.33	80.5	78.34	Renewal	Accepted	\$ 481,490.00
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	8	The Salvation Arm	Passages II	RRH	77	66.5	70.18	Renewal	Accepted	\$ 638,982.00
	9	SAFE Alliance	SSO-CE	SSO-CE	n/a	n/a	70	DV Bonus	Accepted	\$ 240,000.00
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	12	Lifeworks	Diversion (PSH Replacement)	PSH	66.67	47	53.88	Renewal	Accepted	\$ 409,640.00
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Tier 2 \$1,498,682	Tier 1 Total									\$ 9,962,390.00
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		Black Mens Health	Care You Can Trust	PSH	n/a	n/a	n/a	New	Rejected	\$ 842,012.00
		Family Endeavors	Austin PSH Project	PSH	39.67	n/a	49.67	CoC Bonus	Rejected	\$ 561,783.00
Rejected Total									\$ 2,520,092.00	
Planning		ECHO	CoC Planning					Renewal	Accepted	\$ 535,612.00
	CoC Planning Total									\$ 535,612.00
Total Funds Applied For									\$ 11,957,533.00	

1E-5a. Notification of Projects Accepted

Caritas of Austin: My Home Project.....	1
LifeWorks: YHDP PORT Project.....	2-3
LifeWorks: YHDP PSH Replacement Project.....	4
LifeWorks: RRH Housing Options for Youth Project.....	5
LifeWorks: YHDP RRH Collaborative Project.....	6
SAFE Alliance: DV RRH & Supportive Housing Project.....	7
ECHO: HMIS Renewal Project.....	8
SAFE Alliance: SSO-CE Project.....	9
Integral Care: Kensington PSH Project.....	10-11
Sunrise: Sunrise Citywide Coordinated Entry.....	12
ECHO web posting of Draft FY2023 Priority Listing.....	13-14

Priority Listing for FY23 CoC NOFO

NOFO
To Lorie Barzano; jphillips@caritasofaustin.org

Reply Reply All Forward

Wed 9/13/2023 12:44 PM

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello Caritas team,

This email serves to notify you that your renewal application **My Home** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
[210 Barton Springs Road, Suite 400](#)
[Austin, TX 78704](#)

RE: Priority Listing for FY23 CoC NOFO

MB Maya Beit-Arie
To: Darcy Rendon; NOFO
Cc: Andrew Gansky; Miranda Spiro; Bree Torres; Liz Schoenfeld; Kate Bennett

Reply Reply All Forward
Wed 9/13/2023 2:09 PM

This message is part of a tracked conversation. Click here to find all related messages or to open the original flagged message.

TX-503 FY23 Priority Listing_LC approved 9.13.23_REVISED.xlsx
21 KB

Hi Darcy,

We actually found an error in one of our calculations, and have corrected it in the attached Priority Listing. This has resulted in the PORT application being accepted in full with no reduction.

I apologize for the stress and inconvenience caused by this error.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
210 Barton Springs Road, Suite 400
Austin, TX 78704

From: Darcy Rendon <darcy.rendon@lifeworksaustin.org>
Sent: Wednesday, September 13, 2023 1:59 PM
To: Maya Beit-Arie <mayabeit-arie@austinecho.org>; NOFO <nofo@austinecho.org>
Cc: Andrew Gansky <andrew.gansky@lifeworksaustin.org>; Miranda Spiro <miranda.spiro@lifeworksaustin.org>; Bree Torres <bree.torres@lifeworksaustin.org>; Liz Schoenfeld <liz.schoenfeld@lifeworksaustin.org>; Kate Bennett <kate.bennett@lifeworksaustin.org>
Subject: RE: Priority Listing for FY23 CoC NOFO

Priority Listing for FY23 CoC NOFO

NOFO
To Bree Torres; andrew.gansky@lifeworksaustin.org; Miranda Spiro

Reply Reply All Forward
Wed 9/13/2023 12:22 PM



Hello Lifeworks team,

This email serves to notify you that your renewal application **YHDP PORT** has been reduced and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development. This application has been reduced from \$784,919 to \$354,110 due to its application score and ranking.

The PORT Renewal Application has been released back to you in e-snaps. If you accept this reduction, **please make the associated changes in your budget by Thursday, September 21, 2023.**

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
[210 Barton Springs Road, Suite 400](#)
[Austin, TX 78704](#)

Priority Listing for FY23 CoC NOFO

Maya Beit-Arie
To: andrew.gansky@lifeworksaustin.org; Miranda Spiro; Bree Torres
Cc: Susan McDowell

Reply Reply All Forward

Wed 9/13/2023 12:27 PM

Follow up. Start by Wednesday, September 13, 2023. Due by Wednesday, September 13, 2023.

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello Lifeworks team,

This email serves to notify you that your replacement application **YHDP PSH** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO Review, Scoring, and Ranking Policy includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
210 Barton Springs Road, Suite 400
Austin, TX 78704

Priority Listing for FY23 CoC NOFO

NOFO
To Susan McDowell; Miranda Spiro; Bree Torres

Reply Reply All Forward
Wed 9/13/2023 12:24 PM

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello Lifeworks team,

This email serves to notify you that your renewal application **Housing Options for Youth** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
210 Barton Springs Road, Suite 400
Austin, TX 78704

Priority Listing for FY23 CoC NOFO

NOFO
To Susan McDowell; Miranda Spiro; Bree Torres

Reply Reply All Forward
Wed 9/13/2023 12:26 PM



Hello Lifeworks team,

This email serves to notify you that your renewal application **Youth Rapid Re-housing Collaborative** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
[210 Barton Springs Road, Suite 400](#)
[Austin, TX 78704](#)

Priority Listing for FY23 CoC NOFO

NOFO
To Hosie Washington; Erin Goodison

Reply Reply All Forward

Wed 9/13/2023 12:37 PM

TX-503 FY23 Priority Listing_IC approved 9.13.23.xlsx
21 KB

Hello SAFE Alliance team,

This email serves to notify you that your renewal applications for **DV RRH** and **SHP** have both been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
[210 Barton Springs Road, Suite 400](#)
[Austin, TX 78704](#)

Priority Listing for FY23 CoC NOFO

NOFO
To Whitney Bright; Quiana Fisher
Cc Matthew Mollica

Reply Reply All Forward

Wed 9/13/2023 12:46 PM

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello ECHO team,

This email serves to notify you that your renewal application **HMIS Project Renewal FY2023** and your new application **HMIS Project Expansion FY2023** have both been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
[210 Barton Springs Road, Suite 400](#)
[Austin, TX 78704](#)

Priority Listing for FY23 CoC NOFO

NOFO
To Hosie Washington; Erin Goodison

Reply Reply All Forward
Wed 9/13/2023 12:39 PM



Hello SAFE Alliance team,

This email serves to notify you that your new application **SAFE SSO-CE** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
210 Barton Springs Road, Suite 400
Austin, TX 78704

RE: Priority Listing for FY23 CoC NOFO

MB Maya Beit-Arie
To Kali Holyfield; marlene.buchanan@integralcare.org
Cc NOFO

Reply Reply All Forward

Wed 9/13/2023 3:30 PM

Follow up. Start by Wednesday, September 13, 2023. Due by Wednesday, September 13, 2023.
This message was sent with High importance.
This message is part of a tracked conversation. Click here to find all related messages or to open the original flagged message.

TX-503 FY23 Priority Listing_LC approved 9.13.23_REVISED.xlsx
21 KB

Good afternoon Kali and Marlene,

We found an error in our calculation of the Kensington PSH New application request amount, and have corrected it in the attached Priority Listing. This application has still been accepted and ranked, with the total funding amount adjusted to \$280,835.

I apologize for any stress and inconvenience caused by this error.

Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
210 Barton Springs Road, Suite 400
Austin, TX 78704

From: NOFO
Sent: Wednesday, September 13, 2023 12:30 PM
To: Kali Holyfield <Kali.Holyfield@integralcare.org>; marlene.buchanan@integralcare.org
Subject: Priority Listing for FY23 CoC NOFO

Priority Listing for FY23 CoC NOFO

NOFO
To Kali Holyfield; marlene.buchanan@integralcare.org

Reply Reply All Forward
Wed 9/13/2023 12:30 PM

TX-503 FY23 Priority Listing_LC approved 9.13.23.xlsx
21 KB

Hello Lifeworks team,

This email serves to notify you that your new application **Kensington PSH** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO Review, Scoring, and Ranking Policy includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

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Thank you,

Maya Beit-Arie, MSW
Director of Planning
Ending Community Homelessness Coalition (ECHO)
Pronouns: She/Her/Hers
mayabeit-arie@austinecho.org
www.austinecho.org
210 Barton Springs Road, Suite 400
Austin, TX 78704

Priority Listing for FY23 CoC NOFO

NOFO
To development@sunriseaustin.org; mark@sunriseaustin.org
Follow up. Start by Wednesday, September 13, 2023. Due by Wednesday, September 13, 2023.

Reply Reply All Forward Wed 9/13/2023 12:29 PM



Hello Sunrise team,

This email serves to notify you that your new application **Sunrise Citywide Coordinated Entry** has been accepted and ranked as part of the Austin/Travis County FY2023 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2023 NOFO Priority Listing is attached to this email for your review.

If you would like to appeal your ranking, the FY2023 TX-503 Continuum of Care Program NOFO [Review, Scoring, and Ranking Policy](#) includes the policy and procedure for appeals in Section ix on pg. 8-9. **Please note any appeals must be submitted to nofo@austinecho.org by no later than Thursday, September 21, 2023 by 6:00pm.**

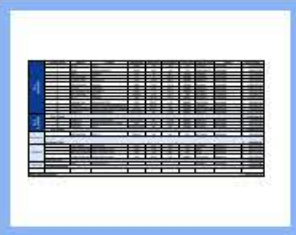
If you have any questions or concerns, please contact us at NOFO@austinecho.org.

Thank you,

Maya Beit-Arie, MSW
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mayabeit-arie@austinecho.org
www.austinecho.org
[210 Barton Springs Road, Suite 400](#)
[Austin, TX 78704](#)

2023 COC COMPETITION

Draft FY2023 Priority Listing (PDF)	Click here
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Timeline: 2023 CoC Local Competition (PDF)	Click here
New Project Application	Click here
Renewal Project Application	Click here
Local Competition Application Materials	▼
NOFO Policies	▼
Bidder's Conference Recordings	▼



1

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		Family Endeavors	Austin PSH Project	PSH	39.67	n/a	49.67	CoC Bonus	Rejected	\$ 561,783.00
Rejected Total									\$ 2,520,092.00	
Planning		ECHO	CoC Planning					Renewal	Accepted	\$ 535,612.00
	CoC Planning Total									\$ 535,612.00
Total Funds Applied For									\$ 11,957,533.00	

1E-5b. Local Competition Selection Results

TX-503 Local Competition Selection Results.....	1
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	Project Rank	Agency	Project	Component Type	Local Score	Performance	Final Score	Funding Source	Status	Annual Renewal Amount	Reallocated Funds	Requested Funding Amount
Tier 1 \$9,962,390	1	ECHO	HMIS	HMIS	n/a	n/a	n/a	Renewal	Accepted	\$ 150,234.00	n/a	\$ 150,234.00
	2	ECHO	HMIS Expansion	HMIS	n/a	n/a	n/a	Reallocation	Accepted	n/a	n/a	\$ 490,621.00
	3	HACA	Onward	PSH	70	82	87.8	Renewal	Accepted-Reduced	\$ 772,710.00	\$ 15,454.00	\$ 757,256.00
	4	SAFE Alliance	SHP	TH	75	83.25	80.36	Renewal	Accepted	\$ 624,678.00	n/a	\$ 624,678.00
	5	Integral Care	Fresh Start	PSH	74.33	80.5	78.34	Renewal	Accepted-Reduced	\$ 491,316.00	\$ 9,826.00	\$ 481,490.00
	6	SAFE Alliance	DV RRH	RRH	72.67	77.75	75.97	Renewal	Accepted	\$ 1,388,580.00	n/a	\$ 1,388,580.00
	7	Caritas	My Home	PSH	71.67	60.5	74.41	Renewal	Accepted-Reduced	\$ 1,822,589.00	\$ 36,452.00	\$ 1,786,137.00
	8	The Salvation Army	Passages II	RRH	77	66.5	70.18	Renewal	Accepted-Reduced	\$ 652,022.00	\$ 13,040.00	\$ 638,982.00
	9	SAFE Alliance	SSO-CE	SSO-CE	n/a	n/a	70	DV Bonus	Accepted	n/a	n/a	\$ 240,000.00
	10	HATC	Upward	PSH	30.33	77.75	61.15	Renewal	Accepted-Reduced	\$ 1,149,159.00	\$ 22,983.00	\$ 1,126,176.00
	11	Integral Care	Kensington PSH	PSH	80.67	n/a	80.67	CoC Bonus	Accepted	n/a	n/a	\$ 280,835.00
	12	Lifeworks	Diversions (PSH Replacement)	PSH	66.67	47	53.88	Renewal	Accepted-Reduced	\$ 418,000.00	\$ 8,360.00	\$ 409,640.00
	13	Sunrise Community Church	Sunrise Citywide Coordinated Entry	SSO-CE	83.67	n/a	93.67	Reallocation/CoC	Accepted	n/a	n/a	\$ 350,000.00
	14	Lifeworks	RRH Collaborative	RRH-YHDP	66	63.25	64.21	Renewal	Accepted-Reduced	\$ 1,237,761.00	\$ 24,755.00	\$ 1,213,006.00
	Tier 1 Total											\$ 9,937,635.00
Tier 2 \$1,498,682	14	Lifeworks	RRH Collaborative	RRH-YHDP	66	63.25	64.21	Renewal	Accepted-Reduced	\$ 256,858.00	\$ 5,137.00	\$ 251,721.00
	15	Lifeworks	Housing Options for Youth	RRH	71.33	60.25	64.13	Renewal	Accepted-Reduced	\$ 472,800.00	\$ 9,456.00	\$ 463,344.00
	16	Lifeworks	PORT	TH-RRH-YHDP	66	60	62.33	Renewal	Accepted-Reduced	\$ 784,919.00	\$ 15,698.00	\$ 769,221.00
	Tier 2 Total											\$ 1,484,286.00
DV Bonus	SAFE Alliance	SSO-CE	SSO-CE	n/a	n/a	70	DV Bonus	Accepted	n/a	n/a	\$ 240,000.00	
	DV Bonus Total											\$ 240,000.00
Rejected	Front Steps	FS Housing	PSH	n/a	n/a	n/a	Renewal	Rejected	\$ 490,621.00	\$ 490,621.00	\$ 610,129.00	
	Austin Area Urban League	AAUL HOMES 2023	RRH	n/a	n/a	n/a	New	Rejected	n/a	n/a	\$ 449,371.00	
	Black Mens Health Clinic	Care You Can Trust	PSH	n/a	n/a	n/a	New	Rejected	n/a	n/a	\$ 842,012.00	
	Family Endeavors	Austin PSH Project	PSH	39.67	n/a	49.67	CoC Bonus	Rejected	n/a	n/a	\$ 1,860,000.00	
	Rejected Total											\$ 3,761,512.00
Planning	ECHO	CoC Planning					Renewal	Accepted			\$ 535,612.00	
	CoC Planning Total											\$ 535,612.00
Total Reallocated Funds											\$ 651,782.00	
Total Funds Applied For											\$ 11,957,533.00	

2A-6. FY 2023 HDX Competition Report

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2023 HDX Competition Report

PIT Count Data for TX-503 - Austin/Travis County CoC

Total Population PIT Count Data

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count	2506	2954	3157	2374
Emergency Shelter Total	674	509	726	795
Safe Haven Total	54	10	13	15
Transitional Housing Total	204	197	180	298
Total Sheltered Count	932	716	919	1108
Total Unsheltered Count	1574	2238	2238	1266

Chronically Homeless PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	787	1475	1639	962
Sheltered Count of Chronically Homeless Persons	185	104	268	292
Unsheltered Count of Chronically Homeless Persons	602	1,371	1,371	670

2023 HDX Competition Report

PIT Count Data for TX-503 - Austin/Travis County CoC

Homeless Households with Children PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	136	346	358	176
Sheltered Count of Homeless Households with Children	132	111	123	174
Unsheltered Count of Homeless Households with Children	4	235	235	2

Homeless Veteran PIT Counts

	2011 PIT	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	515	309	263	231	225
Sheltered Count of Homeless Veterans	293	106	115	83	68
Unsheltered Count of Homeless Veterans	222	203	148	148	157

*For CoCs that did not conduct an unsheltered count in 2021, 2020 data were used.

2023 HDX Competition Report

HIC Data for TX-503 - Austin/Travis County CoC

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Current, Year-Round, HMIS Beds	Total Year-Round, Current, Non-VSP Beds*	HMIS Bed Coverage Rate for Year-Round Beds	Total Year-Round, Current VSP Beds in an HMIS Comparable Database	Total Year-Round, Current, VSP Beds**	HMIS Comparable Bed Coverage Rate for VSP Beds	Total Current, Year-Round, HMIS Beds and VSP Beds in an HMIS Comparable Database	HMIS and Comparable Database Coverage Rate
ES Beds	1,020	914	914	100.00%	106	106	100.00%	1,020	100.00%
SH Beds	15	15	15	100.00%	0	0	NA	15	100.00%
TH Beds	346	225	225	100.00%	121	121	100.00%	346	100.00%
RRH Beds	1,168	868	890	97.53%	278	278	100.00%	1,146	98.12%
PSH Beds	1,557	1,491	1,557	95.76%	0	0	NA	1,491	95.76%
OPH Beds	359	359	359	100.00%	0	0	NA	359	100.00%
Total Beds	4,465	3,872	3,960	97.78%	505	505	100.00%	4,377	98.03%

2023 HDX Competition Report
HIC Data for TX-503 - Austin/Travis County CoC

2023 HDX Competition Report

HIC Data for TX-503 - Austin/Travis County CoC

Notes

*For OPH Beds, this does NOT include any beds that are Current, Non-VSP, Non-HMIS, and EHV-funded.

**For OPH Beds, this does NOT include any beds that are Current, VSP, Non-HMIS, and EHV-funded.

In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").

In the HIC, Current beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2020 HIC	2021 HIC	2022 HIC	2023 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	1098	995	1285	1476

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH units available to serve families on the HIC	168	241	306	255

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH beds available to serve all populations on the HIC	905	1409	1570	1168

2023 HDX Competition Report
HIC Data for TX-503 - Austin/Travis County CoC

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Summary Report for TX-503 - Austin/Travis County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	2348	2771	86	120	34	60	82	22
1.2 Persons in ES, SH, and TH	2467	2922	107	126	19	71	85	14

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

2023 HDX Competition Report
FY2022 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	3604	3885	899	1026	127	487	580	93
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	5005	3976	900	1026	126	456	563	107

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	151	13	9%	23	15%	16	11%	52	34%
Exit was from ES	895	65	7%	20	2%	41	5%	126	14%
Exit was from TH	83	4	5%	3	4%	6	7%	13	16%
Exit was from SH	33	0	0%	1	3%	3	9%	4	12%
Exit was from PH	783	19	2%	26	3%	25	3%	70	9%
TOTAL Returns to Homelessness	1945	101	5%	73	4%	91	5%	265	14%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2954	3157	203
Emergency Shelter Total	509	726	217
Safe Haven Total	10	13	3
Transitional Housing Total	197	180	-17
Total Sheltered Count	716	919	203
Unsheltered Count	2238	2238	0

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	2750	2972	222
Emergency Shelter Total	2533	2766	233
Safe Haven Total	35	43	8
Transitional Housing Total	203	169	-34

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	399	320	-79
Number of adults with increased earned income	21	11	-10
Percentage of adults who increased earned income	5%	3%	-2%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	399	320	-79
Number of adults with increased non-employment cash income	139	103	-36
Percentage of adults who increased non-employment cash income	35%	32%	-3%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	399	320	-79
Number of adults with increased total income	147	112	-35
Percentage of adults who increased total income	37%	35%	-2%

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	202	234	32
Number of adults who exited with increased earned income	34	22	-12
Percentage of adults who increased earned income	17%	9%	-8%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	202	234	32
Number of adults who exited with increased non-employment cash income	25	34	9
Percentage of adults who increased non-employment cash income	12%	15%	3%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	202	234	32
Number of adults who exited with increased total income	55	55	0
Percentage of adults who increased total income	27%	24%	-3%

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	2423	2293	-130
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	525	348	-177
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1898	1945	47

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	3645	3384	-261
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1018	788	-230
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2627	2596	-31

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	939	194	-745
Of persons above, those who exited to temporary & some institutional destinations	46	6	-40
Of the persons above, those who exited to permanent housing destinations	107	32	-75
% Successful exits	16%	20%	4%

Metric 7b.1 – Change in exits to permanent housing destinations

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	2158	2568	410
Of the persons above, those who exited to permanent housing destinations	1081	1404	323
% Successful exits	50%	55%	5%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	1695	1636	-59
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1643	1607	-36
% Successful exits/retention	97%	98%	1%

2023 HDX Competition Report
FY2022 - SysPM Data Quality
TX-503 - Austin/Travis County CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non-DV Beds on HIC	712	617	847	80	76	84	1335	1448	1937	726	1252	1393			
2. Number of HMIS Beds	712	617	847	80	76	84	1285	1382	1778	715	1225	1360			
3. HMIS Participation Rate from HIC (%)	100.00	100.00	100.00	100.00	100.00	100.00	96.25	95.44	91.79	98.48	97.84	97.63			
4. Unduplicated Persons Served (HMIS)	3241	2551	2466	110	137	128	1623	1850	2045	2276	2478	2525	2560	2232	2160
5. Total Leavers (HMIS)	2737	1873	1788	71	78	15	186	183	174	794	769	1334	899	389	110
6. Destination of Don't Know, Refused, or Missing (HMIS)	954	757	367	5	5	5	37	18	12	41	80	120	0	1	17
7. Destination Error Rate (%)	34.86	40.42	20.53	7.04	6.41	33.33	19.89	9.84	6.90	5.16	10.40	9.00	0.00	0.26	15.45

2023 HDX Competition Report
FY2022 - SysPM Data Quality

2023 HDX Competition Report

Submission and Count Dates for TX-503 - Austin/Travis County CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2023 PIT Count	1/27/2023	

Report Submission Date in HDX

	Submitted On	Met Deadline
2023 PIT Count Submittal Date	4/27/2023	Yes
2023 HIC Count Submittal Date	4/27/2023	Yes
2022 System PM Submittal Date	2/28/2023	Yes

3A-1a. Housing Leveraging Commitments

Project Applicant Name: Integral Care

Project Name: Kensington PSH FY2023

Project Type: PH-PSH

Rank Number on Priority Listing: 11

Type of Leverage: Both

MOU between Applicant & Developer.....1-13

MEMORANDUM OF UNDERSTANDING
BETWEEN
AUSTIN-TRAVIS COUNTY MENTAL HEALTH AND MENTAL RETARDATION CENTER
AND
ELIZABETH PROPERTY GROUP TEXAS, LLC

This Memorandum of Understanding (this "**MOU**") is executed by and between **Austin-Travis County Mental Health and Mental Retardation Center (d/b/a Integral Care)**, a community center created pursuant to Chapter 534 of the Texas Health and Safety Code ("**Agency**"), and **Elizabeth Property Group Texas, LLC**, a Texas limited liability company ("**Developer**"), and is dated effective as of March 21, 2022.

Developer is in the business of preserving affordable housing through acquisition, refinancing, renovation, and long-term operation. Agency is a governmental agency providing services to persons with mental illness, substance use disorder, and intellectual and developmental disabilities, including affordable housing for people with such challenges. **Developer and Agency hereby agree to work cooperatively to acquire and renovate The Kensington Apartments at 3300 Manor Road, Austin, Texas 78723 (the "Property").**

In order to accomplish this purpose, the parties agree as follows:

AGREEMENTS:

A. Overall Plan.

1. Developer has entered into Purchase Agreement for the Property (the "**Purchase Contract**") and must close the acquisition by July 29, 2022.

2. Upon acquisition, the Property requires certain capital improvements (the "**Initial Renovation**"). Subsequently, a more substantial renovation (the "**Rehabilitation**") will be implemented, using financing generated from low-income housing tax credits ("**Tax Credits**") issued by the Texas Department of Housing and Community Affairs ("**TDHCA**") and either tax-exempt bonds or conventional financing. The Partnership (as hereinafter defined) shall use its best efforts to obtain project-based vouchers under the Section 8 program.

3. Agency will provide on-site services for the residents consistent with its public purpose.

4. **Partnership shall set-aside thirty (30) floating residential units in the Project (the "Set-Aside Units") for Qualifying Residents (below defined).** At any time the Set-Aside Units are not 100% occupied, Agency shall have the right to refer a Qualifying Resident to

Partnership. If a Qualifying Resident is not referred to Partnership and the Set-Aside Unit occupied within two (2) weeks of a unit becoming vacant, Partnership may offer such unit to non-Qualifying Resident. **“Qualifying Resident” shall mean an Integral Care client that is enrolled in a subsidy program and referred by the Landlord Outreach Team.** Referred clients will qualify for tenancy based on an agreed upon tenant selection criteria that is low barrier, including flexibilities based on criminal history, eviction history, and/or negative or no credit.

B. Ownership.

1. Developer will cause the formation of Kensington Apartments Austin, LLC, a Texas limited liability company (the **“Partnership”**) to finance, renovate, and operate the Property. A non-profit affiliate of Agency to be known as Kensington GP, LLC (the **“Agency Participant”**) will be the sole managing member with a 0.005% interest therein. During Initial Renovation, a private third-party investor as mutually agreed upon by Developer and Agency will be admitted as a member in the Partnership (ownership percentage to be determined) (the **“Bridge Investor”**).

2. Developer shall designate an affiliate to serve as a special member of the Partnership (the **“Developer Participant”**), which will have certain oversight and approval rights, including without limitation, approval of:

- (i) any change to the Operating Agreement (hereinafter defined);
- (ii) any material change in the construction or development plans or budget for the Property;
- (iii) any amendment to the Loan or Equity documents (each as hereinafter defined);
- (iv) any refinancing of the Partnership or the Property;
- (v) any change in the property manager;
- (vi) the annual budgets for operating and capital expenses;
- (vii) rent increases and concessions;
- (viii) withdrawals from reserves; and
- (ix) any issues arising with TDHCA (as hereinafter defined).

3. The duties of Agency Participant and Developer Participant will be set forth in an operating agreement of the Partnership (the **“Initial Operating Agreement”** which together with the AR Operating Agreement, below defined is herein referred to as the **“Operating Agreement”**), to be entered into at Acquisition Closing (as hereinafter defined).

C. **Financing.**

1. For the acquisition of the Property and Initial Renovation, Developer will obtain bridge financing on behalf of the Partnership (the "**Bridge Loan**"), along with a bridge equity investment, from the Bridge Investor. Agency will have the right to review and approve the financing arrangements and the terms and conditions of the Bridge Loan documents and Initial Operating Agreement.

2. On behalf of the Partnership, Developer will submit an application to the TDHCA for an allocation of Tax Credits. Developer will be responsible for identifying a Tax Credit Investor (herein so called) to which it will negotiate the sale of the Tax Credits in consideration for Tax Credit Investor providing equity financing to the Property (the "**Equity**"). Agency will have the right to review and approve the financing arrangements and the terms and conditions of any Equity financing documents. The Equity financing documents are expected to include an amendment and restatement of the Initial Operating Agreement by which Tax Credit Investor will be admitted to the Partnership as a member and the Bridge Investor will withdraw from the Partnership (the "**AR Operating Agreement**").

3. Developer will apply for construction and permanent debt financing for the Property, as well as other financing as may be necessary, which may include, without limitation, leveraged funds from private, non-governmental sources to repay the Bridge Loan and Bridge Investor and finance the Rehabilitation (collectively, the "**Loan**"). Agency will have the right to review and approve the financing arrangements and the terms and conditions of any Loan documents.

4. The parties anticipate that the Partnership's acquisition of the Property and execution of the Bridge Loan will occur concurrently at the "**Acquisition Closing**" (herein so called). The subsequent execution of the documents related to the Loan and the Equity financing, admission of the Tax Credit Investor, and the funding of the Loan and the Equity financing for the Property are collectively referred to as the "**Rehabilitation Closing**".

5. Developer will pay all costs and fees associated with the pursuit of the Property prior to Acquisition Closing, which will include the costs and fees to secure the Bridge Loan. All pre-Acquisition Closing costs incurred by Developer, including without limitation, costs of legal counsel, will be reimbursed at Acquisition Closing from the proceeds of the Bridge Loan. In the event this MOU is terminated or the transaction fails to achieve Acquisition Closing as contemplated herein, Developer will be solely responsible for all costs described above in this Section C.5, and Agency and its affiliates will have no responsibility for payment or reimbursement of such costs, unless Agency defaults on its obligations hereunder and such default is not cured within the 30-day cure period hereinafter set forth, in which case Agency shall bear its own costs and expenses and none of the Partnership or Developer will be obligated to pay or reimburse Agency for such costs and expenses.

6. Developer will negotiate the scope of and provide any guarantees of construction completion, operating expenses, Tax Credit delivery, and the like that may be required in conjunction with the Bridge Loan or Loan and the Equity financing. Under no circumstances shall Agency or its affiliates be required to provide any guarantees.

7. Developer and Agency will cooperate as reasonably necessary and appropriate with respect to responding to due diligence and underwriting requirements for the Bridge Loan and the Loan and the Equity financing.

D. **Ground Lease; Ad Valorem Tax Exemption.**

1. **Ground Lease.** At Acquisition Closing, the Partnership will acquire the Property, then transfer title to the fee interest in the land on which the Property is located (the "**Land**") to Agency, or an affiliate of Agency, and such party will, as ground lessor, enter into a long term ground lease (the "**Ground Lease**") with the Partnership, as ground lessee. The Partnership will be the owner of the leasehold interest in the Land, as well as the buildings and other improvements located on the Land. Funding for the acquisition of the Land will come from the Bridge Loan, and will be paid to Agency or its affiliate in the form of an up-front Ground Lease payment from the Partnership, the amount of which will be equal to the purchase price of the Land. In addition to the up-front rental payment, which Agency or its affiliate will use to pay the costs to purchase the Land, the Ground Lease will provide for no annual rental so long as the Land is used for affordable housing purposes. Upon termination of the Ground Lease, ownership of the improvements constituting the Property will revert to Agency or its affiliate, unless such termination is due to the removal of Agency Participant from the Partnership in accordance with the Operating Agreement, loss of ad valorem tax exemption, or sale of the Property to a third party, in which event title to the Land shall revert to the Partnership. The terms and conditions of the Ground Lease will be subject to the approval of Developer. Agency or its affiliate will receive a Right of First Refusal and Purchase Option related to the acquisition of the Property, as hereinafter described.

2. **Ad Valorem Tax Exemption.** The contemplated ownership structure is expected to generate an ad valorem tax exemption for the Property (the "**Exemption**"). Prior to entering into the Ground Lease, Agency, on behalf of the Partnership, will work with the Travis Central Appraisal District to obtain confirmation of the availability of the Exemption. The Ground Lease, combined with Agency Participant's ownership interest in the Partnership, the Right of First Refusal, and the Purchase Option, are intended to establish Agency's equitable ownership of the Property in order for the Property to qualify for the Exemption. Agency, or its affiliate, will not have any right to terminate the Ground Lease without the approval of Developer Participant, Tax Credit Investor, and applicable lending entities.

E. **Long Term Ownership.**

1. Agency will have an option to acquire the Property (the "**Purchase Option**"). The purchase price for the Property under the Purchase Option shall be the greater of: (a) its

fair market value, as established by an independent appraisal engaged by Developer, and (b) the amount of any outstanding indebtedness secured by the Property plus other amounts owing pursuant to the Operating Agreement, including without limitation, loans from partners or members, exit taxes, and liabilities of the Tax Credit Investor and the Developer Participant arising from the sale. In addition, if the Purchase Option is exercised during the 15-year compliance period associated with the Tax Credits (the "**Compliance Period**") (i) the purchase price for the Property will be calculated to include a full return of all investment capital, payment of any Tax Credit recapture, penalties, interest, and repayment of all indebtedness, including indebtedness owed to the Tax Credit Investor and the Developer Participant, or their respective affiliates; and (ii) the Agency (or its affiliate) shall replace Developer and its affiliates as key principal and guarantor and shall cause Developer and its affiliates to be released from all guaranties after the date of the Agency's acquisition of the Property. Closing on the sale of the Property shall take place no later than one hundred twenty (120) days after the Agency's exercise of the Purchase Option. The Purchase Option for the Property shall terminate if the Exemption for the Property is lost or the Agency Participant is removed from the Partnership in accordance with the Operating Agreement or if the Property is sold to a third party.

2. In addition, if, at any time during the life of the Partnership, a bona fide third-party offer is made for the purchase of the Property, Agency shall have a right of first refusal (the "**Right of First Refusal**") to acquire the Property at a price equal to the greater of: (a) the price made by the third-party offeror or (b) the amount of any outstanding indebtedness secured by the Property plus other amounts owing pursuant to the Operating Agreement, including without limitation, loans from partners or members, exit taxes, and liabilities of the Bridge Investor or Tax Credit Investor, as applicable, and the Developer Participant arising from the sale. If Agency wishes to exercise the Right of First Refusal, it shall do so within ninety (90) days after receiving notice of the third party offer, and will proceed to close on the purchase of the Property within an additional ninety (90) days after the election to exercise the Right of First Refusal. The Right of First Refusal for the Property shall terminate if the Exemption for the Property is lost or the Agency Participant is removed from the Partnership in accordance with the Operating Agreement or if the Property is sold to a third party other than the third-party whose offer triggered the Right of First Refusal.

3. Notwithstanding the foregoing, the Developer Participant shall have a perpetual right to market the Property for sale, subject to the terms of the Operating Agreement (which, subject to the language below, sale shall include termination of the Ground Lease and transfer of the fee interest in the Land at no or nominal cost). In the event that Developer Participant receives such an offer to purchase the Property and the offer is acceptable to Developer Participant, the Property and the Land shall be sold to such purchaser unless Agency exercises the Right of First Refusal in accordance with Section E.2 above. Notwithstanding the foregoing, if Developer Participant locates a potential buyer that would like to maintain the Exemption, Agency agrees to consider remaining in the structure, based on the same terms as noted herein, for the purpose of maintaining the Exemption,

with the full understanding that Agency has the right to conduct a thorough review and approval process of the buyer and proposed transaction.

4. The Purchase Option and Right of First Refusal for the Property will remain in effect so long as the Ground Lease is in effect, Agency Participant remains as the managing member of the Partnership, and Agency Participant is not in default of its duties in such capacity. The parties acknowledge that Agency's long-term ownership of the Property is partially in consideration for the Exemption and agree to work together to implement the necessary ownership elements for Agency in order to facilitate qualification for the Exemption and to accommodate any Bridge Investor or Tax Credit Investor disposition requirements that differ from those herein set forth.

5. Notwithstanding any of the foregoing, if the Exemption for the Property terminates or is not obtainable and/or Agency Participant is removed as the managing member of the Partnership and/or the Property is sold to a third party, the Right of First Refusal and the Purchase Option and any other rights of the Agency and Agency Participant with respect to long-term ownership of the Property will terminate. In addition, if Agency has not acquired the Property through the exercise of either the Purchase Option or the Right of First Refusal, the Purchase Option and the Right of First Refusal will both terminate upon the sale of the Property to a third party. Agency agrees to cooperate with Developer Participant and the Partnership as necessary in order to facilitate the sale to such third party, including but not limited to, executing a release or termination of the Purchase Option, the Right of First Refusal, and the Ground Lease, and conveyance documents related to the transfer of the Land to the third party, at no or nominal cost.

6. If (i) Agency or Agency Participant takes any action (or omits to take an action) within its sole and exclusive control and such action or inaction results in an event of default under any loan, bond, or equity documentation (collectively, the "**Project Documents**") and the same is not cured by Agency or Agency Participant within the time period set forth in the Project Documents, or as may be extended by the parties thereto; or (ii) Agency or Agency Participant takes any action (or omits to take an action) within its sole and exclusive control and such action or inaction causes any guarantors any quantifiable liability which such guarantor actually pays under its guaranty agreement ((i) and (ii) are each referred to as a "**Repurchase Event**") then, guarantors (or any affiliate of Developer), and/or their respective successors and assigns or designees, shall have the sole and exclusive option (with the consent of Tax Credit Investor, if applicable) to purchase from Agency one hundred percent (100%) of the interest in Agency Participant for the sum of One Hundred Dollars (\$100.00) plus all unpaid fees earned by Agency to the date of the Repurchase Event, which shall be exercisable by guarantors (or any affiliate of Developer), their successors and assigns or designees, upon fifteen (15) business days written notice by Developer to Agency (the "**Re-Purchase Option**"). It shall not be a Repurchase Event and this Re-Purchase Option will not apply if the event of default or the cause of guarantor's liability or the repayment of the debt or equity is caused in whole or part by a matter or item over which guarantors or an affiliate

has full control or is otherwise responsible for (e.g., construction defects, design defects, failure to meet proformas, or timely lease up or place the Property in service).

F. Rehabilitation.

1. For the Rehabilitation, Developer, or an affiliate of Developer, will provide comprehensive development services to the Partnership pursuant to a Development Agreement to be entered into by the Partnership and Developer (or its affiliate). Developer (or its affiliate) will contract with Agency as a developer subcontractor as more fully described in Section I.1 hereof.

2. Developer has provided or will provide Agency with a preliminary development budget for the Rehabilitation of the Property, and will provide Agency with an updated development budget before Agency is required to review or approve the terms of any proposed financing. Agency will have the right to approve the final development budget utilized in connection with Rehabilitation Closing.

3. Developer will provide Agency with copies of the final plans and specifications for the Rehabilitation of the Property, as well as the construction contract. Agency will have the right to approve the plans and specifications and construction contract.

4. Developer will be responsible for the selection and engagement of all consultants and service providers, including without limitation, environmental consultants, geotechnical consultants, engineers, contractors, subcontractors, architects, market analysts, appraisers, and legal counsel, other than counsel to Agency.

5. It is contemplated that the Partnership will seek to secure an exemption from state sales tax for the acquisition of building materials; if so, Agency will serve as the general contractor (or a joint venturer in a joint venture agreement if the transaction involves HUD financing) and enter into a construction contract with the Partnership. Agency will enter into a subcontract with a master subcontractor for Rehabilitation of the Property. Agency will receive a fee equal to 20% of the expected sales tax savings for the Partnership for serving as general contractor. Agency represents that it is eligible for an exemption from sales tax in Texas.

G. Management and Operation.

Alpha Barnes shall be the property manager for the Property, entering into a management agreement with the Partnership. The terms of such contract must be acceptable to Development Participant. Any changes in the property manager will require the joint approval of Agency Participant, Developer Participant, and Tax Credit Investor (if applicable).

H. **Community Support.**

Agency and Developer will be jointly responsible for interfacing with the local governmental officials in connection with garnering support for the Property. The parties will consult with each other and coordinate the response to any media inquiries and/or public opposition to the Property that may arise.

I. **Fees.**

1. In connection with the Rehabilitation, Developer, or its affiliate, will be entitled to receive a developer's fee from the Partnership calculated pursuant to then-current TDHCA guidelines (the "**Development Fee**"). The parties agree that the Development Fee will be paid by the Partnership to Developer, or its affiliate, and Agency, with Agency receiving 10% of the Development Fee and Developer, or its affiliate, receiving the remaining 90% of the Development Fee, pro rata. Developer shall enter into a development subcontract with Agency to document payment of Agency's percentage share of the Development Fee.

2. Beginning at Acquisition Closing, the Partnership shall pay the Agency an annual fee in the amount of \$72,000 (the "**Services Fee**"), which is the estimate salary of one full time services provider to be located at the Property. The Services Fee shall be paid, in advance, on the date of Acquisition Closing and on each anniversary date thereafter, with an annual acceleration of 3%.

J. **Distributions, Allocations and Expenses.**

1. Prior to Rehabilitation, cash available for distribution by the Partnership shall be paid:

(i) To replenish reserves as documented and required by the Bridge Loan or Bridge Investor;

(ii) To reimburse guarantors to the extent reimbursable guaranty payments have been made; and

(iii) 100% of the remaining available cash to Developer Participant and Bridge Investor.

2. The parties anticipate that sale or refinancing proceeds available for distribution by the Partnership prior to Rehabilitation or at the Rehabilitation Closing will be paid:

(i) To repay Bridge Investor all amounts due as set forth in the Initial Operating Agreement;

(ii) To reimburse guarantors to the extent reimbursable guaranty payments have been made; and

(iii) The remaining proceeds to be paid to Developer Participant as permitted by the Rehabilitation lender, Tax Credit Investor and/or HUD, as applicable.

3. During and after Rehabilitation, the parties anticipate that cash available for distribution by the Partnership will be paid:

- (i) To Tax Credit Investor for certain priority reimbursements;
- (ii) To replenish reserves as necessary;
- (iii) For the Development Fee;
- (iv) To reimburse guarantors to the extent a guarantor has made a reimbursable guaranty payment(s); and
- (v) A certain percentage of remaining available cash, to be agreed upon with Tax Credit Investor at Rehabilitation Closing, to the Tax Credit Investor and the remaining available cash to the Developer Participant.

4. During and after Rehabilitation, the parties anticipate that sale or refinancing proceeds available for distribution by the Partnership will be paid:

- (i) To Tax Credit Investor for certain priority reimbursement;
- (ii) For the Development Fee;
- (iii) To reimburse guarantors to the extent a guarantor has made a reimbursable guaranty payments ;
- (iv) Payment of an incentive management fee to Developer Participant, the amount and terms to be determined and based on what is "typical" and approved by the Tax Credit Investor; and
- (v) A certain percentage of remaining available cash, to be agreed upon with Tax Credit Investor at Rehabilitation Closing, to the Tax Credit Investor and the remaining available cash to Developer Participant.

5. All expenses incurred by Agency in connection with this MOU and acquisition of the Property, including but not limited to costs of legal counsel (in the maximum amount of \$15,000), will be reimbursed by the Partnership to Agency concurrently with the Acquisition Closing from funding provided by the Bridge Investor or Bridge Loan; provided, however, if, prior to the Acquisition Closing, Agency defaults on its obligations hereunder and such default is not cured within the 30-day cure period hereinafter set forth, Agency shall bear its own expenses in connection with this MOU and acquisition of the Property, and neither the Partnership nor Developer will be obligated to pay or reimburse Agency for such expenses.

K. **Miscellaneous.**

1. In instances in which a party hereto has the right to provide its consent or approval, or render its determination, judgment, satisfaction, or decision, such party will act in good faith and such consent, approval, determination, judgment, satisfaction, or decision (or the denial thereof, as the case may be) shall not be unreasonably withheld, delayed, or conditioned.

2. Any notice, request, demand, instruction or other document to be given or served hereunder shall be in writing and shall be (a) delivered personally, (b) sent by overnight express courier, postage prepaid, or (c) sent by registered or certified mail, postage prepaid (with proof of delivery) through the U.S. Postal Service, each addressed to the parties at their respective addresses set forth below, and the same shall be effective upon receipt. A party may change its address for receipt of notices by service of a notice of such change in accordance herewith. If any deadline under this Agreement falls on a Saturday, Sunday or legal holiday, the deadline shall be extended to the next business day.

Agency: Integral Care
1430 Collier Street
Austin, Texas 78704
Attn: David Weden
david.weden@integralcare.org
512-440-4001

Developer: Elizabeth Property Group Texas, LLC
5757 Alpha Road, Suite 505
Dallas, Texas 75240

Attn.: Moira K. Concannon, CFA
moira@elizabethpropertygroup.com
727-687-6999

Tisha Vaidya
tisha@elizabethpropertygroup.com
214-336-7495

With a copy to:

Michelle Snedden
Shackelford, Bowen, McKinley & Norton, LLP
9201 N. Central Expressway, Fourth Floor, Dallas, Texas 75231
Tel: 214-780-1413 (direct)
Fax: 214-889-9713 (direct)
msnedden@shackelford.law

3. This MOU reflects the entire understanding between the parties and may only be amended in writing, signed by both parties. This MOU is a contract and not merely an "agreement to agree".

4. Each party hereto is prohibited from assigning any of its interests, benefits, or responsibilities hereunder to any third party, without the prior written consent of the other party. Notwithstanding the foregoing, the parties acknowledge that it is anticipated that an affiliate of Developer may perform some or all of the activities of Developer set forth in this MOU. For purposes of this MOU, any references to "Developer" shall be deemed to refer, as applicable, to any affiliate thereof that actually performs the activities of the Developer herein set forth.

5. The parties agree to execute such documents and do such things as are necessary or appropriate to facilitate the acquisition of the Property and the consummation of their agreement herein.

6. This MOU may be executed in several counterparts, each of which will be deemed to be an original copy and all of which together will constitute one agreement binding on all parties hereto, notwithstanding that all the parties did not sign the same counterpart.

7. THIS MOU IS GOVERNED AND CONSTRUED IN ACCORDANCE WITH THE INTERNAL LAWS OF THE STATE OF TEXAS, EXCLUSIVE OF ITS CHOICE AND CONFLICT OF LAW PRINCIPLES.

8. In case any one or more of the provisions contained in this MOU for any reason are held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability will not affect any other provision hereof, and this MOU will be construed as if such invalid, illegal or unenforceable provision had never been contained herein.

9. The parties hereto submit exclusively to the jurisdiction of the state and federal courts of Travis County, Texas, and venue for any cause of action arising hereunder shall lie exclusively in the state and federal courts of Travis County, Texas.

10. Should any party employ an attorney or attorneys to enforce any of the provisions hereof, to protect its interest in any manner arising under this MOU, or to recover damages for the breach of this MOU, the non-prevailing party in any action pursued in courts of competent jurisdiction (the finality of which is not legally contested) agrees to pay to the prevailing party all reasonable, direct costs and expenses, including specifically, but without implied limitation, reasonable attorneys' fees, expended or incurred by the prevailing party in connection therewith.

11. The subject headings contained in this MOU are for reference purposes only and do not affect in any way the meaning or interpretation hereof.

12. This MOU will continue until terminated upon the occurrence of one of the following conditions:

(i) If Agency and Developer sign a mutual consent to terminate this Agreement, this MOU shall terminate on the date set forth in such consent;

(ii) If Acquisition Closing has not occurred by December 31, 2022 either party may immediately terminate this MOU by providing written notice thereof to the other party;

(iii) If either party breaches its obligations under this MOU, the non-breaching party provides the breaching party written notice of such fact and a 30-day opportunity to cure, and the breaching party fails to do so, then the non-breaching party may terminate this MOU by providing written notice thereof to the breaching party;

(iv) If Developer determines that the transactions contemplated by this MOU are not feasible, and presents reasonable evidence of same to Agency, Developer may terminate this MOU by delivery written notice thereof to Agency;

(v) If either party files for bankruptcy protection, makes an assignment for the benefit of creditors, has a receiver appointed as to its assets, or generally becomes insolvent, then the non-bankrupt party may terminate this MOU by providing written notice thereof to the bankrupt party; or

(vi) A party is ineligible to participate in the Tax Credit program pursuant TDHCA's rules (which ineligibility will also be deemed an event of default hereunder), then the other party may terminate this MOU by providing written notice thereof to the party found to be ineligible.

Upon termination of this MOU for any of the reason cited above, neither party will have any ongoing obligation to the other with respect to this MOU, except for the obligation of Developer to reimburse Agency for certain costs as provided herein.

In addition, the provisions of this MOU will be terminated and suspended when Agency and Developer and their affiliates, as applicable, enter into definitive agreements with respect to the governance of the Partnership and the development, Rehabilitation, financing, and operation of the Property as contemplated herein, including but not limited to the Loan and Equity documents.

L. **Supportive Services**

In exchange for the Services Fee described in Section I. above, Integral Care will provide intensive supportive housing services to individuals who are residents of the Property and who are living with complex behavioral health needs and chronic health conditions who have experienced chronic homelessness, with the objective of promoting residents' wellness by providing supportive services to help maintain housing, decrease utilization of emergency mental health and medical services, and reduce criminal justice involvement (collectively, the "Supportive Housing Services").

The Supportive Housing Services will include providing outreach and engagement, case management, housing stability support, basic needs support, psychosocial rehabilitation, peer support, referrals to vocational/ employment services, and referrals to psychiatric services, primary care, and other services as requested and needed by the individuals served, each as may be appropriate for any specific resident in Integral Care's sole determination.

EXECUTED to be effective as of the date above shown.

Austin-Travis County Mental Health and Mental Retardation Center,
a community center created under Chapter 534 of the Texas Health and Safety Code

DocuSigned by:
David A. Wenden
A1CE650AEF4B403...
By: _____
Name: _____
Title: _____

Elizabeth Property Group Texas, LLC
a Texas limited liability company

DocuSigned by:
[Signature]
6DA04B0FC23A403...
By: _____
Name: _____
Title: _____

3A-2A. Healthcare Formal Agreements

Project Applicant Name: Integral Care

Project Name: Kensington PSH FY2023

Project Type: PH-PSH

Rank Number on Priority Listing: 11

Type of Leverage: Both

Contract (amendment) between Applicant & Lone Star Circle of Care (FQHC).....	1-4
Healthcare leverage commitment letter.....	5

AMENDMENT
to
AGREEMENT FOR DIRECT CARE SERVICES AND FACILITIES USE

By their signatures hereto and for good and valuable consideration, the receipt of which is hereby acknowledged, Integral Care and Lone Star Circle of Care hereby enter into this Amendment to Agreement for Direct Care Services and Facilities Use (this "Amendment") to amend their Agreement for Direct Care Services and Facilities Use with an effective date of February 11, 2022 (the "Agreement") as follows:

1. The language shown in the recitals on page 1 of the Agreement is hereby replaced in its entirety with the following language:

WHEREAS, Integral Care provides behavioral health care services to eligible residents of the City of Austin and/or Travis County (each such person receiving services from Integral Care an "Integral Care Patient" and, collectively, "Integral Care Patients"); and

WHEREAS, Integral Care has received a third-party grant, and wishes to contract with an organization to provide on-site and telehealth Primary Health Care Services (defined below) to its Integral Care Patients; and

WHEREAS, LSCC wishes to establish a clinic at Oak Springs and have such clinic approved as part of its federally qualified health center scope of service so LSCC may facilitate increased access to primary health care in the area surrounding Oak Springs and via telehealth; and

WHEREAS, Integral Care desires to offer LSCC clinic space at Oak Springs in which LSCC may provide Primary Health Care Services (defined below); and

WHEREAS, LSCC wishes to accept clinic space at Oak Springs and provide in such space Primary Health Care Services;

WHEREAS, Integral Care desires to compensate LSCC for its provision of Primary Health Care Services to Referral Patients (defined below) and LSCC desires to accept such compensation; and

2. The language shown in subsection 1.1 of SECTION I. "DEFINITIONS" is hereby replaced in its entirety with the following language:

1.1 **Grant** means the applicable Episcopal Health Foundation Value-Based Payment Model grant awarded to Integral Care.

3. The language shown in subsection 3.4.1 of SECTION III. "OBLIGATIONS OF LSCC" is hereby replaced in its entirety with the following language:

3.4.1 LSCC agrees that appointments for Referral Patients shall be scheduled in a timely manner and, for on-site Primary Health Care Services, LSCC shall use good faith efforts to schedule appointments for Primary Health Care Services so that they occur at the time of the Referral Patient's visit to Oak Springs for behavioral health care services, provided that such behavioral health care services visit occurs during LSCC's normal business hours, which are Monday-Friday 8:00 a.m. through 5:00 p.m., excluding LSCC's recognized holidays. As requested by Integral Care and to the extent LSCC determines medically appropriate in LSCC's professional opinion, LSCC will provide Primary Health Care Services from the Lone Star Suite to Referral Patients located remotely, via telehealth.

4. In accordance with subsection 5.1 of SECTION V. "TERM AND TERMINATION", the Parties hereby agree to enter into a one-year Renewal Term (from January 1, 2023 through December 31, 2023) ("*First Renewal Term*").

5. The language shown in ATTACHMENT C is hereby replaced in its entirety with the following language:

- A. Integral Care agrees to compensate LSCC up to \$272,748 during the Initial Term and up to \$256,659.00 during the First Renewal Term, as more particularly described below in this **Attachment C**, in exchange for LSCC's provision of Primary Health Care Services to Referral Patients in accordance with the terms of this Agreement.
- B. LSCC shall provide a general ledger and invoice Integral Care monthly in arrears for an amount consisting of, for each LSCC Personnel:
 - 1. The actual cost for that LSCC Personnel (calculated at 1.0 FTE per position) and employment benefits, including medical insurance, dental insurance, and FICA, during the immediately preceding month (the "Monthly Base Cost") multiplied by a fraction, the numerator of which is the total number of hours that comprise that LSCC Personnel's assignment to that month's Slots (as defined below in this Attachment C), rounded to the nearest .5 hour, and the denominator of which is 173.33;
 - 2. Less any amounts collected from other payer sources and related to the provision of Primary Health Care Services to Referral Patients; and
 - 3. An additional ten percent (10%) of the monthly total due as calculated under (1)-(2) immediately above as reimbursement for direct LSCC Personnel-related costs including, without limitation, costs for hiring, training, payroll processing, general liability insurance and credentialing.

A "Slot" consists of a twenty (20) minute reserved appointment time during a

Monday-Friday period, during which LSCC Personnel will be physically present and available at the Lone Star Suite to provide Primary Health Care Services to Referral Patients either on site or via telehealth. Integral Care and LSCC will mutually agree on the dates, times, and number of Slots that will be available provided, however, that if no mutual agreement is reached regarding dates and times, the Slots will be on Tuesdays between 1 p.m. and 5 p.m. and Thursdays between 8 a.m. and noon.

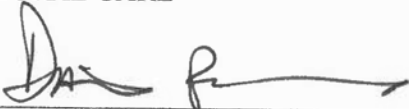
To the extent that any provision of this Amendment conflicts with any provision of the Agreement, the provisions of this Amendment shall control. All general provisions of the Agreement shall be applicable to and are hereby incorporated into this Amendment including, without limitation, the provisions of Sections 6.10, 6.13-6.18, and 6.24 - 6.26.

This Amendment may be executed in duplicate originals, each of which shall be considered an original for all purposes, and together constituting but a single instrument. This Amendment is effective as of December 31, 2022.

Executed in Travis County, Texas.

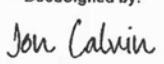
[SIGNATURES FOLLOW]

INTEGRAL CARE

By: 
David Evans
Chief Executive Officer

1.4.23
Date

LONE STAR CIRCLE OF CARE

DocuSigned by:
By: 
Signature 1B63965253F34A6...

Date: December 30, 2022 | 8:35 AM CST

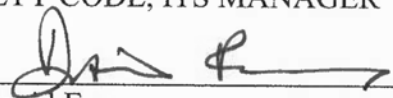
Jon Calvin
Printed Name

Chief Executive Officer
Title

CONSENTED TO AND AGREED:

HOUSING FIRST OAKS SPRINGS, GP, LLC
A TEXAS LIMITED LIABILITY COMPANY

By: AUSTIN-TRAVIS COUNTY MENTAL HEALTH AND
MENTAL RETARDATION
CENTER DBA INTEGRAL CARE,
A COMMUNITY CENTER CREATED PURSUANT TO
CHAPTER 534 OF THE TEXAS HEALTH AND
SAFETY CODE, ITS MANAGER

By: 
David Evans
Chief Executive Officer

Date: 1.4.23



September 25, 2023

David Evans
Chief Executive Officer
Integral Care
1430 Collier St.
Austin, Texas 78704

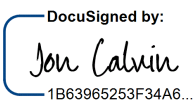
Re: HUD CoC FY2023 NOFO Healthcare Leverage

Dear Mr. Evans:

This letter serves to express Lone Star Circle of Care's support for Integral Care's Kensington PSH FY 2023 new project application as part of a community plan to make homelessness rare, brief, and nonrecurring. We believe the Kensington PSH project has the potential to create a more efficient infrastructure to provide the services component of supportive housing and, as a result, offers an important tool to increase the supply of site-based, permanent supportive housing to serve our neighbors who have experienced chronic homelessness.

LSCC agrees to provide primary health care services to all residents of the Kensington PSH project who establish care with LSCC. The value of LSCC's health care services commitment is up to \$256,659.00, the same value as our initial renewal term in the attached contract amendment. We will be able to begin providing these services in 2024, when the project begins, and commit to continue to make them available so long as our contract with Integral Care remains active. LSCC acknowledged that eligibility for program participants in the new project is based on CoC Program fair housing requirements and will not be restricted by participation in LSCC services.

Sincerely,

DocuSigned by:

1B63965253F34A6...

Jon Calvin
Chief Executive Officer