

2025-2026 Roadmap

These goals may be being worked on by ECHO staff, Homeless Strategy Office or a variety of other bodies in the community. ECHO staff will provide policy support for each roadmap item. If new roadmap items get added during the year, then timelines and priorities may need to be adjusted.

1. *HRS System Goal: Finalize programmatic basics to ensure alignments within interventions through adoptions of outstanding written standards. Focus will be on HRS system flow - how people are prioritized for permanent housing resources, how people move within those resources, and move-on when appropriate to housing outside the HRS.*

New 2025 Roadmap Assignments:

1. PSH to PSH Transfer Policy: This already exists but will potentially need to be updated based on the decision of the RRH to PSH Transfer Policy. Also, we need to determine how the roll out of site-based PSH impacts this policy.
Committee Assignment: PH Committee
ECHO Department for Policy Support: Programs Department
2. Move-On Policy for PSH: PSH providers, during a GOLD series meeting, discussed the need for support and discussion as a system of how to support move-ons from PSH. There will also need to be consideration of the differences of tenant-based PSH (in the private market) vs site-based PSH.
Committee Assignment: PH Committee
ECHO Department for Policy Support: Programs Department
3. Recommendations for Housing Options for people with High Medical needs: People with high medical needs tend to not score high enough on the APAT to get a referral to PSH or RRH. This group will research and determine recommendations for pathways to PSH and RRH for these clients, which could include changes to prioritization and/or best practices to create targeted programs.
Committee Assignment: Systems Improvement Committee
ECHO Department for Policy Support: Strategy Department - Systems Advancement Team

Policies In Progress that should continue/finalize

1. RRH Prioritization (In progress)
Committee Assignment: Performance Monitoring Committee
ECHO Department for Policy Support: Programs Department
2. RRH to PSH Transfer Policy (In progress)
Committee Assignment: Permanent Housing Committee

- ECHO Department for Policy Support: Programs Department
- 3. PSH Written Standards (In progress)
 - Committee Assignment: Permanent Housing Committee
 - ECHO Department for Policy Support: Programs Department
- 4. Street Outreach (In progress)
 - Committee Assignment: Crisis Response Committee
 - ECHO Department for Policy Support: Programs Department
- 5. Diversion - next for CR
 - Committee Assignment: Crisis Response Committee
 - ECHO Department for Policy Support: Programs Department
- 6. Equity Review Tool (In Progress)
 - Committee Assignment: Equity Committee
 - ECHO Department for Policy Support: Programs Dept

- 2. *HRS System Goal: Ensure that programs have the necessary tools and policies to support safe and quality supportive service delivery.*

New 2025 Roadmap Assignments:

- 1. VAWA Updates to Policies and Procedures: Survivors make up a third of HRS. Ensure compliance with VAWA requirements, and make recommendations for system improvements.
 - Committee Assignment: Equity Committee
 - ECHO Department for Policy Support: Programs Department
- 2. Written Standards & Best Practices for Workforce/Employment: There are significant opportunities in the near future to increase earned income for those in the HRS. Workforce Development Written Standards were already voted to include this on the roadmap and is part of the scope of work for the Indeed Grant funded recommendation being worked on by TOOF. Further, best practice recommendations for supporting PLE in the workplace will be drafted to increase retention and advancement opportunities for individuals working in the HRS system.
 - Committee Assignment: Systems Improvement Committee
 - ECHO Department for Policy Support: Strategy Department - Systems Advancement Team
- 3. *HRS System Goal: Create pathways to integrate Prevention (before someone becomes homeless) in the HRS*

New 2025 Roadmap Assignment

1. Contributing to Planning for Homelessness Prevention: Participate in and support how this will be integrated into HRS, to potentially include recommendations regarding a Coordinated Assessment and Prioritization. Coordinating needs with ECHO/City/County Planning Process.

Committee Assignment: TBD (To be assigned once system plan is more clear)

ECHO Department for Policy Support: TBD

4. *Leadership Council Governance Improvements: Improve Leadership Council support and overall functioning of the Leadership Council governance structure.*

- a. Improve meeting facilitation across governance by increasing transparency through operational improvements to communication, document storage, organization and alignment on goals, vision and measurement of success.
- b. Strengthen governance by leveraging lived expertise, bringing more providers to the table and establishing buy-in among providers, committee members and Leadership Council.

Committee Assignment: Governance Committee

ECHO Department for Policy Support: Strategy Department - Planning Team/Governance Manager